# **Enterprise Architect**

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Date/Time Generated: Author:

3/05/2016 10:45:55 AM Sparx Systems



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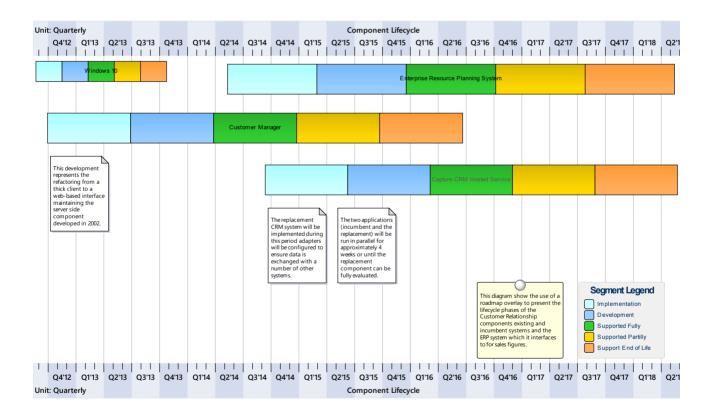
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## **Enterprise Architecture**

Enterprise Architecture has emerged as a discipline that can help steer the 'ship' of the enterprise through both quiet and turbulent waters, charting a course from its current location to a future location in a safe and streamlined way. The discipline has become more prevalent in recent years but the precepts go back almost to the beginning of what is often termed the information age. An enterprise is one of the most complex man made systems and is comprised of human, political, social, software, hardware and technology components. In an enterprise of any size it is impossible for a single person to understand the way the parts all work together let alone understand its position in relation to the system of other organizations that form its environment or to determine how it can evolve.

Enterprise Architecture can be used to create visualizations of the enterprise at different levels of abstractions and to create Roadmaps that show how the enterprise can be transitioned from its baseline (current) state to a target (future) state.

Enterprise Architect is a powerful platform that can be used to define the strategic context for an Enterprise Architecture, the Enterprise Architecture itself and the Implementation initiatives that realize the designs and that finally deliver the business value. It can serve as both the architectural repository, and a tool for managing the process by which architectures are created and maintained including an architectural requirements management platform. The tool can be used to define Strategic, Tactical and Solution Architectures and to provide compelling views for a wide range of stakeholders from senior executives down to implementation partners. Business, Information, Application and Technology architectures can be created and managed and baseline and target architectures defined allowing transitions to be visualized.

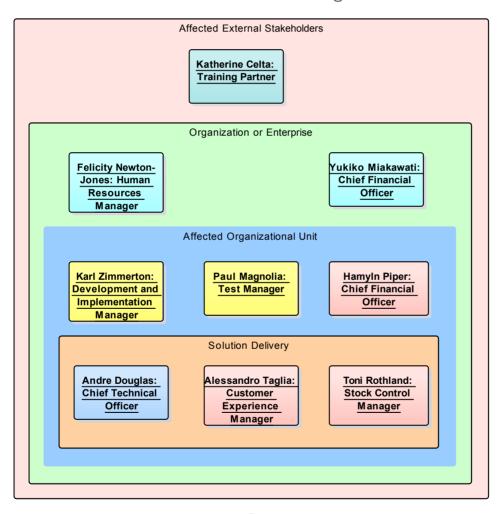


## Introduction

The discipline of Enterprise Architecture dates back to the mid-eighties when John Zachman recognized the need to manage the complexity of distributed technology systems. Enterprise Architecture has since emerged as one of the most important disciplines in the business and information technology professions and has become increasingly relevant in an era dominated by digital disruption. When done well Enterprise Architecture can be used to guide an organization through the complex business and digital landscape that currently confronts business and technology leaders.

Enterprise Architect has become the tool of choice for many leaders in the industry because of its flexible, extensible and pragmatic approach to modeling complex systems. As a platform, Enterprise Architect offers a unique capability in supporting the integration of strategic, business and technology models from motivation models down to the implementation of systems. The tool allows the architect to create strategic models, including diagrams like the Balanced Scorecard, Capability models, tactical models such as Gap analysis and Road Maps and operational models appealing to stakeholders from the senior executives down to line managers and solution and implementation teams.

## Stakeholder Onion Diagram



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This diagram indicates the level of involvement the stakeholders have with the solution, which stakeholders will interact directly with the solution or participate in a business process, which are part of the whole organization, and which are outside the organization.

### How it will help you

Readers will typically come to the topic of Enterprise Architecture with some existing knowledge or experience even if it is something that has been learnt in lectures or by on the job training, or perhaps by using a different tool. The readers will benefit by understanding the product features and the tools that are available to develop and manage Enterprise Architectures in Enterprise Architect and this will enable them to be more productive as an individual and also as a member of a team.

#### Who will benefit

Anyone involved in the development or management of architectures whether at a strategic level, a business value level or a technology level will benefit from reading this information. This includes a wide range of roles including Strategic Thinkers, Senior Management, Business, Information, Application and Technology Architects and solution Architects and Implementation teams whose work and decisions will ultimately be guided by the architectures..

### What you will learn

This topic will teach you how to use the powerful features of Enterprise Architect to develop and manage Enterprise Architectures, to create documentation and to work collaboratively as a member of a team using a formal or informal architecture framework. You will learn what tools are available, how to use them and which tools should be used to perform a particular technique. For example regardless of the process or framework that is adopted at some point *Architectural Partitioning* will need to be performed and the topic will describe this technique and how to best achieve it using the tools and facilities you have at your fingertips using Enterprise Architect.

### **Overview of the Documentation**

The following table contains a list and a description of the topics that are covered in this work providing an overview of the material.

#### Enterprise Architecture Overview

This topic gives a high level view of Enterprise Architecture, describing what it is, the levels, types and styles of architecture. It describes some of the characteristics of good architecture and the outputs and content of an architecture process such as catalogs, matrices and diagrams. It also puts Enterprise Architecture into the context of other disciplines from the strategic level down to the operational level, including solution architectures.

#### Meet the Enterprise Architecture Tools

Lists the key tools that are used for Enterprise Architecture including a picture of the tool in action, where to find the tool, how to use it and how to become proficient in using the tool. There are a large number of additional tools that will be useful that are described in the last topic entitled Additional Enterprise Architecture Tools.

## Uses of an Enterprise Architecture

This topic describes how an Enterprise Architecture can be utilized, who will get benefit and how that benefit can be realized. This includes the use of an architecture as a communication tool and strategic guide for senior management or as a guide for solution architects and implementation teams and for the purposes of the oversight of implementation projects. It will also describe the use of an architecture for portfolio management, business systems improvement and for analyzing

defining and documenting enterprise transitions including Acquisitions and Mergers.

#### Architecture Practice Setup

Many architects suffer from the blank canvas syndrome, as much of the literature describes how to develop architectures but are silent about setting up an architecture practice. This topic will assist with how to use Enterprise Architect to setup an Architecture Practice including Framework options and how to set up the tool to support the practice. This includes repository structure, principles, team collaboration, documentation generation using templates, meta-model definition, governance structures, language support and more. It loosely aligns with the preliminary phase that is part of The Open Group Architecture Framework (TOGAF), Architecture Development Method (ADM).

## Planning an Enterprise Architecture

An architecture is like a project and needs to be planned. This topic covers how to set up an architecture project including the definition of the scope, constraints and the desired enterprise outcomes including problems or opportunities that the architecture is addressing. It will describe how the architecture aligns with enterprise strategy and how it relates to solution architectures that will ultimately implement the architecture in practice. It loosely aligns with the vision phase that is part of the TOGAF ADM.

## Managing an Enterprise Architecture

The management of an architecture involves the setup, monitoring and control of the architecture project from its inception through to its delivery. Team capabilities, tool usage, the quality of architectural artifacts, communication mechanisms, governance structures and stakeholder management are all described in this topic. The use of Enterprise Architect as a tool for the management of an architecture will be fully described and exemplified.

## Developing an Enterprise Architecture

This topic describes how Enterprise Architect can be used to create and maintain an Enterprise Architecture. It is the centre piece of the discussion and articulates how the architecture is used to describe the way the organization will transition from a baseline to a target state resulting in the attainment of business goals and objectives and new or augmented capabilities.

## Documenting an Enterprise Architecture

This topic will describe the powerful documentation features of Enterprise Architect allowing architects, analysts, managers and others to generate a range of documentation from ad-hoc reports to publication quality documents directly out of the architecture repository. It will describe creating organization specific documentation using a sophisticated and flexible template system for generating documents into a range of formats including pdf, docx and html.

#### Enterprise Architecture Frameworks and Standards

This topic describes Enterprise Architect's support for frameworks, languages and standards. This includes a wide range of frameworks including: The Open Group Architecture Framework (TOGAF), the Federal Enterprise Architecture Framework (FEAF) and the Zachman Framework. Languages such as the Unified Modeling Language, Archimate and Business Process Model and Notation are described and Standards such as the National Information Exchange Model (NIEM) are covered.

## **Enterprise Architecture Techniques**

This topic describes the important techniques that are used by architects when working with architectures from the setup phase, through planning, managing, developing and documenting architectures. Each technique is described and there is a list of the tools available in Enterprise Architect that can be used to perform the technique describing the tools use in the context of the technique.

#### Additional Enterprise Architecture Tools

Lists a series of additional tools that can be used for Enterprise Architecture, including a picture of the tool in action, where to find the tool, how to use it and how to become proficient in using the tool. There are a number of key tools that are considered to be the most important tools for enterprise architecture that are

described in the first topic entitled Meet the Enterprise Architecture Tools.

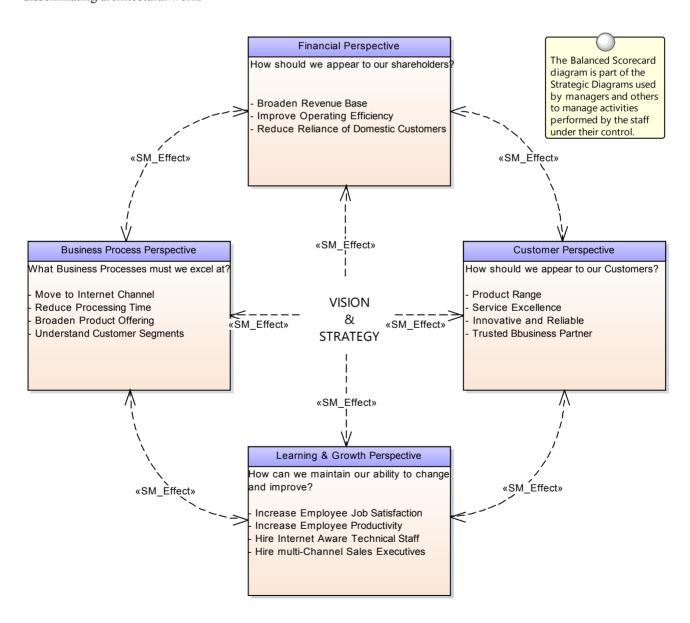
## **Enterprise Architecture Overview**

Enterprise Architecture has emerged as a critical discipline to ensure an enterprise and the organizations of which it is comprised have an understanding of the significant elements from which it is made from strategic goals down to technology components that assist in achieving those goals. The discipline also allows enterprises to create architectures which will transition from where they are to where they need to be. Now more than ever in this age of digital disruption when organizations can no longer rely on length of tenure in a field or being bigger than their competition as a safeguard against disruptive and competitive forces. Enterprise Architecture is in demand as a discipline.

The profession has in the author's view suffered from not being taught as a separate degree course at tertiary institutions and the proliferation of large, conflicting and at times overly burdensome frameworks. This has led to architecture practitioners finding it difficult to articulate or demonstrate the value of their 'profession'.

In this topic the question of what is Enterprise Architecture, where it fits in the context of other disciplines, the levels, types and styles of architecture will be covered. The question of what are the characteristics of good architecture will be answered and a description of the notational mechanisms that are at an architects disposal will be discussed.

Enterprise Architect's pragmatic approach to modeling and the extensive set of facilities available to the architect and others makes it a powerful tool to act as an architecture repository and a platform for creating, managing and disseminating architectural work.



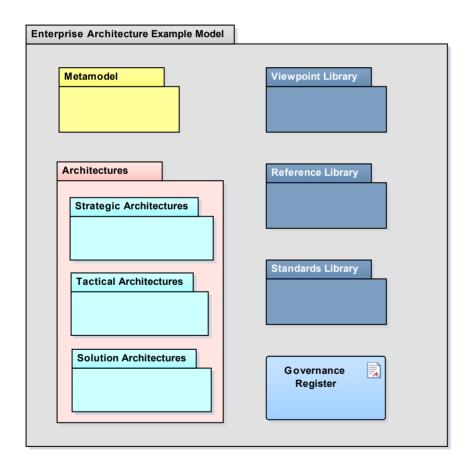
## What is Enterprise Architecture

There is still robust and lasting debate about what architecture is in the context of an enterprise, which makes it difficult to provide a universally accepted definition of the term 'Enterprise Architecture'. This is not helped by the fact that there is not a standard curriculum for architecture or any of its flavors in our tertiary institutions, nor do many institutions teach architecture at a graduate or post graduate level. People come to the discipline from a wide range of backgrounds and produce an equally wide range of work products that come under the general heading of architecture.

The ISO/IEC 42010 standard defines architecture as:

'The fundamental organization of a system, embodied in its components, their relationships to each other and the environment, and the principles governing its design and evolution'.

In this context the system that is under discussion is the enterprise. Using this definition it is important to separate the fact that there is a description of the architecture (often called an architecture) and the architecture that has been built. Enterprise Architect is used to define or document the description of the architecture and therefore provides a representation or way of visualizing a planned or built architecture. The powerful facilities available in Enterprise Architect have been designed by practitioners and are continually improved to create a formidable tool that is both robust and flexible and that makes creating and managing Enterprise Architectures easy regardless of the definition that is applied.



## **Context for Enterprise Architecture**

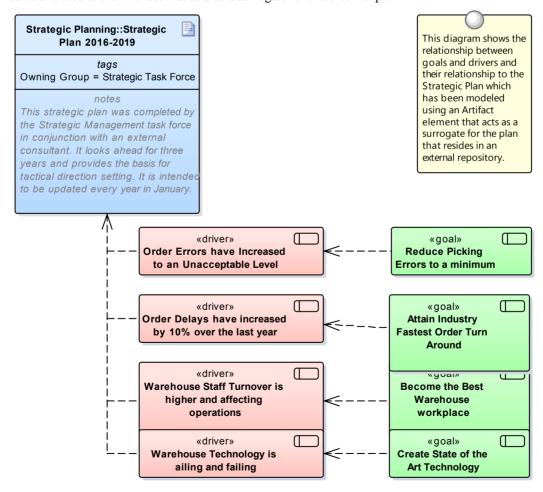
An Enterprise Architecture Program is best viewed as an operational unit of the business and as such it has a context. The program must provide value to the business and it does this by ensuring that architectural effort is aligned with the strategic plans of the organization and that the implementation initiatives are carried out in such a way that honors the enterprise architecture.

Enterprise Architect has a number of powerful features to model and visualize the alignment of the architectures and the strategic plans. These visualizations can be used when assessing which Information Technology initiatives are contributing to the strategic business goals and objectives. Enterprise Architect has a number of useful facilities for guiding the implementation projects and assessing their level of compliance including the **Team Review** facility and the definition of how principles are applied in the context of the solution architectures.

### **Strategic Context**

The Business Architecture must be related back to the Strategic Plans to ensure that all the other architecture domains that describe the architecture in more detail are ultimately going to benefit the enterprise and deliver value. Business Architects typically gather information from the company strategists and should be privy to the high level discussions and decisions about the future plans for the enterprise and its organizations.

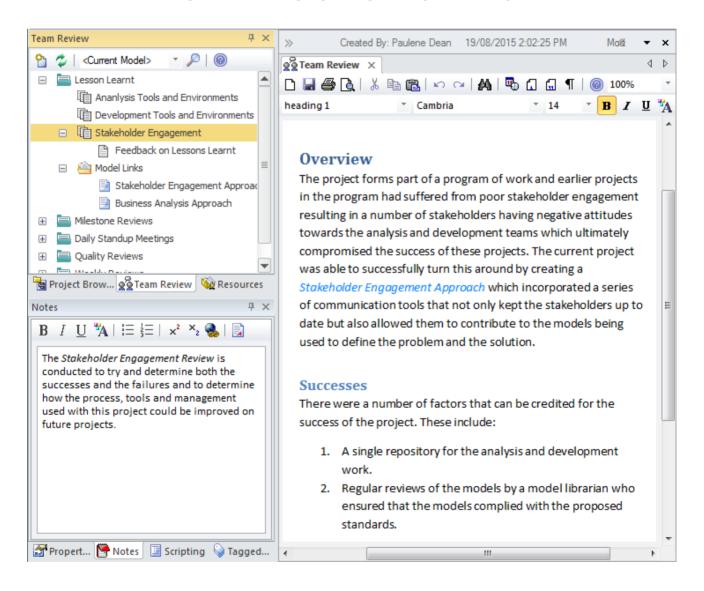
Enterprise Architect has a number of tools that help ensure that the architecture's alignment to the strategic plans can be visualized and the drivers that form part of the Business Architecture are related back to elements of the plan. The business plan will typically reside in a corporate repository but a hyperlink can be created from an Artifact within Enterprise Architect that will launch the Strategic Plan or other documentation. Elements of the Business Architecture can be related to the Artifact that acts as a surrogate for the external plan.



### **Implementation Context**

The purpose of the architecture is to ensure that initiatives and projects deliver the business value and benefits that have been described in the architectural models and so the monitoring of the compliance of the implementation projects is critical to the success of the architectures and ultimately the architectural program. Implementation Governance is a key part of the architectural process and needs to be formally managed to ensure that the architecture acts as a guide for the implementation teams but also to ensure that the architecture is clearly understood and followed. The Implementation initiatives are ultimately what transforms an organization from a baseline (current) state to a target (future) state and ensuring that these initiatives comply with the principles and the designs is critical to the success of the program.

Enterprise Architect has a number of powerful tools to assist with the governance of Implementation initiatives including the **Team Review** facility that can be used to conduct one-off or repeating reviews of projects ensuring that their level of compliance can be determined. The fact that Strategic, Tactical and Solution Architectures and implementation projects can be managed in the same tool makes the governance process more streamlined. Even if the Enterprise Architecture and the implementation projects are located in separate repositories, content can be imported into the architecture repository for the purpose of making the assessment. Examples of how the principles are applied in the context of each initiative can be modeled using Instances of Principles providing a useful guidance for implementation teams.



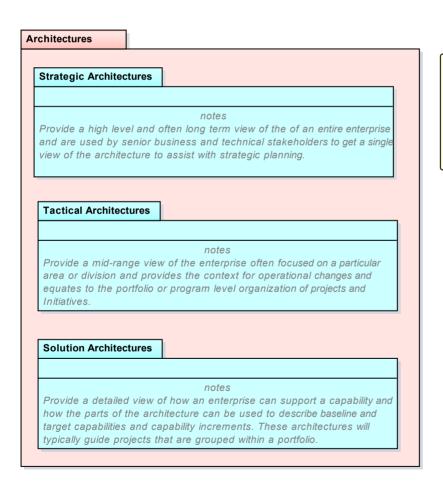
## **Levels of Architecture**

An Enterprise has a complex and typically hierarchical structure and architectures will need to be created at discrete levels of this structure. This hierarchy of architectures is analogous to the hierarchies of goals and capabilities and intuitively aligns with Strategic, Program and Project level divisions. In a small organization it might be possible to create a single architecture that spans from the strategic level down to the project or capability levels but in an enterprise of any appreciable size three levels are typically needed. The naming of the levels has been influenced by The Open Group Architecture Framework (TOGAF).

- Strategic Long term in the range of 3 5 years
- Tactical Mid term in the range of 1 2 years
- Solution Short term in the range of 6 12 Months

The different levels of the architectures will address different levels of concerns and have different audiences. The architecture framework and the repository must assist in ensuring these architectures are leveled and synchronized so they form a cohesive and balanced view of the entire enterprise.

Enterprise Architect has a number of powerful features that will assist the architecture program to partition and maintain these levels of the architecture and their inter-relationships.



This Package Diagram shows the three levels of architectures from the high level strategic to the mid-range tactical (segment) to the lower level solution (capability) architectures.

## Strategic

Strategic Architectures describe strategic plans and initiatives and typically run for years rather than months. A strategic Architecture will provide a long-range plan that is typically a view of the future over a three to five year period, this

period may be longer for industries or enterprises that are not affected by dynamic and disruptive environments. The strategic architectures must support (or align) with the enterprise's strategic goals and tactical and solution architectures must help achieve the strategic architecture or run the risk of not being funded.

Enterprise Architect can be used to define and manage strategic level architectures and can also help to ensure tactical and solution architectures are aligned to support the strategic direction. The strategic modeling technology has a number of tools that can be utilized such as the Balanced Scorecard diagram that can help to identify Information Technology related goals. There are a number of tools including the **Relationship Matrix**, Diagrams and the **Traceability window** that can be used to show the relationship between elements of the Business, Information, Application and Technology Architectures and to ensure that they all demonstrably contribute to the achievement of the strategic goals.

#### **Tactical**

Tactical Architectures describe mid-range plans that help to partition the strategic level architectures into manageable groups. They typically could run for a number of years and represent a portfolio or program level plan of how to achieve the goals expressed in the strategic architectures they relate to. They act as a framework for organizing solution level initiatives and ensuring that capabilities are developed that ultimately create business value.

Enterprise Architect has tools to support the tactical level architectures and to ensure that the partitioning of the strategic level architectures and in turn the partitioning to solution level architectures can be visualized. The Roadmap Diagram can be used at all levels of the Tactical Architecture including Business, Information, Application and Technology Architectures showing the time sequencing of the initiatives at a portfolio or program level.

### Solution

Solution Architectures describe a specific project or capability level initiative that can typically be completed in months rather than years. From a business perspective it is usually focused around a particular problem or opportunity. Similarly from a technical level it usually involves a slice through Information, Application and Technology areas but may in some circumstances may require a number of these to be addressed.

Enterprise Architect has a rich set of tools that can assist at the solution architecture level from defining the business goals and objectives and relating these to information and application components to the technology devices that underpin the applications. Business Architecture can be defined and managed using stereotypes and profiles to create representations of the Business Drivers, Goals and Objectives, these can be demonstrated to stakeholders using Diagrams, Matrices and Documentation published automatically from the models. Tools such as the Schema Composer, the Database Builder and the UML Class diagram will assist with working with the Information Architecture and the elements created can be related to the business architecture. Application Services, Applications and Interfaces can be modeled and their relationships to each other and elements of the Business and Technology architectures can be defined and presented in a variety of visually compelling representations such as Diagrams, Matrices and Lists. The technology services and technology nodes and devices can be managed and where applicable these can be derived from the Technical Reference Model.

Enterprise Architect can also be used as the platform for Architectural Requirements management and these can be related to elements that make up the Business, Information, Application, Technology and any other specific architectures. The powerful and flexible Kanban facilities can be used to manage these projects and ensure that the business value is delivered in a timely manner.

## **Types of Architecture**

An Enterprise Architecture can be divided into four sub architectures that integrate to provide a description of the overall architecture of an enterprise these include:

- Business Architecture
- Information Architecture
- Application Architecture
- Technology Architecture

Most frameworks describe analogous or similar subsets of an Enterprise Architecture as the division is based largely on organizational units performing work in these areas. There are a number of other architectures that could best be described as views as they are cross-cutting and are covered by the other architectures but because of their importance they are often raised to the level of an architecture these include:

- Security Architecture
- Geospatial Architecture

These architectures are described in the following sections.

#### **Business Architecture**

A well articulated business architecture is the cornerstone for a successful outcome of the overall Enterprise Architecture. It defines the business drivers, the business strategy, operational models, goals and objectives that the organisation needs to achieve to transition in a potentially competitive and disruptive business environment. Architects working in the other architecture disciplines need to understand the Business Architecture as the basis for their own architecture descriptions and as a guide to the business outcomes that need to be achieved.

The business architecture will typically consist of a description of the baseline and target architectures with a series of transitions defined that can be executed and which would be described on roadmap diagrams.

Learn More: Business Architecture



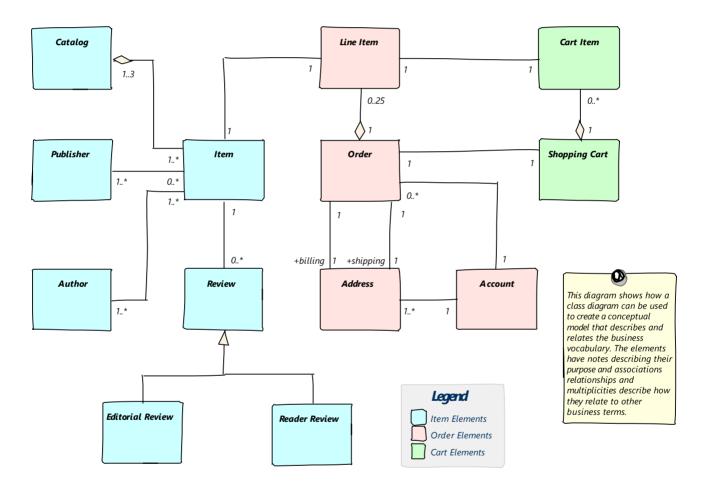
### **Information Architecture**

Information Architecture is key to the success of an Enterprise Architecture Program as information is created consumed and destroyed by the components that make up the other architectures. Understanding which business functions and processes utilize information, which applications serve as the master record, where information is created and destroyed and which technology components store and manipulate the information is critical to achieving the business outcomes.

The information architecture will typically consist of a description of the baseline and target architectures with a series of transitions defined that can be executed and which would be described on roadmap diagrams.

Enterprise Architect is a profoundly useful tool for creating and maintaining information architectures with its sophisticated and extensive support for standards and its wide range of tools to support information models from high level classifications and concepts right dow to the level of schemas and the elements and columns they are composed of. Tools such as the **Schema Composer**, and the **Database Builder** along with the **UML Class** diagram and Glossary and the powerful Model Transformation facility will be invaluable.

Learn More: Information Architecture



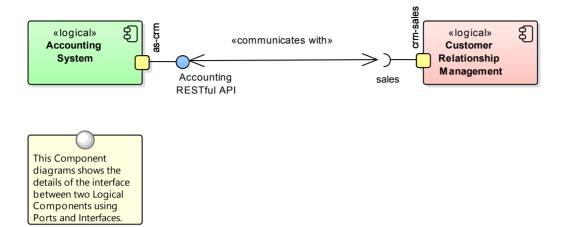
## **Application Architecture**

The application architecture provides an important catalog of the applications in the enterprise describing the work that they do to transform, transmit and store information. The architecture also describes the interfaces that are required or provided by the applications and the way the applications interact to carry out the activities described in the business models such as the business process diagrams. The catalog of applications, interfaces and the diagrams and matrices that describe their interaction only need to be defined once at the enterprise level. An application architect will be able to draw upon this inventory of existing artifacts to create new architectures classifying them as part of the baseline and potentially the future state architecture. Where an architecture introduces new applications these can be added to the description of the target state.

The application architecture will typically consist of a description of the baseline and target architectures with a series of

transitions defined that can be executed and which would be described on roadmap diagrams.

Learn More: Application Architecture



### **Technology Architecture**

The technology architecture underpins the other architectures providing a description of the logical, physical and virtual infrastructure that supports the execution of application services which in turn support information and business functions and services.

Learn More: Technology Architecture

## **Security Architecture**

The security architecture is a slice through all of the other architecture from a security viewpoint. It is listed as a separate architecture because of its importance in ensuring that the enterprise security polices are implemented through the architecture. A breach of security could occur at any point from the business architecture through to the technology architecture.

### **Geospatial Architecture**

The Geospatial Architecture is a slice through all of the other architectures from a geo-spatial or location based viewpoint. It is listed as a separate architecture because of its increasing importance in a world dominated by location based applications and business technology functions. Not every architecture program will have the need to develop separate geospatial architectures and in these cases it can be relegated to a view of the other architectures.

Enterprise Architect is well placed to be a repository for geo-spatial architectures with its integration with some of the leading standards and tools in the market place including support for the Geographic Markup Language (GML), ISO 1900 series standards and tools like ArcGIS and other geodatabases.

## **Scope of Architecture**

Architectures will only be successful if they are scoped correctly. The EABOK describes three important aspects of scope but another one can be added that addresses the importance of the stakeholders in the success of the architecture program and the architectures it creates and manages:

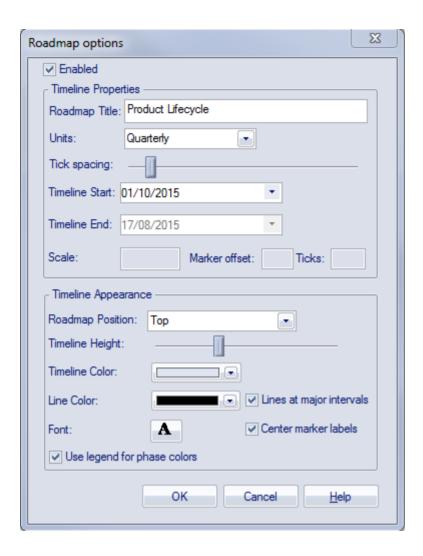
- Time Scope
- Organization Scope
- Detail Scope
- Stakeholder scope

Architecture time frames, organizational context, levels of detail and appeal to stakeholders must all be appropriately set for the architecture to be relevant and successful. Enterprise Architect has tools that support all of these types of scope from the powerful Roadmap overlay feature for time modeling, the Organization chart to show which parts of the enterprise will be affected and the wide range of diagrams and matrices that can be used to allow stakeholders to visualize the architectures at the appropriate level of detail.

## **Time Scope**

Time Scope is important because the business typically works in cycles and it is critical that the architectures respect this time dimension to the organization's management and operation. Strategic plans for medium to large enterprises typically cover a three to five year period and so it is common for strategic architectures to describe a similar time periods while implementation project typically run from between three to twelve months. Segment architectures which group a number of implementation projects can cover between one to two years.

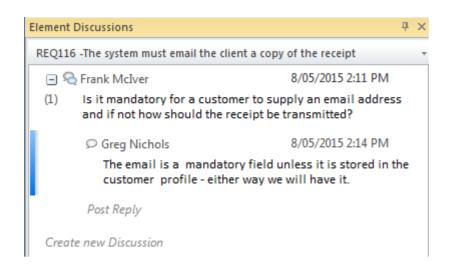
Enterprise Architecture has some useful features that can help with managing time including the Roadmap overlay that allows a time scale and extent to be defined and can indicate the phases any element passes through set against the backdrop of that timescale. The tick spacing can be set from days up to years allowing any time extent to be represented. Any architectural elements can be represented on Roadmap diagram including principles, capabilities, applications, information, and technology devices and more.



### **Detail Scope**

Selecting the correct level of detail for an architecture is critical to its success and this is particularly true when it comes to the Implementation teams. Creating architectures which are too lofty or that are aspirational will result in Implementation teams making important design decisions themselves which while they might be appropriate for their solution may not be the best outcome for the entire enterprise. On the flip side of this argument creating architectures that are too prescriptive and detailed will often result in an Implementation team being constrained and often results in the team not having the flexibility to select the best solution.

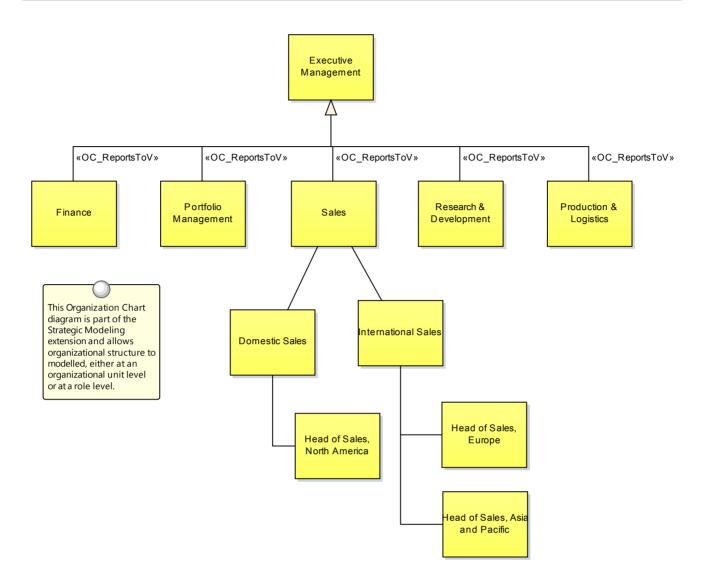
Enterprise Architect is a tool based on the concept of collaboration and there are many facilities that will help the architecture team work together and with all stakeholders including implementation teams to determine the most appropriate level of detail for the architectures. The **Team Review** facility allows in-model reviews to be created where elements from the architectures such as Goals, Objectives Applications, Technology nodes and more can be dragged in as references for the reviews. The Element Discussion and **Discussion Review** windows allow architects and stakeholders to deliberate about the architectures and the consequent implementations. The Diagram Filtering facility, and a wide range of tools for changing the visualization of elements in diagrams allow the appropriate level of detail to be set for the architectures and the views that are created for stakeholders.



### **Organization Scope**

Enterprise Architecture is a non-trivial and costly discipline and it is critical that value is delivered to the business. The best outcomes will be achieved if the coverage of the architecture touches all parts of the enterprise but it is quite common for some parts of the enterprise to receive greater emphasis in the architectural descriptions than others. Having a clear understanding of the structural of an enterprise and its organizations and how strategic plans relate to this structure is critical for the success of any enterprise architecture effort.

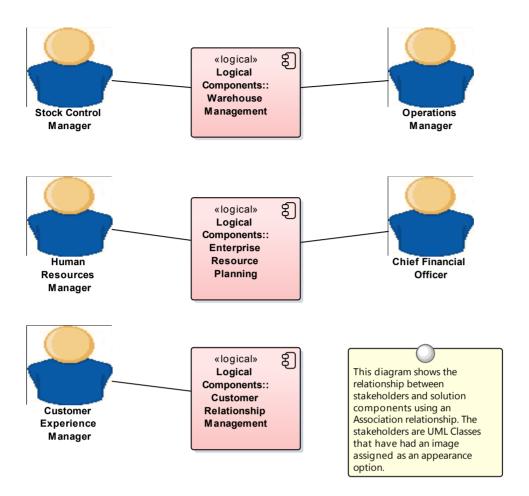
Enterprise Architect has an Organizational Chart that is part of the Strategic modeling Technology that can be used to model the structure of an enterprise and its organizations. The architectures can be related to this structure which allows the organizational scope to be visualized.



### Stakeholder Scope

The stakeholders and the shareholders or organization owners that they represent are the ultimate beneficiaries of the enterprise architecture and it is important that the right stakeholders are selected and communication is managed to ensure they are kept updated with the progress of the architectural work and the governance of the Implementation Initiatives.

Enterprise Architect has a number of facilities to ensure that the stakeholder scope is determined and that the architectures are created in accordance with what these individuals or groups require. The stakeholders themselves can be modeled inside the tool and their relationship to elements like Drivers, Goals, Objectives, Applications and Architectural Requirements can be maintained. This allows impact analysis to be visualized so that when changes occur that affect any of these elements the stakeholders who have an interest in the change can be determined. The visualization can be through diagrams, matrices or lists of elements and can be viewed directly in the model or publications can be created in a variety of formats including PDF, Docx and Web Pages.

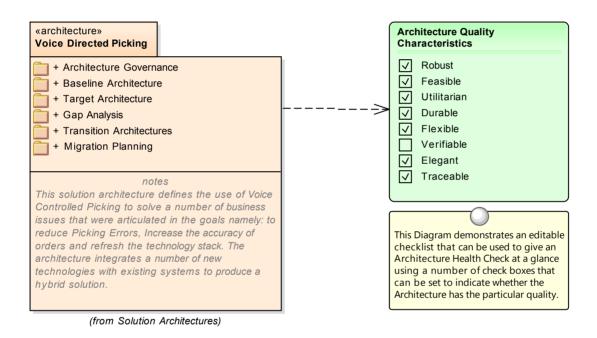


## **Characteristics of Good Architecture**

It is difficult to define what the characteristics of good architecture are when there is still vigorous and lasting debate about what the term architecture actually means in the context of enterprise systems in the twenty first century. The Roman architect Vitruvius defined three characteristics of good architecture in his treatise on architecture, De Architectura more than 2,000 years ago. Interestingly it is the only surviving text from antiquity describing architecture. These principles are:

- Durability (Firmatis) It should stand up robustly and remain in good condition.
- Utility (Utilitas) It should be useful and function well for the people using it.
- Beauty (Venustatis) It should delight people and raise their spirits.

These ancient characteristics can be elaborated on and expanded to apply to the Enterprise Architectures that are developed in the twenty first century.



### **Qualities of Good Architecture**

To be effective an architecture must have a number of qualities or characteristics. Enterprise Architect provides an extensive set of features and tools for helping the Architect produce architectures that are of high quality. The following table contains some of the most important qualities with a description of how Enterprise Architect can be used to ensure the qualities are built into Architecture created and maintained in the tool.

Quality	Description
Robust	An architecture should be strong and not be vulnerable to minor changes in the business, information, application and technology systems.
Feasible	An architecture that cannot be implemented will mean that the goals and objectives

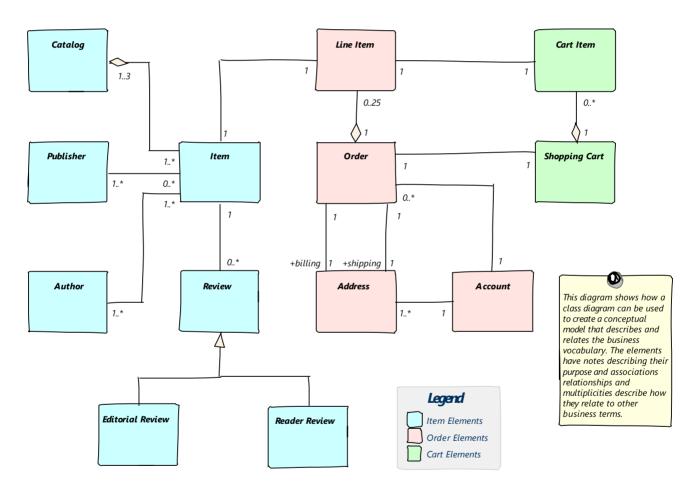
	of the enterprise will not be met. It is best to identify these requirements as quickly as possible so as not to disappoint the party who requisitioned the architecture work. Enterprise architect can assist by allowing architects, designers and developers to discuss the architecture and determine its feasibility using the <b>Element Discussion window</b> and by mapping the enterprise architecture to capability or solution architectures.
Utilitarian	An architecture must have utility which in turn when implemented will result in practical outcomes. Architectures that are elegant but do not provide demonstrable and measurable value to the stakeholders or the parties that requisitioned them will ultimately not be successful.
Durable	An architecture is a living entity that describes a target state and once implemented a baseline state. The architectures should prove to be durable with the passage of time and the be resilient to changes in the business and technical environments that may occur over the lifetime of the architectures. This implies that they must as much as possible preempt the future conditions and environments.
Flexible	The architectures must be flexible and be able to adapt to changing conditions and also provide enough guidance for implementation teams that have the knowledge of their discipline to make the important and necessary decisions about technical problems and opportunities. Architectures that are created with too much detail will often result in brittle and inflexible designs and implementations resulting in systems that cannot adapt to changing circumstances and environments.
Verifiable	It should be possible to verify that the architecture will perform as designed and that there would not be side effects that result from the architecture and the parts of the enterprise that it impacts. The ultimate test of this is whether it delivers the business value that was promised in the Vision Statement. Enterprise Architect can be used to model the measures that are defined to verify that the Business Objectives (and therefore the Goals) have been attained.
Elegant	Architectures must have both form and function and it is a good test of an architecture to measure its elegance. An architecture that is well designed will tend to be elegant and have a simplicity of form that will be obvious to those that take the time study it.
Traceable	An architecture is a description of the an enterprise at a particular level of detail and does not exist in isolation but is typically related to business drivers and goals and other architectures at the same level or higher or lower and to implementation programs and projects. Enterprise Architect allows elements to be traced in any direction and provides a number of powerful tools to visualize the traces including the <b>Relationship Matrix</b> , the Traceability Window and diagram . The <b>Insert Related Elements</b> facility can be used to automatically construct a diagram of traces.

## **Lists Diagrams and Matrices**

Lists, Diagrams and Catalogs are the three main ways of presenting architectural information to stakeholders. These three representations can be used in isolation or together to provide a rich communication of the architectures and can be tailored to suit individuals or groups of stakeholders. They are often combined in repeatable sets called views that provide consistent, coherent and relevant information to an audience.

Lists provide a simple catalog of items and can be viewed in a tabular format where relevant properties and metadata can be viewed for each items and compared between items. Diagrams are a graphical projection of items connected as a graph and provide a compelling visual representation of the elements and their relationships. Matrices are grids that show the relationship between two sets of items from a particular point of view, they are a powerful visual device because they allow gaps and overlaps to be identified easily.

Enterprise Architect has a wide range of tools that support all three of these representations with many extended features such as searching, sorting, layout, filtering, alternate images and simulation that allow an architect to create visually compelling representations of the architectural content.



#### Lists

Enterprise Architect has a number of tools for working with elements in a list. These tools can be applied to any type of element including: Principles, Business Drivers, Requirements, Applications, Interfaces, Technology Devices and more. The **Specification Manager** is a powerful tool that can be used to create and view any type of element in a visually appealing word processor or spreadsheet type of format. The properties of the listed elements can be displayed and any number of properties can be added or removed from the display including **Tagged Values**. The properties can be edited for each row of the list including selecting values from drop-down lists such as selecting a status. Filters appear below

the header of each column and can be applied to restrict the display to elements that meet a particular condition. Changing any of the details of an element including its name and description will change it in every other part of the repository including the **Project Browser** and all diagrams where it appears.

Item

## 1 REQ019 - Manage Inventory

The system MUST include a complete inventory management facility to store and track stock of books for the on-line bookstore.

### 1.1 REQ122 - Inventory Reports

Inventory reports are required that detail the available stock for each item including back orders. Future stock level reports should be able to predict the quantity of stock at a specified future date.

### 1.2 REQ023 - Store and Manage Books

A book storage and management facility will be required.

### 1.2.1 REQ022 - Order Books

A book order facility will be required to allow on-line ordering from major stockist's.

#### 1.2.2 REQ021 - List Stock Levels

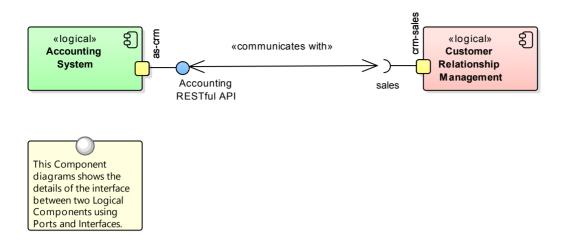
A facility will exist to list current stock levels and to manually update stock quantities if physical checking reveals inconsistencies.

### **Diagrams**

Diagrams are an expressive and visually compelling way of presenting information and can be carefully constructed to deliver a particular message. The diagrams can be used to communicate with stakeholders to provide a view of the architecture from a particular viewpoint. The same elements can appear in multiple diagrams and color, styles, filters, layout, alternate images and more can be used to convey meaning and create compelling diagrams that will help stakeholders engage with the architecture. The diagrams can be converted to a hand drawn style and a white board mode to create further appeal and to soften the edges of the formal modeling languages which can deter some stakeholders.

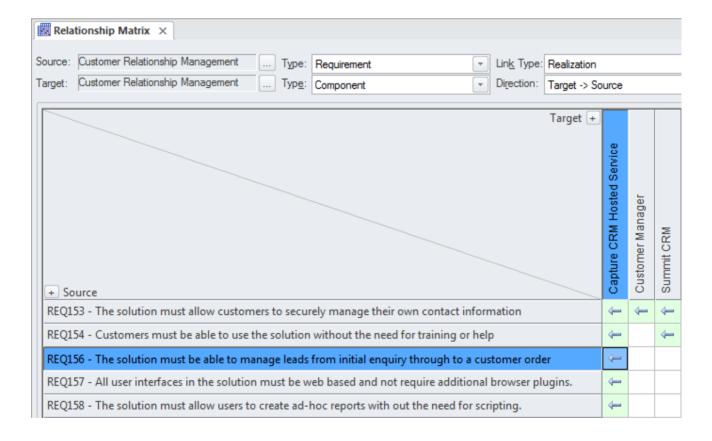


The same diagram can be altered to show the detail of the interface which has been rolled-up in the diagram above. This is a powerful facility that allows repository content to be automatically altered to create alternate views for different stakeholders.



### **Matrices**

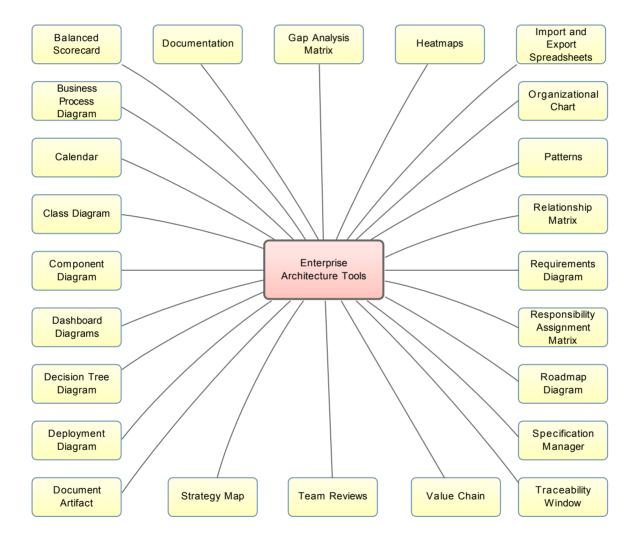
The Relationship and Gap Matrix are grids that allow the relationships between two sets of element to be visualized in a matrix format with one set of elements on the horizontal axis and the other on the vertical axis. Markers at the intersection of a column and a row indicate information about the relationship between the two elements.



## **Meet the Enterprise Architecture Tools**

Enterprise Architect is a sophisticated and flexible Enterprise Architecture platform that can be used as both an architecture repository and a tool for managing architecture projects. It can be used across the entire life cycle from setting up an architecture program or office to planning, managing, developing and documenting architectures through to the governance of implementation projects that consume the architectural output. The tool can be used with any single or combination of Architecture Frameworks, processes and languages of representation. There are a wide range of facilities and tools that allow the architect to work using their preferred methods such as Word Processor views, Spreadsheet views, Diagrams, Relationship Matrices or a range of other core and extended features.

This Mind Map shows the landscape of the key Enterprise Architecture tools that can be used to setup and maintain the architecture office and to plan, create, manage and document architectures. While these are the primary tools there are a series of other tools described in the topic *Additional* Enterprise Architecture *Tools*.

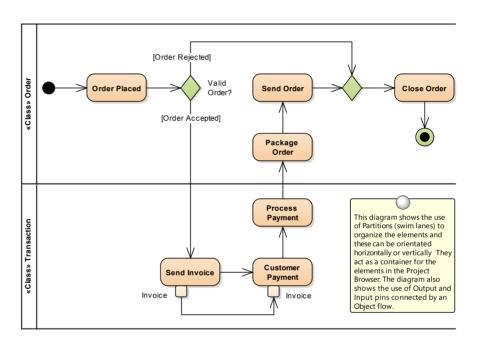


## **Activity Diagram**

### **Getting to know the Activity Diagram**

## Introducing the Activity Diagram

The **Activity Diagram** is one of the Unified Modeling Language (UML) Behavioral diagrams that can be used to model a process or algorithm as a sequence of steps. It is a more sophisticated version of its close cousin the Flowchart diagram. Activity diagrams can be used to model Business Processes as a UML alternative to the **BPMN Business Process** Diagram and have the same ability to create a hierarchy of Activities in the **Project Browser**.



The elements can be given a name and detailed descriptions can be added to the notes. By connecting the Activities, Decisions and Forks with connectors (Control Flows) a sequence of elements can describe the business process. A process hierarchy can be constructed by nesting Activities in the Project Browser and using the Child Diagram functionality to enable drill down from the value chain level down to the lowest level processes.

Where to find the Activity Diagram Main Menu: Diagram | New... | UML Behavioral | Activity

Project Browser Context Menu: Add Diagram... | UML Behavioral | Activity

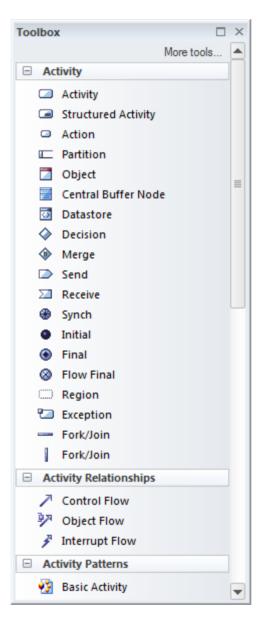
Usage of the Activity Diagram The **Activity Diagram** can be used to model any business or technical activity or notion that has a series steps. This includes business and technical processes and also computer algorithms. The steps are connected together by Control Flow relationships that show the sequencing of the steps. Decisions and Merges can be used to model choice and to further control the flow through the Activity. Forks and Joins can be added to split and reunite the flow of control and objects added to show how data is supplied and consumed.

#### Options for the Activity Diagram

Activity Diagrams can be drawn a different levels of formality from a Basic Flow Chart style of diagram used to represent a simple Business Process to a sophisticated Action based diagram that can be used to model a complex system. There is a toolbox which contains a range of element, relationships and patterns for creating the models.

The **Activity Diagram** (like any diagram) can be viewed as an element list which makes working with the element's properties easier.

Diagram Filters can also be used when presenting the diagrams to draw attention to parts of the diagrams and the diagrams can be presented as hand drawn or in a whiteboard style by changing the properties of the diagram.



Learn more about the Activity Diagram

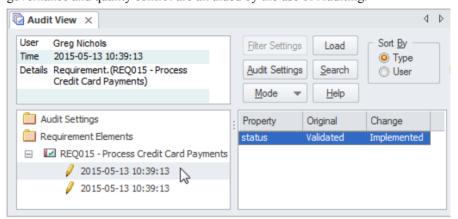
**Activity Diagram** 

## **Auditing**

### **Getting to know Auditing**

#### **Introducing Auditing**

The Auditing feature can keep track of the changes to Requirements including what was changed, when it was changed and by whom. Auditing is by default disabled and must be enabled before the changes to requirements will be recorded. Once enabled it is a passive tool that silently records the changes to elements. It does not replace version control or baselines and in contradistinction to these tools it can not be used to return to a previous state of the model. Change management, governance and quality control are all aided by the use of Auditing.



Where to find Auditing

Main Menu: Project | Auditing

**Use of Auditing** 

Auditing can be used to track what was changed in a model, who changed it and when. There are a number of modes and a repository administrator can use the settings to specify what is recorded in the audit. While a baseline can be used to show the difference between a model and a snapshot at a point in time, the Auditing tool records each individual change; it can not, however, be used to revert to a previous state.

**Options for Auditing** 

There is a wide range of settings to configure auditing, starting with enabling or disabling the settings that determine which elements have an audit trail and the level of detail recorded. Audit logs can be exported from the repository to increase performance.



Learn more about Auditing

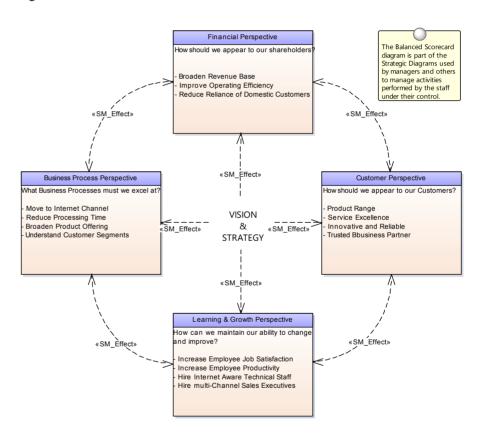
Auditing

## **Balanced Scorecard**

### **Getting to know the Balanced Scorecard**

## Introducing the Balanced Scorecard

Balanced Scorecard is a strategic diagram that allows a balanced approach to performance measures to be modeled. The diagram can be created from a pattern which adds and connects the four perspectives: Financial, Customer, Internal Business Process, Learning and Growth. Most organizations of any appreciable size will be using some type of Balanced Scorecard approach to align business activities to the vision and strategy of the organization, to monitor performance against strategic goals and to improve communication. The Balanced Scorecard diagram is part of a set of strategic diagrams that allow many aspects of an organization's business to be modeled.



Where to find the Balanced Scorecard

Main Menu: Extensions | MDG Technologies... (Ensure 'Strategic Modeling' is enabled)

Main Menu: Diagram | New... | Strategic Modeling | Balanced Scorecard

Project Browser context menu: Add Diagram... | Strategic Modeling | Balanced
Scorecard

Usage of the Balanced Scorecard A Balanced Scorecard can be used to ensure business activities are aligned to the vision and strategy of the organization, to monitor performance against strategic

goals and to improve communication.

#### Options for the Balanced Scorecard

The Classes representing the four perspectives can be traced to other elements in the models such as Goals and Business Capabilities and also to linked documents that allow the perspectives to be documented.



Learn more about the Balanced Scorecard

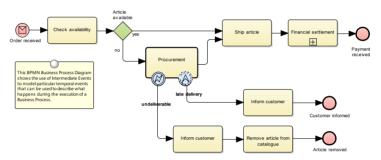
**Balanced Scorecard** 

## **Business Process Diagram**

### **Getting to know the Business Process Diagram**

#### Introducing the Business Process Diagram

The **Business Process Diagram** is part of the Business Process Model and Notation (BPMN) and is the main diagram type for defining business processes. The diagram can include Start, Intermediate, End Events, Business Processes, Activities, Gateways and Pools and Lanes and more. The elements can be given a name and detailed descriptions can be added to the notes. By connecting the flow objects with connectors a sequence of activities and gateways and events can describe the business process.



A process hierarchy can be constructed by nesting Business Processes and Activities in the **Project Browser** and using the Child Diagram functionality to enable drill down from the value chain level down to the lowest level processes.

### Where to find the Business Process Diagram

Main Menu: Extensions | MDG Technologies... (Ensure 'BPMN x.y' is checked)
Main Menu: Diagram | New... | BPMN x.y | Business Process

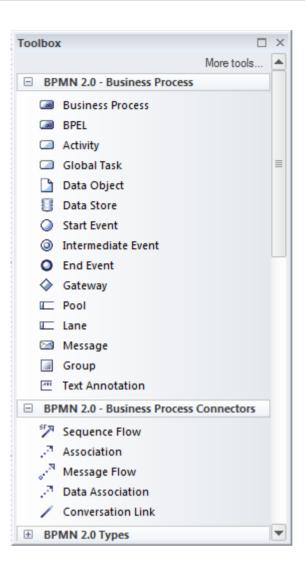
Project Browser context menu: Add Diagram... | BPMN x.y | Business Process

#### Usage of the Business Process Diagram

Business Process Diagrams can be used to model the Business Processes in an entire organization or part of an organization. Business Processes can be created to represent the current or future state of the organization at any level of detail from the value chain down to a worker level. A process hierarchy would typically be defined that would set the standards for the number of levels, naming, organisation of the processes and more.

### Options for the Business Process Diagram

Business Process Diagrams can be drawn at different levels of formality from a Basic Flow Chart style of diagram used to represent a simple Business Process to a sophisticated diagram making use of many of the markers for Events and Activities to describe complex business processes. There is a toolbox which contains a range of elements, relationships and patterns for creating the models.



The **Business Process Diagram** can also be used to generate Business Process Execution Language (BPEL) which is an XML language that can be ingested by a number of tools.

The Business Process Diagram (like any diagram) can be viewed as an element list which makes working with the element's properties easier.

Diagram Filters can also be used when presenting the diagrams to draw attention to parts of the diagrams.

Learn more about the Business Process Diagram

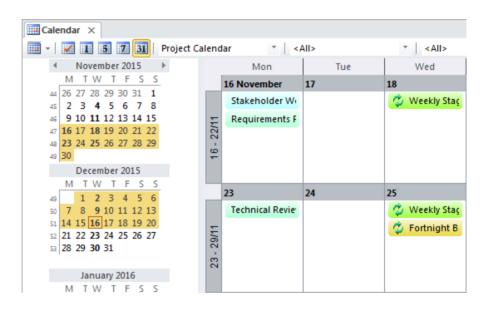
**Business Process Diagram** 

### Calendar

### **Getting to know the Calendar**

#### **Introducing the Calendar**

The Calendar is a fully featured mechanism for recording the important events in an initiative and displaying other information such as resource allocation. There are day, week and month views and the display can be set show Calendar entries **Project Tasks** and Resource Allocation. When a resource has been allocated for example to analyze a set of requirements a user can drill through from the Calendar to the requirements' location in the **Project Browser**.



There are also fully configurable Event Types, Categories and colors. The work of a Business Analyst will involve a wide range of events including things like: workshops, interviews, focus groups, collaborative games, brainstorming sessions, reviews, observations and meetings. All of these events can be conveniently recorded and managed in the Calendar. When resources have been allocated to elements and tasks have been assigned to individuals these can be displayed in the Calendar.

Where to find the Calendar

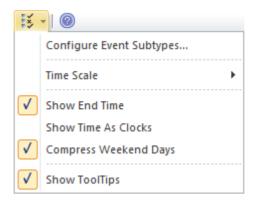
Main Menu: Project | Calendar

Usage of the Calendar

The Calendar can be used to schedule and view events such as meetings, milestones, reviews, workshops and more. It can be used to view the allocation of resources to elements in the repository such as who is analyzing a set of requirements. It can also be used to view **Project Tasks**. An analyst can conveniently click through to the elements in the **Project Browser** or the Project Tasks.

**Options for the Calendar** 

The Calendar has a number of options including the ability to create recurrent events. There is an options toolbar icon that allows aspects of the Calendar's appearance to be configured.



Learn more about the Calendar

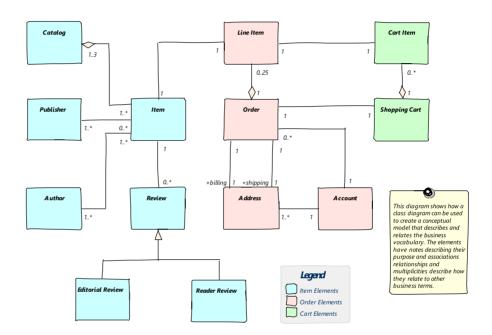
Calendar

# **Class Diagram**

### **Getting to know the Class Diagram**

# **Introducing the Class Diagram**

The **Class Diagram** is one of the Unified Modeling Language (UML) Structural diagrams that can be used to model a wide range of things. It is a general purpose diagram for modeling entities in the business and technical domains including terms and concepts Business Rules and Capabilities to XML and Database Schemas.



Where to find the Class Diagram Main Menu: Diagram | New... | UML Structural | Class

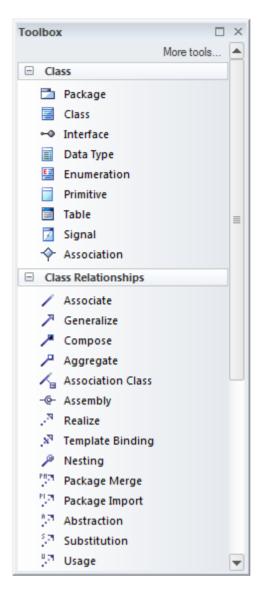
Project Browser Context Menu: Add Diagram... | UML Structural | Class

Usage of the Class Diagram

The **Class Diagram** can be used whenever a logical or structural representation of a system is required. It has applicability for modeling both business and technical concepts and can be used to model information and structures such as XML and database schemas.

Options for the Class Diagram The **Class Diagram** (like any diagram) can be viewed as an element list which makes working with the element's properties easier.

Diagram Filters can also be used when presenting the diagrams to draw attention to parts of the diagrams and the diagrams can be presented as hand drawn or in a whiteboard style by changing the properties of the diagram.



Learn more about the Class Diagram

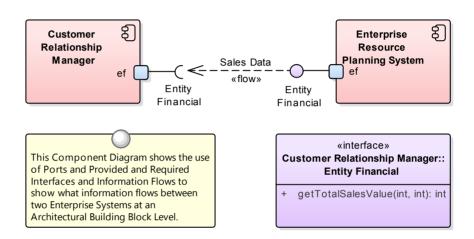
Class Diagram

## **Component Diagram**

### **Getting to know the Component Diagram**

# **Introducing the Component Diagram**

The **Component Diagram** is one of the Unified Modeling Language Structural diagrams that can be used to model the logical components that make up a system. They can be used to model the applications of an organization including their Provided and Required Interfaces and the information that is exchanged between the interfaces.



Component hierarchies can be created that show how top levels systems or applications are broken down to lower level Components. The Components can be given a name, detailed descriptions can be added and additional properties can be added using **Tagged Values**.

# Where to find the Component Diagram

Main Menu: Diagram | New... | UML Structural | Component

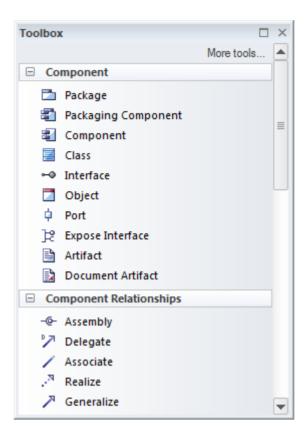
Project Browser Context Menu: Add Diagram... | UML Structural | Component

# Usage of the Component Diagram

The **Component Diagram** can be used to model logical or physical parts of a system including current and future state Components. Application Architectures often use a number of Component Diagrams to describe the architecture of the applications and how they interact. The interaction between the applications can be shown using a combination of Ports and Provided and Required Interfaces that describe how the Components are wired together.

# Options for the Component Diagram

Component Diagrams can be drawn at a number of levels of formality from simple diagrams that show the dependencies between Components to sophisticated diagrams using Ports, Interfaces and Information flows.



There is a toolbox which contains a range of element, relationships and patterns for creating Component diagrams.

The **Component Diagram** (like any diagram) can be viewed as an element list which makes working with the element's properties easier.

Diagram Filters can also be used when presenting the diagrams to draw attention to parts of the diagrams and the diagrams can be presented as hand drawn or in a whiteboard style by changing the properties of the diagram.

Learn more about the Component Diagram

Component Diagram

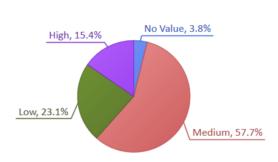
## **Dashboard Diagrams**

### **Getting to Know the Dashboard Diagrams**

#### Introducing Dashboard Diagrams

The Dashboard Diagrams allow high quality charts and graphs to be created to display repository information in a visually compelling way, such as the ratio of Requirement Priorities in a pie chart. There is a toolbox page of pre-configured charts and graphs, but the user is free to create and save any number of charts sourcing data from anywhere in the repository. The charts and graphs provide valuable summary information that assists in the management of requirements. High level reporting and project status can be easily tracked and documented using the numerous charts and report elements available that tightly link in with the model content and status.

#### **Elements by Priority**



This diagram shows a Pie Chart element depicting element priority for all the requirements in a selected package. It provides a useful summary for a requirements manager and is dynamically updated when the Priority changes and the diagram is reopened. There are a range of other pre-defined charts and user defined charts can also be added. A filter has been added to exclude all elements other than Requirements.

Where to find Dashboard Diagrams Main Menu: Diagram | New... | Extended | Dashboard

Project Browser Context Menu: Add Diagram... | Extended | Dashboard

Usage of Dashboard Diagrams Dashboard Diagrams present compelling views of information such as the Status of Requirements in a particular release of the system that can be viewed inside the model or conveniently copied directly into management or project team presentations. They are useful for planning an iteration such as an Agile sprint to view how ready the requirements are for the implementation team; for example to view what percentage of the Requirements have been approved and are of high priority.

Options for Dashboard Diagrams The Standard Charts and Graphs available from the toolbox can be configured in a number of ways, including changing the source, applying filters or modifying the appearance of the chart as indicated in this diagram, available from the chart's **Properties window** using the 'Appearance' section.



Learn more about Dashboard Diagrams

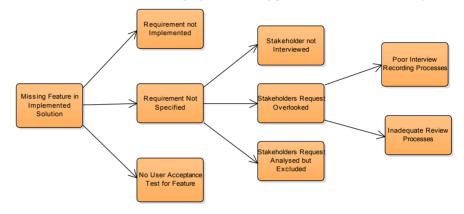
Charts

## **Decision Tree Diagram**

### **Getting to know the Decision Tree Diagram**

# Introducing the Decision Tree Diagram

Decision Trees are an effective way of graphically representing a number of options and provide a mechanism to investigate the possible outcomes and benefits of choosing those options. They can also assist the analyst to form a balanced picture of the risks and benefits associated with each possible course of action. They are a close cousin of the **Decision Table** but have the benefit of being graphical. Enterprise Architect has a purpose built diagram allowing complex decisions to be modeled and displayed including probabilities and uncertainty.



#### Where to find the Decision Tree Diagram

Main Menu: Extensions | MDG Technologies... (Ensure 'Strategic Modeling' is enabled)

Main Menu: Diagram | New... | Strategic Modeling | Decision Tree

**Project Browser** context menu: Add Diagram... | Strategic Modeling | Decision Tree

# Usage of the Decision Tree Diagram

Decision Trees can be used to help in decision making processes particularly when the decision involves a complex set of conditions that have different likelihoods of occurrence. They can be used for strategic or operational decision analysis and can help to formalize the basis of decision making particularly when it is imperative that actions that are taken are based on formal analysis or have expensive consequences. A Decision Tree can be used to present a graphical picture of a **Decision Table** for stakeholders who are more comfortable viewing diagrams rather than tables and documents.

#### Options for the Decision Tree Diagram

Decision trees can be drawn with varying levels of formality from simple trees with a series of decisions resulting in outcomes to more formal trees that involve uncertainty with probability values assigned or formulaic expressions with input parameters. The Decision Tree toolbox page contains a range of elements that can be used and two patterns that can be used to create a diagram giving the analyst a starting point.

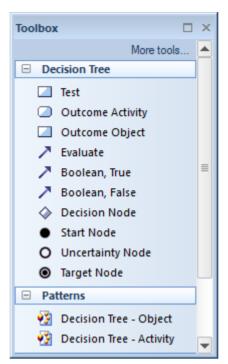


Diagram Filters can also be used when presenting the diagrams to draw attention to parts of the diagrams and the diagrams can be presented as hand drawn or in a whiteboard style by changing the properties of the diagram.

Learn more about the Decision Tree Diagram

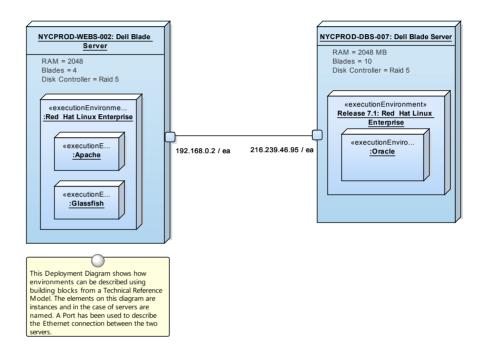
Decision Tree Diagram

## **Deployment Diagram**

### **Getting to know the Deployment Diagram**

# Introducing the Deployment Diagram

The **Deployment Diagram** is one of the Unified Modeling Language (UML) Structural diagrams that can be used to model infrastructure including a wide range of deployment environments. Both physical and virtual environments can be modeled including infrastructure and networking services and protocols.



Where to find the Deployment Diagram

Main Menu: Diagram | New... | UML Structural | Deployment

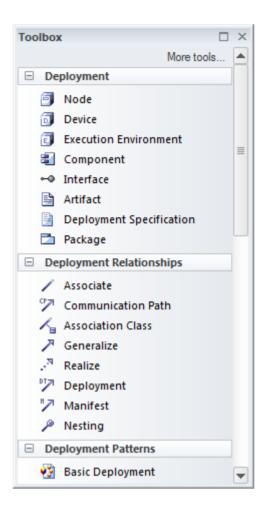
Project Browser Context Menu: Add Diagram... | UML Structural | Deployment

Usage of the Deployment Diagram

The **Deployment Diagram** can be used to model a wide range of infrastructure and networking environments including physical and virtual environments. It is quite common to model a number of different environments including: production, pre-production, test and development environments. The diagram can be used to model Servers, Devices, Networks, Execution Environments. Switches, Routers, IP Addresses and the Software Components and Artifacts deployed.

Options for the Deployment Diagram

It is quite common to use the **Deployment Diagram** to model a number of different environments including: production, pre-production, test and development environments. Alternate images can be used in diagrams to represent infrastructure and networking devices such as Networks, Servers, Routers, Switches and more making the diagrams more compelling and appealing to their audience. The diagrams can be included in documentation generated automatically using the **Document Generator**.



There is a toolbox which contains a range of element, relationships and patterns for creating Deployment diagrams.

The Deployment Diagram (like any diagram) can be viewed as an element list which makes working with the element's properties easier.

Diagram Filters can also be used when presenting the diagrams to draw attention to parts of the diagrams and the diagrams can be presented as hand drawn or in a whiteboard style by changing the properties of the diagram.

Learn more about the Deployment Diagram

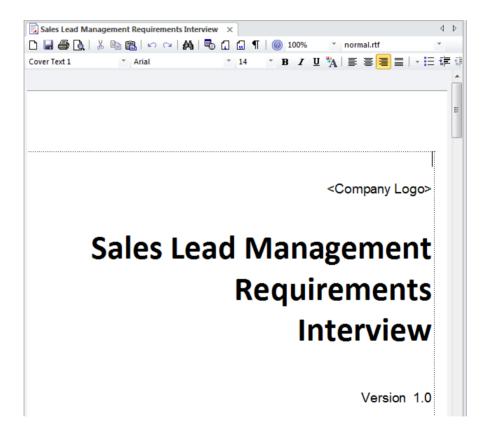
Deployment Diagram

### **Document Artifact**

### **Getting to know the Document Artifact**

**Introducing the Document Artifact** 

A Document Artifact is like a word processor file that can be created and stored directly inside the model to record structured documentation. It is a light-weight and convenient alternative to creating a document in your favorite word processor. It has many of the features you would expect in a word processing tool and allows you to create hyperlinks to content in the modeling Repository. An analyst will often be required to create structured documentation over and above what might properly be placed in an element's notes or in a corporate document repository. This could include things like interview plans, focus groups agendas, surveys and more. There is rarely a requirement to store this type of documentation in a corporate document repository and storing them inside the modeling repository has many benefits including being able to include hyperlinks to elements and diagrams contained in the **Project Browser**.



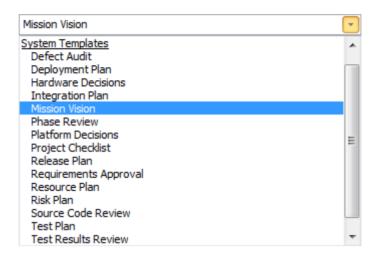
Where to find the Document Artifact

Toolbox: Common, Artifacts, Component, Documentation, Deployment Toolbox Page | Document Artifact

Usage of the Document Artifact A Document Artifact can be used to add structured documentation in the form of an word processor (rtf) file. This can be a standalone element or it can be linked to another model element. In large organizations there is often a corporate repository for documents but in smaller organizations or when a document is less formal the document Artifact can be a useful mechanism for storing information. For example it can be used to document or plan a stakeholder workshop or focus group.

#### Options for the Document Artifact

When a Document Artifact is created there is an option to use a built-in or user defined template. Any number of templates can be created for documents such as focus groups, workshops surveys and plans.



Elements and diagrams can be dragged onto the document from the **Project Browser**, which allows readers to click through from the location in the document to the diagram or element.

Many of the features found in Word Processors are available, such as inserting pictures and tables, creating Tables of Contents and headers and footers, tracking changes to the document and more.

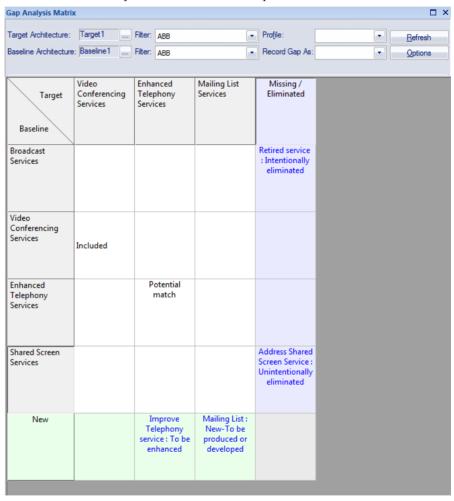
Learn more about the Document Artifact

Create Document Artifact

## **Gap Analysis Matrix**

### **Getting to know the Gap Analysis Matrix**

Introducing the Gap Analysis Matrix The Gap Analysis Matrix is a specialized Relationship Matrix that is used to record the gaps that exist between two versions of some part of an enterprise. The gaps between two different version of an architecture could be recorded, or the gaps in two versions of Capabilities or Staff Competencies, or two versions of Information or Data. The tool is structured like a spreadsheet with columns and rows. The elements that make up the baseline (starting point) are listed as columns and the elements that make up the target (end point) are listed as rows. There is a column for recording missing or eliminated elements and a row for recording new elements. At the intersection of a baseline element and target element notes can be added that describe any details of the relationship between the two elements.



Where to find the Gap Analysis Matrix Main Menu: Tools | Gap Analysis Matrix

Usage of the Gap Analysis Matrix The Gap Analysis Matrix can be used for both business and technical analysis. It is a general purpose tool for recording the details of a comparison between different versions of some part of an enterprise. In business analysis it may be used to analyze Staff Competencies, Data and Information, Business Processes, Lines of Business and more comparing them between current and future states of an enterprise. In Enterprise Architecture the matrix can be used to record gaps

between baseline, transition and target architectures comparing Capabilities, Architecture and Solution Components and more.

#### Options for the Gap Analysis Matrix

The Gap Analysis Matrix can be configured to display different parts of the repository. Once the appropriate packages have been chosen for the Target and Baseline and the types of elements have been selected for the filter the Gap element type can be selected. The element chosen for the gap will restrict the available elements to represent the gap for Missing or New elements in cells in the matrix. There are a number of choices available from the 'Options' menu, including being able to update, delete and save the Gap Analysis Matrix, giving it a name so that it can be recalled at a later time.

Update Current Profile Save as New Profile Delete Current Profile Help...

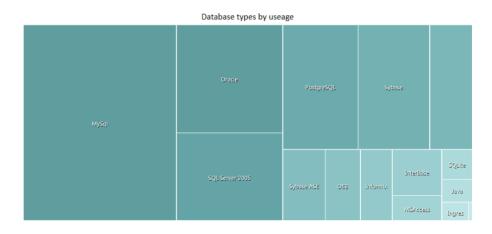
Learn more about the Gap Analysis Matrix Gap Analysis Matrix

## **Heat Map**

### **Getting to know the Heatmap**

#### **Introducing the Heatmap**

A **Heat Map** is a type of chart that can be used to visualize data in a two dimensions. It uses the color of rectangles to indicate a dimension of the data and the relative size of the rectangles to indicate another dimension. They are typically used to create compelling representations of data for strategic or tactical decision making. They can be used at any level of a repository from strategic architecture down to Technology architectures



Where to find the Heatmap  $Double\ click\ on\ Chart\ Element\ |\ Chart\ Details\ |\ Source > Package$ 

Usage of the Heatmap

They are typically used to create compelling representations of data for strategic or tactical decision making. They can be used with Requirements to indicate the statuses of a group of requirement and if the metrics are available the estimated implementation cost of each requirement. They could be used with an application or technology inventory to show the prevalence of technologies. For example which applications were developed in a particular language or run on a particular operating system.

**Options for the Heatmap** 

As an alternative to specifying the parameters of the **Heat Map** in the fields on the 'Package' tab, you can select the 'Custom SQL' tab and create a customized Heat Map using SQL. You still specify the chart type in the 'Type' field, but the other dialog fields are grayed out.

Learn more about the Heatmap Heat Maps

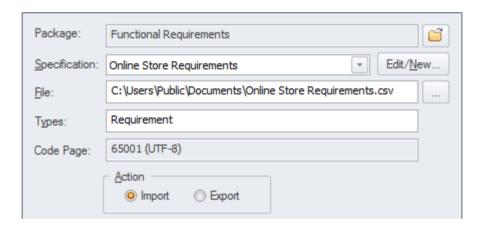
## **Import and Export Spreadsheets**

### **Import and Export Spreadsheets**

# **Introducing Import and Export Spreadsheets**

This facility is a useful mechanism to import requirements that have been defined in a Spreadsheet or a Word Processor table into Enterprise Architect. Once in Enterprise Architect the requirements can be managed and traced to elements such as business drivers and Scenarios and Components. Alternatively Requirements in Enterprise Architect can be exported to a Spreadsheet for the purposes of providing them to a third party or for some type of numerical or statistical analysis. The mapping between fields in the Spreadsheet and the analogous properties in Enterprise Architect is completely configurable using a specification.

For more detailed information exchange, the Microsoft Office **Add-In** (available from Sparx Systems) provides additional functionality and integration points useful when dealing with complex requirements.



Where to find Import and Export Spreadsheets

Main Menu: Package | Import/Export | CSV Import/Export...

Use of Import and Export Spreadsheets This feature can be used to import or export Requirements from a CSV file. Before a tool like Enterprise Architect is installed analysts may have used a Spreadsheet or a table in their favorite word processor to record requirements, these can conveniently be imported using the CSV import facility. Alternatively Requirements sometimes need to be provided to a third party who will typically specify that they want them in a Spreadsheet file and this can be achieved using the export facility.

Options to Import and Export Spreadsheets

The import and export facility is completely configurable and has a user defined specification that can be used to determine how fields in the Spreadsheet file are mapped to Requirements properties in Enterprise Architect including being able to import and export fields to and from Tagged Values of the Requirement.

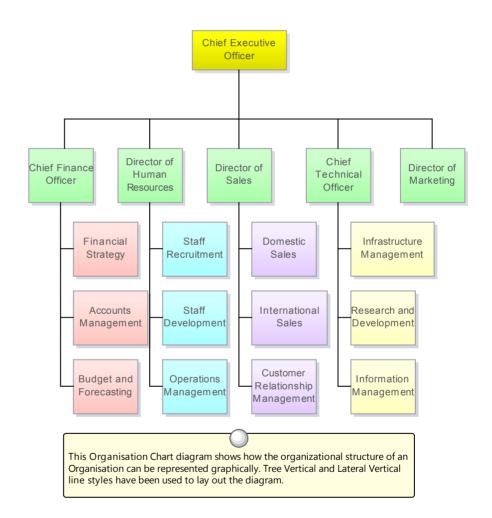
Learn more about Import and Export Spreadsheets

• CSV Import and Export

# **Organizational Chart Diagram**

### **Getting to know the Organizational Chart Diagram**

Introducing the Organizational Chart Diagram An organizational model is a powerful tool that is a visual representation that describes the roles, responsibilities and the reporting structure of an organization. It is invaluable to a Business Analyst as it allows them to visualize and to understand who they need to communicate with while performing various tasks. The Org Chart in Enterprise Architect is flexible and can be used to create any type of representation including the inclusion of images representing teams or individuals.



Where to find the Organizational Chart Diagram Main Menu: Extensions | MDG Technologies... (Ensure 'Strategic Modeling' is enabled)

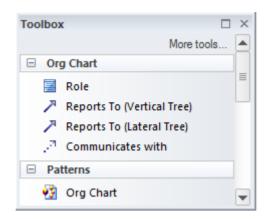
Main Menu: Diagram | New... | Strategic Modeling | Org Chart

Project Browser context menu: Add Diagram... | Strategic Modeling | Org Chart

Usage of the Organizational Chart Diagram The Organizational Chart can be used to create any type of chart including: Functionally Orientated, Market Orientated or a Matrix Model chart. A number of charts could be created representing different current and future states of the enterprise.

#### Options for the Organizational Chart Diagram

Apart from the relationships that represent reporting lines in the Organizational Chart. Business Analysts can also add relationships of authority, influence, and communication which may not overlay the reporting lines. These additional lines can be modeled using named Associations and stereotyped if required.



The Organizational Chart (like any diagram) can be viewed as an element list which makes working with the element's properties easier.

Diagram Filters can also be used when presenting the diagrams to draw attention to parts of the diagrams and the diagrams can be presented as hand drawn or in a whiteboard style by changing the properties of the diagram.

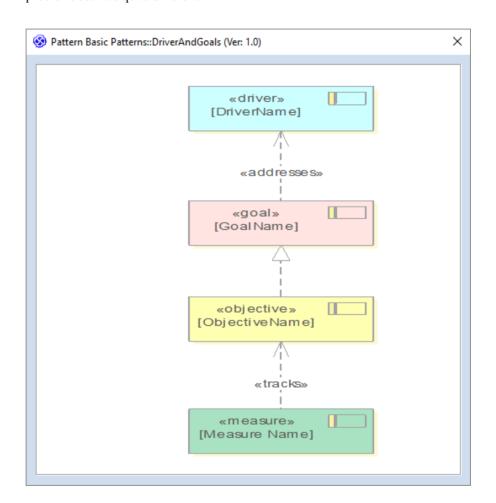
Learn more about the Organizational Chart Diagram **Organizational Chart** 

### **Patterns**

### **Getting to know Patterns**

#### **Introducing Patterns**

A Pattern is a general reusable design solution to a commonly occurring problem within a given architectural context. They are not resolved designs but rather templates for how a problem can be solved. The concept originated in the building architecture world and was first published in a book by Christopher Alexander in a book entitled Design Patterns. They were then applied to the software industry and were used extensively by the software engineering domain to solve commonly recurring software engineering problems if though on the surface the nature of the problems seemed quite different.



Where to find Patterns

Create a Pattern

Main Menu: Diagram | Advanced | Save Diagram as UML Pattern

Use a Pattern

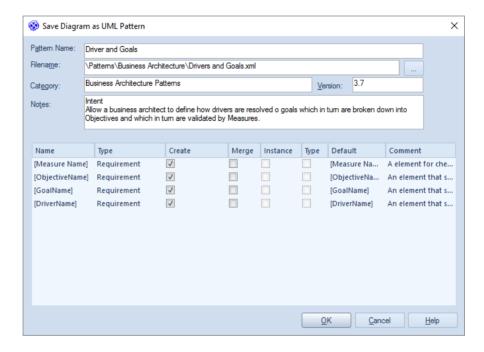
View | Resources (Alt+6) | UML Patterns | Right-click on Pattern

#### **Usage of Patterns**

Patterns can be applied in a wide range of situations from business to technology architecture but are always used to apply a common solution to any number of problems or contexts that on the surface often appear quite different. Enterprise Architect has provided a useful mechanism for mining patterns which means that any diagram can be saved as a pattern and then reused in the same or a different context. An example pattern and its usage might be a pattern articulating the relationship between Drivers, Goals, Objectives add Measures. An existing diagram could be saved as a pattern and then any business architecture could reuse the pattern by simply dragging ito onto an empty diagram.

#### **Options for Patterns**

Patterns are most commonly available from the Resources window but are also sometimes built into technologies and made available from a Toolbox page. There are a number of options available when saving a pattern including the ability to describe the details of the pattern overall and to include notes for each of the elements that make up the pattern.



Learn more about Patterns **Patterns** 

## **Relationship Matrix**

### **Getting to Know the Relationship Matrix**

# Introducing the Relationship Matrix

The Relationship Matrix is a tool for visualizing the way that requirements are related to each other and to other elements in the model in a visually compelling matrix or spreadsheet like view. It can be used to view the relationship between Stakeholders and their Requirements, how Use Cases are related to Business Requirements or Functional Requirements, how Capabilities are related to Business Drivers or which Components implement a set of requirements and more. Any number of matrices can be defined quickly and then saved to be viewed in workshops or included in documentation generated automatically from the model or exported to a spreadsheet file. When a matrix is created, connections can be viewed by placing the Requirements on one axis of the matrix and the connected elements on the other axis then the squares of the matrix will indicate the direction of the relationship.



# Where to find the Relationship Matrix

Main Menu: Tools | Relationship Matrix

Project Browser Context Menu (Package): Relationship Matrix | As Source.../As

Target.../As Both...

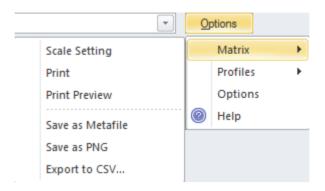
Resources Window: Matrix Profiles

#### Usage of the Relationship Matrix

To display the relationships that exist between elements in two Packages in a visually compelling matrix such as which requirements are realized by which Use Cases. It is useful in analyzing missing elements or relationships for example to determine which Requirements are not realized by any Use Case or which Components do not have corresponding Requirements or Use Cases. It is particularly useful in workshops with Business Stakeholders who may not be familiar with seeing requirements in Trace diagrams.

# Options for the Relationship Matrix

There are a range of options that can be set for the matrix including saving it to the Resources window or to a CSV format for opening in a spreadsheet. The appearance of the matrix can also be altered by sorting the elements, showing an outline numbering view, and suppressing Package names. These items are available from the **Options button** on the **Relationship Matrix** window.



Learn more about the Relationship Matrix

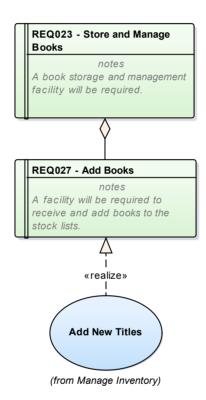
Relationship Matrix

## **Requirements Diagram**

### **Getting to Know the Requirements Diagram**

# **Introducing the Requirements Diagram**

The **Requirements Diagram** provides a visual representation of how Requirements are related to each other and to other elements in the model, including Business Drivers, Constraints, Business Rules, Use Cases, User Stories, design Components and more. The diagram is one of Enterprise Architect's extended diagram types and for analysts who are accustomed to working with requirements in a text based tool it will provide a welcomed and compelling graphical representation of the requirements.



This diagram shows a Use Case that realizes a requirement. The realized requirement is part of a hierarchy of requirements expressed with the Aggregation relationship. The Use Case has an annotation under the element indicating its package location in the Project Browser.

Where to find the Requirements Diagram

Main Menu: Diagram | New... | Extended | Requirements

Project Browser Context Menu: Add Diagram... | Extended | Requirements

Usage of the Requirements Diagram

One usage is to show how Requirements are connected together in a hierarchy but a more compelling usage is to show how requirements are connected to other elements. The experienced modeler will define and manage the requirements in the **Specification Manager** and then use the requirements diagram to show how one or more requirements are related to up-process elements such as Business Drivers and down-process elements such as Use Cases, User Stories, User Experience designs and solution Components.

Options for the Requirements Diagram

The appearance of a diagram can be changed to suit the audience, and details can be included, suppressed or altered to ensure the diagram meets its main objective of communication. There is a wide range of options ranging from creating a Hand Drawn style of diagram to page setup.



Learn more about the Requirements Diagram

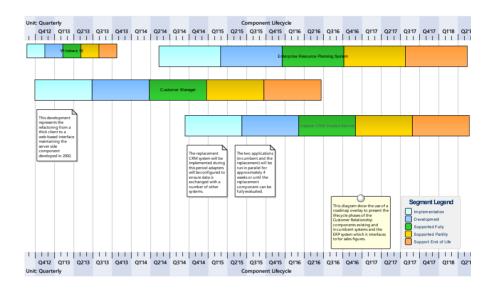
• Working In Diagrams

## **Roadmap Diagram**

### **Getting to know the Roadmap Diagram**

#### Introducing the Roadmap Diagram

The Roadmap Diagram is an overlay that can be applied to any diagram and describes significant phases in elements and how they change with the passage of time.



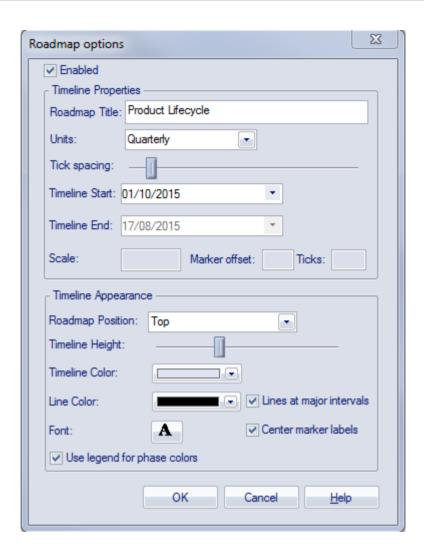
There is no restriction to the type of elements that can appear on the diagram and any diagram can have a Roadmap overlay defined. Significant user defined phases in the element's lifetime are represented by colored bars which can be set to show duration. The colors and the phases can be configured using a diagram legend which automatically applies them to the elements in the diagram. They are particularly useful for Enterprise Architecture diagrams for describing capability and application Roadmaps.

Where to find the Roadmap Diagram

Diagram Context Menu: | Roadmap Options

Usage of the Roadmap Diagram The Roadmap Diagram has a wide range of uses from Enterprise Architecture where they can be used to show application and capability roadmaps to Systems Engineering where they are used to show timing in low level components.

Options for the Roadmap Diagram The Roadmap overlay has a range of options that determine the properties of the timeline, such as the scale of the time rulers, units, their positions, and the appearance of the time line including fonts and colors. The height and position of the timeline can also be configured to suit the diagram and display.



The diagram Legend can be configured to define the phases in the elements lifetime and to set the specification of the colored bands and more. Roadmap segments can be shown or hidden on individual elements in cases where a particular segment might not apply to one or more of the elements on the diagram.

Learn more about the Roadmap Diagram

Roadmap Diagram

## **Specification Manager**

### **Getting to Know the Specification Manager**

# **Introducing the Specification Manager**

The Specification Manager is the central tool for working with requirements and provides a Word Processor or Spreadsheet like interface for entering, maintaining and viewing Requirements. New Requirements can be created with names and detailed descriptions and properties such as Status and Priority can be added from drop-down lists. Existing Requirements can be viewed and managed in a convenient view and changing them in the Specification Manager will change them in all other places in the repository such as diagrams and windows. It is the perfect tool for those analysts more comfortable working with text rather than diagrams and who are accustomed to working in a Word Processor or Spreadsheet. It has the added advantage that the requirements are part of a model and can be traced to other elements including Business Drivers, Stakeholders and Solution Components.

Item

### 1 REQ019 - Manage Inventory

The system MUST include a complete inventory management facility to store and track stock of books for the on-line bookstore.

#### 1.1 REQ122 - Inventory Reports

Inventory reports are required that detail the available stock for each item including back orders. Future stock level reports should be able to predict the quantity of stock at a specified future date.

#### 1.2 REQ023 - Store and Manage Books

A book storage and management facility will be required.

#### 1.2.1 REQ022 - Order Books

A book order facility will be required to allow on-line ordering from major stockist's.

#### 1.2.2 REQ021 - List Stock Levels

A facility will exist to list current stock levels and to manually update stock quantities if physical checking reveals inconsistencies.

Where to find the Specification Manager

Main Menu: Tools | Specification Manager

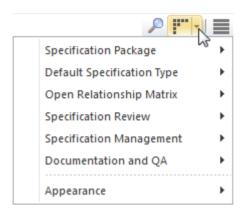
Project Browser Context Menu (Package): View as Requirements List

Usage of the Specification Manager

To create, view and maintain Requirements in a text based tool that resembles working in a word processor or spreadsheet. Details can be added to the requirements and requirement properties can be added from drop-down lists. When the requirements are changed in this specification manager the changes are conveniently reflected in the project browser and all other windows.

# Options for the Specification Manager

There are a wide range of options available from the options menu, to tailor the way you use the **Specification Manager**. These include Level (hierarchical) Numbering, Auto Naming, Spell Check, Documentation, Import and Export of Requirements, access to various related tools and more.



Learn more about the Specification Manager

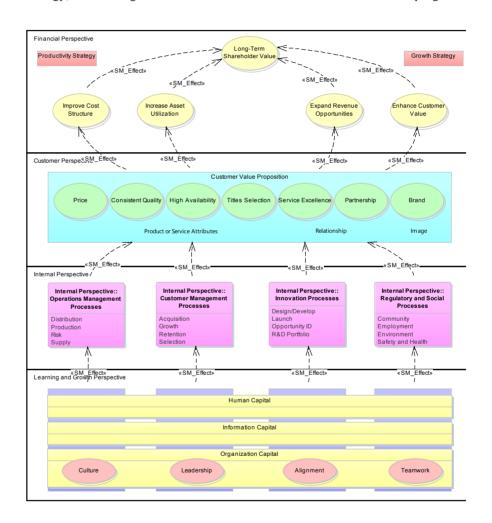
The Specification Manager

## **Strategy Map**

### **Getting to know the Strategy Map**

# Introducing the Strategy Map

A Strategy Map is a diagram that is used to describe the primary strategic goals that are important to an organization or business team. The diagram shows four important perspectives that are the significant questions that provide the definition of a strategy. The most commonly defined perspectives are: 'Financial', 'Customer', 'Internal Business Processes', 'Learning and Growth'. The diagram is used as a communication device: to ensure there is a common understanding of the strategy, to focus organization effort and to assist with the assessment of progress.



# Where to find the Strategy Map

Main Menu: Extensions | MDG Technologies... (Ensure 'Strategic Modeling' is enabled)

Main Menu: Diagram | New... | Strategic Modeling | Strategy Map

**Project Browser** context menu: Add Diagram... | Strategic Modeling | Strategy Map

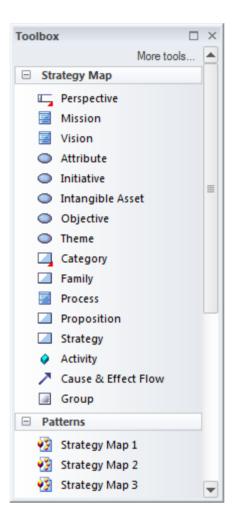
Usage of the Strategy Map

The Strategy Map is used to model the key strategic goals that an organization or

management team wish to achieve. Elements in each of the four perspectives can be linked to other elements in the repository to show how they could be implemented at a business, application or technology level.

# Options for the Strategy Map

A Strategy Map can be created using patterns that automatically create elements and a diagram that can be used as a starting point for the strategy map. There are three patterns available ranging from a very simple expression with a single element in each perspective to a completely worked expression with multiple elements in each perspective. A toolbox provides a range of additional elements and relationships to extend the base maps created using the patterns.



Learn more about the Strategy Map

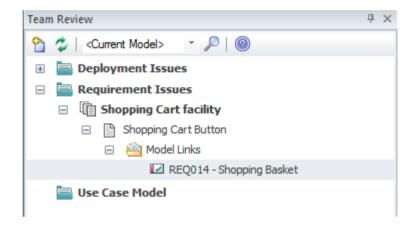
Strategy Map

## **Team Reviews**

### **Getting to know Team Reviews**

#### **Introducing Team Reviews**

Team reviews provide an opportunity for developers, modelers, customers and stakeholders to comment and provide feedback on the work in progress or at the completion of a milestone or project.



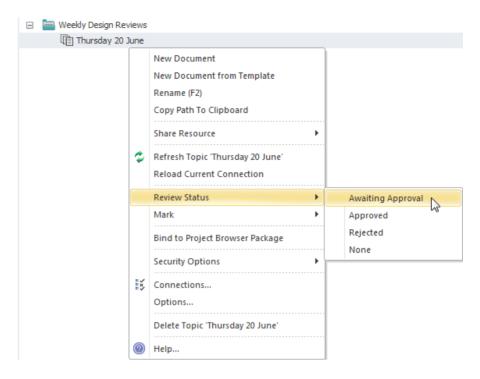
**Usage of Team Reviews** 

The **Team Review** feature can be used to conduct model reviews from any number of perspectives including walk-throughs, formal model reviews, or ad-hoc reviews.

Where to find Team Reviews Main Menu: Project | Team Reviews

**Options for Team Reviews** 

There is a wide range of settings available to configure the Team Reviews available from the Category and Topic context menus, including setting the status of the category or topic and other options. Diagrams, elements and element features can be conveniently dragged from the **Project Browser** to create model links that can be used by team members to hyperlink directly from the **Team Review** window to these items in the Project Browser.



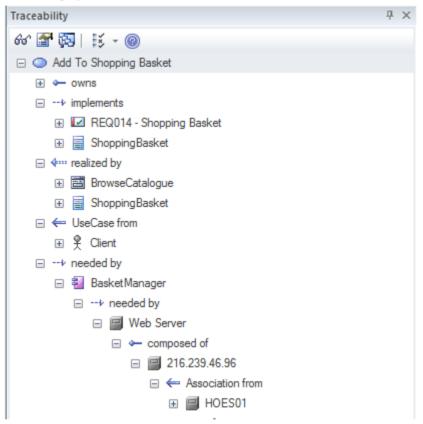
Learn more about Team Reviews **Team Review Tools** 

# **Traceability Window**

## **Getting to Know the Traceability Window**

Introducing the Traceability Window

The **Traceability window** gives the modeler a hierarchical view of element connections, allowing traceability to be visualized and queried as elements are traversed in the model. This tool is particularly powerful because a modeler will often choose to hide diagram relationships but by selecting an element in the diagram and viewing its connections in the traceability window all its relationships will be displayed.



Where to find the Traceability Window

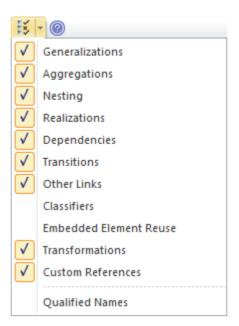
Main Menu: View | Traceability

Usage of the Traceability Window

The Traceability Window can be used to view the way an element is connected to other elements in the repository in a hierarchy including the types of the relationships. This window gives a complete list of all relationships which cannot be seen by viewing elements in the **Project Browser** and may not appear in any diagrams. It is very useful for managing requirements and tracing how a requirement is related to up-process elements such as Business Drivers and down-process elements such as Components. It is a useful tool for newcomers to a model to gain a quick understanding of which are the important and well connected elements. It should be viewed before deleting an element in the model to ensure that the user understands the element's existing relationships.

Options for the Traceability Window

There are a series of options that restrict the traceability to specified connector types; these can be set to alter what is displayed in the window. The options are available from the toolbar at the top of the window.



Learn more about the Traceability Window

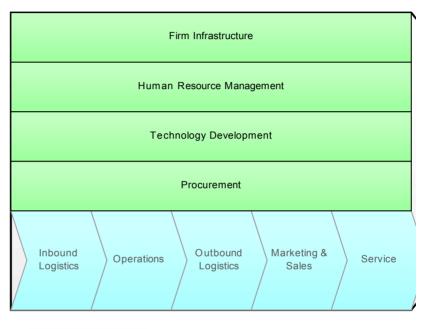
The Traceability Window

# Value Chain

# **Getting to know the Value Chain**

#### Introducing the Value Chain

The Value Chain is a strategic diagram that allows the primary and secondary activities in an organization to be modeled. The diagram can be created from a pattern which adds and connects the five primary activities in a chain and the four supporting activities underpinning them.





An analyst working at the strategic business unit level will often be asked to model the activities the business unit performs to provide value to its customers. The Value Chain is the preferred tool for creating this strategic representation of the sequence of activities that an organization performs.

#### Where to find the Value Chain

Main Menu: Extensions | MDG Technologies... (Ensure 'Strategic Modeling' is enabled)

Main Menu: Diagram | New... | Strategic Modeling | Value Chain

Project Browser context menu: Add Diagram... | Strategic Modeling | Value Chain

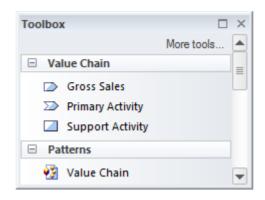
#### Usage of the Value Chain

The Value Chain is an important tool to assist with strategic planning allowing the whole sequence (or chain) to be understood. It also allows the chain to be broken down into its constituent activities allowing the evaluation of costs, resource and value to be determined and potentially improved.

#### **Options for the Value**

Each one of the Primary and Supporting Activities can be linked to other elements

**Chain** in the model including a linked document and elements that define benchmarks.



The **Value Chain Diagram** (like any diagram) can be viewed as an element list which makes working with the element's properties easier.

Diagram Filters can also be used when presenting the diagrams to draw attention to parts of the diagrams.

Learn more about the Value Chain

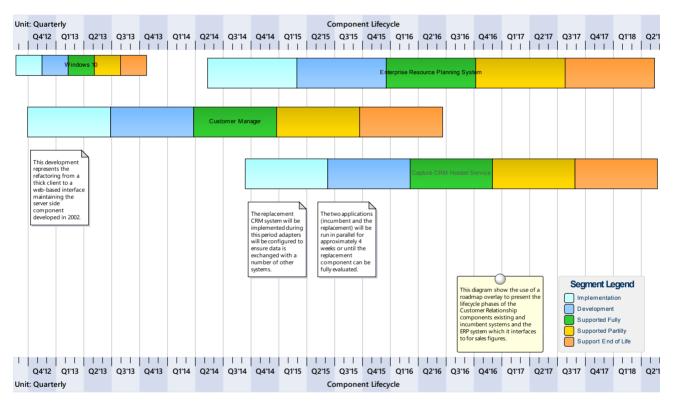
Value Chain

# **Uses of an Enterprise Architecture**

An Enterprise Architecture can be used in a number of contexts but all of these can be summarized in to three categories

- Prescriptive Articulates the designs to transform an enterprise.
- Restrictive Acts to govern, guide or constrain the implementations.
- Descriptive Describes the enterprise so as to facilitate decision making.

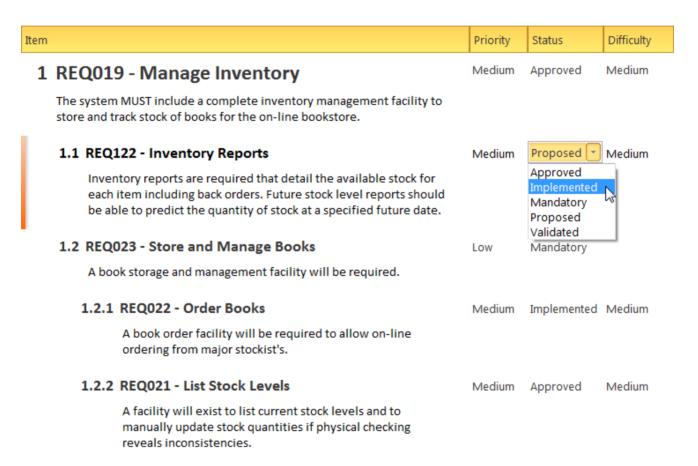
In practice an architecture can be used in the context of Mergers and Acquisitions, Corporate Divestiture and Business and Systems Improvements. It can also be used as a powerful communication mechanism to inform stakeholders of aspects of the enterprise and how they are related. Architectures can assist with Portfolio Management and act as a guide for implementation initiatives and can be used for a range of other uses.



# **Mergers and Acquisitions**

Mergers and Acquisitions (takeovers) have become an important part of the business strategy for many medium to large enterprises in an effort to adapt in a business and technology environment dominated by digital disruption, globalization, regulatory changes, technology breakthroughs and global and local economic forces. Enterprise Architecture has a key role to play to describe and plan the way the takeovers are planned and performed ensuring they have the best chance of achieving the desired business outcomes.

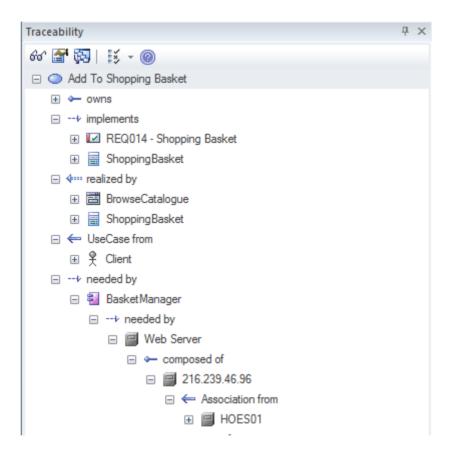
Enterprise Architect has a wide range of tools that can assist in the planning and execution of architectures designed to transition the enterprise during a Merger or Acquisition. These include tools such as the **Specification Manager** to view catalogs of Capabilities, Objectives, Applications and more and the Roadmap diagrams that can be used to plan and visualize the sequence of changes to Capabilities, Applications, Technology Nodes and other elements.



# **Corporate Divestiture**

Corporate divestiture is an important business strategy to reduce operating losses and achieve higher efficiency by shedding some of the enterprise's assets in its business portfolio. The need for the divestiture can be varied including: overlapping functions resulting from mergers or acquisitions, business units identified as under-performing, regulatory requirements or market pressures forcing the enterprise to change. When the need for the divestiture has been identified the selected business units can be removed and revenues from the sale, spin off or carve out can be channeled to develop other business functions.

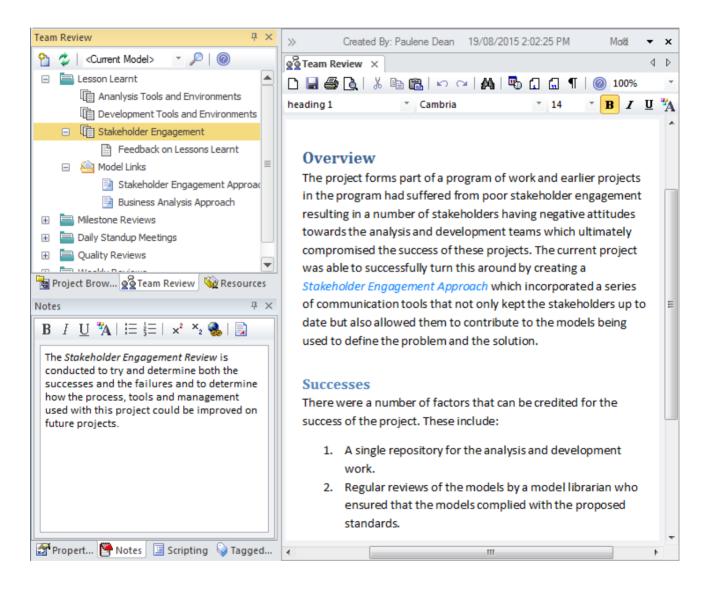
Enterprise Architect has a number of tools that can assist with the planning and management of the divestiture. The removal of a business function will result in the concomitant need to identify the technical assets that need to be removed or decommissioned. Enterprise Architect has powerful traceability and visualization facilities that can be used to understand the impact on the Information, Application and Technology architectures.



# **Architecture Oversight**

The success of an architecture will depend largely on the way it is implemented. The implementation could be at a business or technology level but will typically involve both. The implementation teams are therefore important stakeholders to the enterprise architecture program and the architectures developed must be relevant, useful, meaningful, understandable and implementable. A practical way that this can be achieved is to involve the solution architects and development leads in the creation of the architectures or at least seek their input. One of the issues with the governance or oversight of implementation projects is visibility.

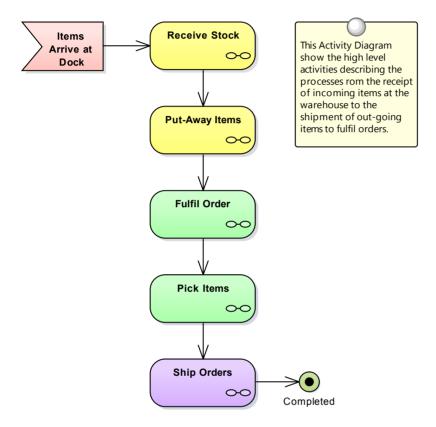
Enterprise Architect is well positioned to assist in the oversight of implementation projects by virtue of the fact that both the Enterprise Architecture and the Implementation projects can reside in the same repository allowing visibility and traceability between the two disciplines. As work is completed at an implementation level it can be reviewed for compliance and interventions or dispensations can be applied as required.



# **Business and Systems Improvement**

One or more architectures can be created that describe the business operational and technology systems for the purposes of improving the systems from any one of a number of perspectives such as efficiency or responding to business or technical forces. An architecture provides a fundamental understanding of the way the systems are structured and when analysed can be used to determine where the opportunities for change exist, what the constraints are and how best to transition to an improved state.

Enterprise Architect has a number of tools that can assist in creating architectures for the purpose of business and information systems improvement.



# Communication

The success of an Enterprise Architecture program and the architectures that it produces will depend largely on how well the program's worth is communicated to interested stakeholders. The very strategic nature of the work and its importance as a guide to ensure the strategies are executed, means that the program's outputs will be critical to a wide range of stakeholders from senior executives down to business and technology implementation teams.

The management of the Enterprise Architecture program should include a communication plan which identifies the important stakeholders who are impacted by the program's work, determines their needs and devises the best way of communicating with them, either as a group or as individuals. The communication plan will typically take the form of a document and while there would be an overall program level plan each architecture could have its own version of this plan which identifies the stakeholders affected by that work. The types of communication devices can include: formal or informal oral presentations, oral or written status reports, one page summary documents, walk-throughs, slide shows and one page diagrams.

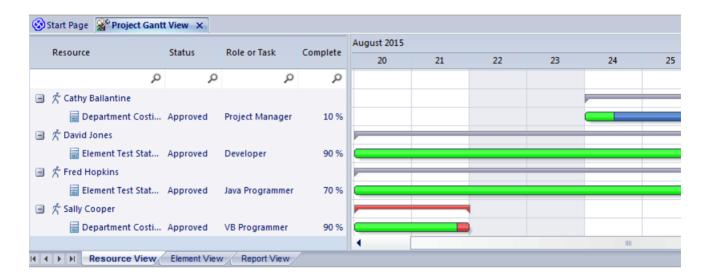
Enterprise Architect has a wide range of tools that can assist with the development of the communication plan and the dissemination of information to stakeholders. The most obvious of these is to provide access to the repository so stakeholders can be directed to the parts of the model that are of interest to them. The **Model Views** facility can be used to tailor views that are relevant and meaningful to individuals or groups of stakeholders. The search facility can also be used to locate information in the repository for example the Applications supplied by a particular vendor or that have a particular sunset date.

Company Logo>
Architecture Communication
Plan
Version 1.0

# **Enterprise Transitions**

The architectures when implemented will transition an organization from the baseline (current) architecture to the target architecture. These transitions need to be carefully planned and orchestrated and should be implemented as part of an overall program or project level management plan. The transitions will typically involve a series of well orchestrated changes that involve existing and new business functions, information models, applications and technology platforms.

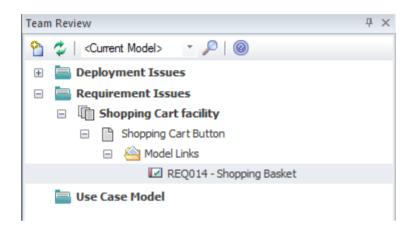
Enterprise Architect has a powerful and flexible Roadmap overlay that can be applied to any diagram and can be used to show how the various parts of the architecture need to be implemented and integrated with existing architectures over a given time period. The roadmap can be applied to any diagram and can show the phases of change for elements such as Business Capabilities, Information Models, Applications and Technology platforms. There are a wide range of other tools that will assist with transition planning and execution such as the Document Artifact that can be used to create a transition plan and a Gantt Chart that can be used for scheduling architecture and other resources and more.



# **Implementation Guide**

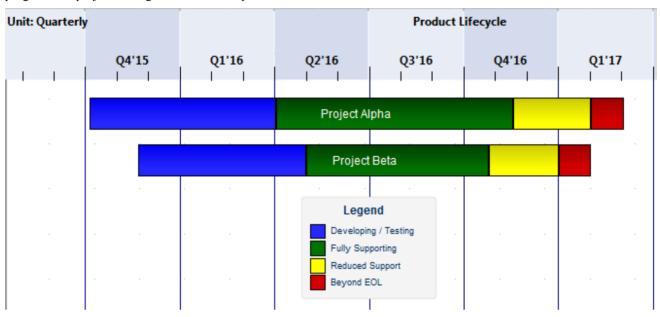
The architectures that are created and maintained by the Enterprise Architecture Program must be implemented to realize the business goals and objectives they set out to achieve. These architectures will be an invaluable guide to implementation teams irrespective of whether a solution is being purchased or developed in-house. The implementation will typically involve both business and technology components and the architecture will act as a guide to both groups to ensure that the implementation projects align with higher level enterprise initiatives. The guidance and governance may be formal and require contracts or informal based on regular meetings and will typically involve a liaison with the Project Management Office or its equivalent.

Enterprise Architect is well positioned to assist in this guidance and governance as both the architecture models and the implementation models can reside in the one repository allowing visibility and traceability between the two disciplines. Principles can be applied at a implementation level showing the significance and applicability of the principle at the implementation level, including any dispensations if they have been granted.



# **Portfolio Management**

The architecture program must work closely with program and project management offices to ensure the target architectures are implemented within the context of the plans and schedules defined by these groups. While the architectural office will have an import role in the oversight of implementation projects they must work closely with the program and project management offices to plan and schedule the execution of their architectures.

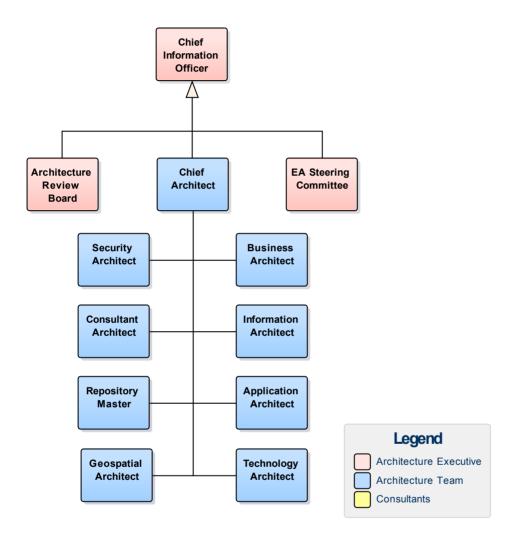


# **Architecture Program Setup**

Critical to the initiation and continuing success of an Enterprise Architecture Program is buy-in from the executive level. This requires them to have an appreciation of the strategic importance and value it can bring to an enterprise and to understand that for it to be effective the Enterprise Architecture team must have access to the entire organization and all its divisions.

# **Management Structure**

The Enterprise Architecture Office needs to work closely with the Program Management Office or its equivalent. The Program Management Office typically has a strategic planning role that evaluates the strategic benefit, risk and cost associated with programs and projects. It is critical that they are able to understand the outputs of the Architecture Office so as to appreciate the strategic value proposed by the architectures. The Chief Architect has an important role to liaison with this Program Management Office to ensure that the architectures are valued and that programs and projects are created that realize the architectures in implementation initiatives.



## **Architecture Office Setup**

An architecture Office should enjoy the sponsorship of the executive and should be fully budgeted and funded as a program and monitored against performance criteria. The Chief Architect should have a budget that allows the right resources to be assigned and if necessary procured and research to be conducted where necessary to determine the best architectures. Architectures should be considered as work items that need to be monitored and their value assessed.

Enterprise Architect has powerful and flexible Kanban support that can be used to run the creation and development of architectures. Phases can be set up and work items can be moved through the Kanban board assigning architecture resources and viewing their progress visually.

# **Enterprise Architecture Steering Committee**

An Enterprise Architecture Steering Committee is an important body that will guide and direct the Architecture program and most importantly will be the decision making body. The members of the Steering committee should have the authority to enforce the decisions and be able to provide or acquire financial, material and human resources to achieve the outcomes required. The committee should be comprised of members representing all major business and technology divisions of the enterprise and given the power as overseers of the Enterprise Architecture Program from a strategic point of view and to act as a liaison with the Enterprise Portfolio Management Office.

Enterprise Architect can be used to define the structure of the Steering Committee and also to provide the members of the Committee with the necessary visualizations of the architectures so that when important decisions are required the members can be well informed and have custom views that provide relevant and necessary information about the architectures to make informed decisions.

## **Chief Enterprise Architecture**

The Chief Enterprise Architect is the leader of the Architecture team and needs to be a liaison between the executive level stakeholders, the line managers of the business units and the architects that make up the architecture team. They should possess all the skills of a Strategic thinker, Architecture Designer, Planner, Policy Manager, Systems Engineer, Diplomat and Communicator. The Chief Architect should have a strong command of the architecture framework and the Repository and be able to understand how to use the tool to create and manage the architectures, govern the implementation initiatives, and create visualizations that communicate how the architectures are moving the enterprise in the direction of its goals.

Enterprise Architect has a number of tools that will support the Chief Architect to achieve their work. This includes Dashboard diagrams that give an overview of a property or facet of the repository and provide compelling charts that help information to be visualized. The Roadmap diagrams can be used to show how the architecture landscape will change over time and to describe the transition from one state to another or even the relationship between the architectures themselves. Diagrams can be created using images for the purposes of communication with executives, the Steering Committee and Line Managers. The chief architect is typically the first appointment and has the responsibility of selecting the architects who will make up the Architecture Team.

#### **Architecture Team**

The Architecture Team is typically chosen and assembled by the chief architect who must ensure that the members have the right competencies and discipline to carry out the work and also to be able to collaborate as a team to ensure the work in the architecture domains is integrated into a coherent, comprehensive and propitious enterprise architecture. It is quite common to assign a single person to an architecture domain but is also common and fortuitous to have some overlap between the roles for example a Business Architect having some knowledge of Information Architecture and an Application Architect having knowledge of Technology Architecture. The most common positions for the team are as follows:

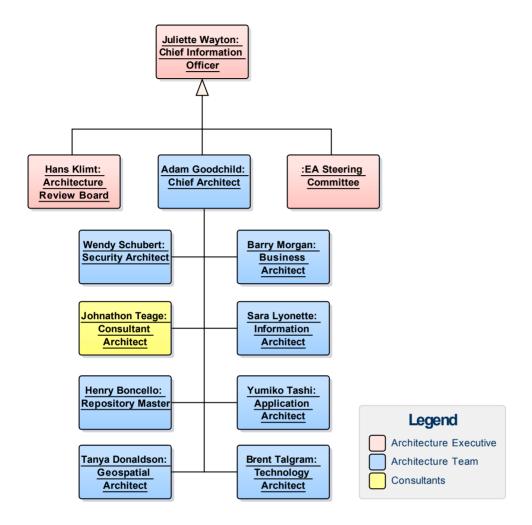
- Business Architect
- Information Architect
- Application Architect
- Technology Architect

In addition there are a number of other architects that are often appointed where there is the need for a focus on a particular domain. The focus could be on security such as in financial organizations or geospatial concerns such as in an organization that deals with distributed services or infrastructure such as an energy distribution organization or on social aspects where there is a significant social media bias to an organization such as a marketing or publicity organizations.

- Security Architect
- Geospatial Architect
- Social Architect

Enterprise Architect has a wide range of tools to assist the architects in creating and managing the domain specific architectures and the management of the architects that make up the team. This includes an Organizational chart that

defines the structure of the team, who holds the positions and potentially their relationships to key business and technical stakeholders. Security can be enabled to encourage collaboration between the architects and to protect pats of the model from change. The powerful **Virtual Documents** facility can be used to create compelling and cohesive architectural publications and documentation that spans the architecture domains.



## **Program Management Plan**

The Enterprise Architecture Office needs to work closely with the Program Management Office or its equivalent. The Program Management Office typically has a strategic planning role that evaluates the strategic benefit, risk and cost associated with programs and projects. It is critical that they are able to understand the outputs of the Architecture Office so as to appreciate the strategic value proposed by the architectures. The Chief Architect has an important role to liaison with this Program Management Office to ensure that the architectures are valued and that programs and projects are created that realize the architectures in implementation initiatives.

#### **Communication Plan**

Timely and frequent communication with the people and parties that hold a stake in the Enterprise Architecture effort is critical to the success of the program and the architectures it creates and disseminates. Each stakeholder group and also occasionally some individual stakeholders will require different information and will need to be kept informed at different times and varying update frequencies. A plan should be created for each architecture but an enterprise plan could be created that catalogs generalized communication needs of the stakeholder groups and this could be copied and

modified for each distinct architecture where there is variation from the general plan.

Enterprise Architect has a Document Artifact Facility that can be used to create any number of Communication Plans directly inside the repository. These plans can be viewed inside the repository or exported to an external file and saved into a variety of formats. A template can be created and be used as he basis of new plans and there is the ability to include links to repository content within the document.

<Company Logo>

# Architecture Communication Plan

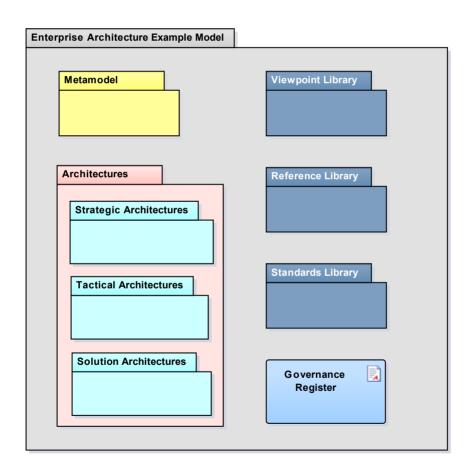
Version 1.0

# **Architecture Framework**

An architecture Framework contains both the tools and methods for creating and managing enterprise architectures. This includes the processes and tools that are used to create the architectures, the repository that stores the architecture content and the organization of the team including guidance on how to create the architectures and the governance of the teams that implement the architectures.

Enterprise Architect is a powerful and fully featured platform that provides all the facilities required to create and operate and manage an architectural framework. The tool can be used to define and operate an architecture process or method and has support or the leading industry frameworks such as the Open Groups TOGAF framework and the Zachman Framework. Enterprise Architect can also act as the repository for architectural content and can store architectures at Strategic, Tactical or Solution levels and across the Business, Information, Application and Technology Domains.

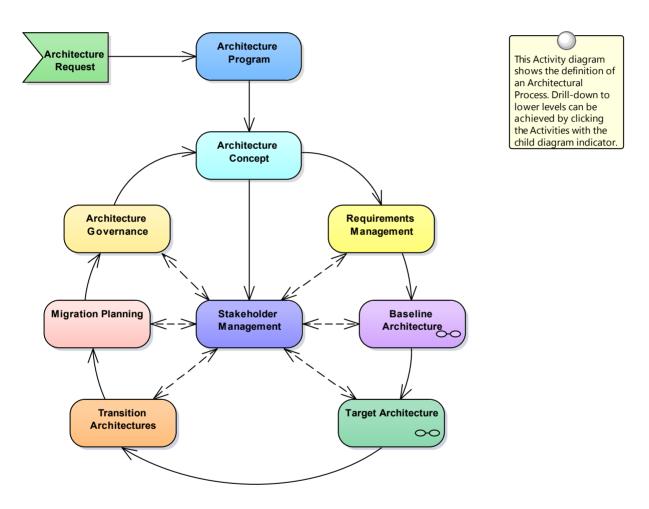
The tool has been developed by practitioners and has a pragmatic and practical feature set that can be used to create content and views that will appeal to executive, management and operational level stakeholders alike. Content from a wide range of sources can be imported into Enterprise Architect allowing the architect to reuse existing architectural assets that may reside in other tools.



# **Architecture Process**

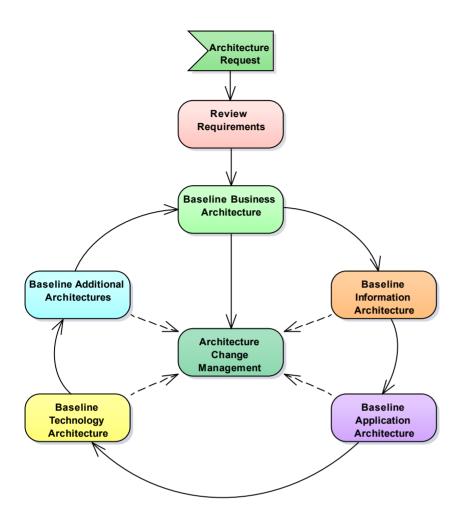
An architecture process or method is required to prescribe the way architectures should be developed. Not all frameworks provide a defined process and leave it up to an organization to create and configure their own process. Enterprise Architect can be used to define a process at any level of detail and using the drill-down to child diagram feature more granular aspects of the process can be defined. **UML Activity** diagram can be used to create a suite of diagrams that express the process of architecture creation including the processes, the tasks, the inputs and outputs and the people that perform the various steps in the process. Enterprise Architect also has an extension called the Software Process Engineering Metamodel (SPEM) that can be used to define the process with great rigor if required. In most cases the UML Activity Diagram will be sufficient to create a detailed process.

Learn More: Activity Diagram



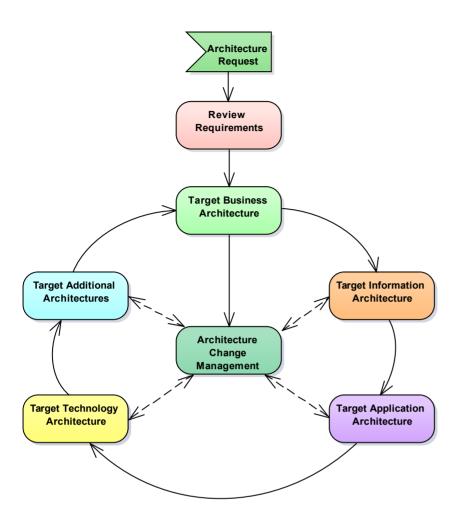
Baseline Architectures are often difficult to justify to executive and management level stakeholders who have a greater appetite for target architecture and roadmaps. The importance of the baseline architectures is to establish the starting point that will allow transitions to the target architectures to be defined. It is often the case that documentation and models will exist that can be mined to collect material to populate the baseline repository. For example most organizations have at least a couple of attempts at modeling the existing processes perhaps as some business re-engineering effort and one or more information models and hardware diagrams will exist.

Enterprise Architect can be used to import existing content or models from other repositories and to reverse engineer data models that can form the basis of information architecture descriptions.



Target Architectures are the holy grail of the executives and line managers because they define the architectures that will realize the business strategies and deliver value to the enterprise. Once these are known and there is enough elaborated in the baseline architectures the architecture team can set about the more difficult task of defining the transition architectures and creating the roadmaps that will prescribe how the target architecture can be achieved in practice using transitional steps.

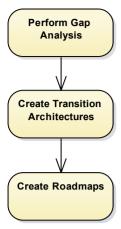
Enterprise Architect has a wide range of tools that allow the target architectures to be defined for all architecture domains including Business, Information, Application, Technology and other architectures including Security, Geospatial and Social architectures. Diagrams can be created and presented in a wide range of visualizations and styles so as to be relevant to the executive and implementation stakeholders alike. Tools such as the **Specification Manager** and the List views provide tools for working with catalogs in an appealing word processor, spreadsheet view. Impact and relationships can be analyzed using the Relationship and Gap Analysis Matrices and the traceability window.



Transition Architectures are the stepping stones from a baseline architecture to a final target architecture and are theoretically target architectures themselves. They represent the practical steps from a current state to some aspired to future state and will often be represented as projects or phases in a project at an implementation level.

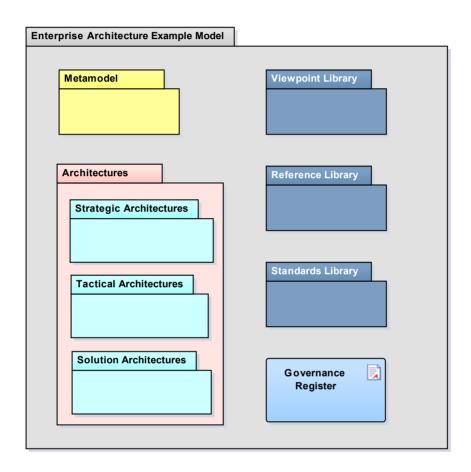
Enterprise Architect allows the Transition Architectures to be defined and related in a sequence and Roadmaps to be created so the transitions from one state to the next can be visualized and planned. Any number of Roadmaps can be defined and they can be used for all the architecture domains so there can be Capability, Application, and Technology Roamaps.

Learn More: Roadmap Diagrams



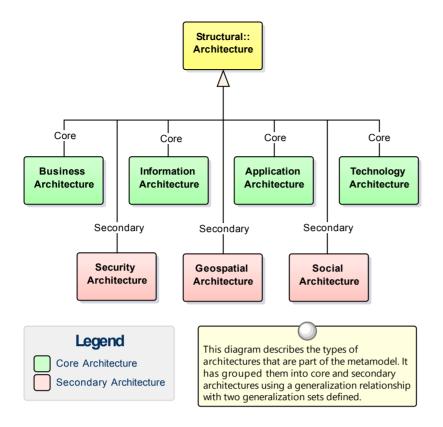
# **Architecture Repository**

The Architecture Repository is a software tool that stores the important architectural input and outputs including Architectures themselves and the elements of which they are comprised, standards, references, principles and the governance register. Regardless of the Architecture Framework that has been selected Enterprise Architect is a fully featured Architecture Repository that can store and manage all architectural content. The tool has a powerful set of features that allows a program to be setup efficiently, content to be imported from other sources, views and viewpoints to be defined and created, high quality publications to be generated and much more. The repository contains a number of key parts as represented on the following diagram.



## Metamodel

The metamodel is a model of a model which describes the elements and relationships that can be used to construct the architectures. The metamodel functions as a grammar that defines what the types are and how they can be related to each other. It is critical to have defined the metamodel before any architectural models are created as it will inform architects what elements they should use and how they can be used together. The metamodel in this format is a passive model and only acts as a guide and communication tool, if a more formal model is required a UML Profile could be created.



#### **Profiles**

Enterprise Architect has a facility to create a Profile which is a UML extension mechanism for creating domain and platform specific extensions of the UML. A profile contains a collection of stereotypes, tagged values and constraints that refine the basic UML grammar but remain compliant with the fundamental aspects of the language. The profile can be created in Enterprise Architect using a Toolbox of stereotyped elements and then imported into the repository. The profile defines stereotypes the extend primitive UML elements and Relationships which can contain Tagged Values that define platform or domain specific properties. The profile allows any number of Toolbox pages to be defined which can contain the stereotyped elements and relationships which in turn can be dragged and dropped onto diagrams.

Profiles can also be included in an MDG Technology which is a more elaborate extension mechanism that can bundle a rnage of reusable assets such as Element, Toolbox and Diagram Profiles, Patterns, Document Templates, Searches, Scripts, Images, Workspace Layouts and more.

Stereotypes extend the deep grammar of the UML so some thought should be given to whether a profile is really needed or if an existing profile could be used.

## **Principles**

Principles are a fundamental set of architecture axioms that help ensure that the strategy is embodied in the architectural designs and concomitantly in the implementation solutions. They form a set of guidelines that are prescriptive rules intended to guide and constrain the way a solution is architected and implemented. Critical to the success of the principles is the way they are applied and made applicable in a particular context.

Enterprise Architect allows Principles to be modeled using a stereotyped **UML Class** where the properties of the principles have been defined using **Tagged Values**. Instances of these Classes can then be created describing how the principle can be applied in the context of a enterprise, segment or solution architecture. This is a critical step as the principles are often abstract and defined in theoretical terms and often the principles are included in an appendix or

another type of list with little or no explanation of their applicability to an architecture or solution.

#### Example:

Data is Shared -> construct example displaying moving from current state (many applications store data) to Future State (Master Data Repository) Showing instance of Principle

#### **Architectures**

The Architectures are the center piece of the Architecture Repository and contain the designs and solutions to the problems and opportunities defined by the business in the strategic modeling and guided and constrained by the architecture principles. Many architectures are defined at different levels

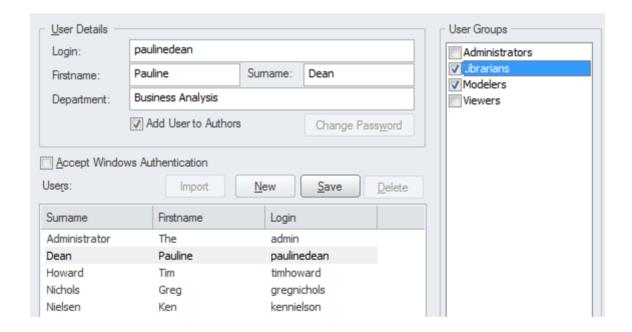
# **Tool Setup**

Enterprise Architect is a sophisticated and powerful platform that can be used as an Architectural Repository. The platform consists of a wide range of tools that can be used from the setup and management of the program to the creation of the architectures to the governance of the implementation initiatives that realize the architectures. The platform has great flexibility and can be configured in a variety of ways allowing each architecture program and team to get the most benefit from the tool. It is recommended to have an administrator and librarian role (it does not need to be a person) who can set up the tool with the most appropriate configurations. The following sections list some of the most important things to setup which can be done prior to starting to develop architectures or after some of the work has commenced.

## **Security**

Enterprise Architect has a powerful role based security system that is designed to encourage collaboration between modelers. The security system can be used to restrict updates to portions of the model but it cannot restrict the view of a part of the model. User and Groups can be defined and both can be assigned any number of built-in permissions. The security system has two different modes (a completely locked or a completely open model) and at setup a choice can be made between the two modes.

Model users can be setup by importing users from Active Directory which then allows single sign to Enterprise Architect (a user won't be challenged for credentials when opening Enterprise Architect) using Windows Authentication. Typical Groups might be: Administrators, Librarians, Modelers, Viewers.

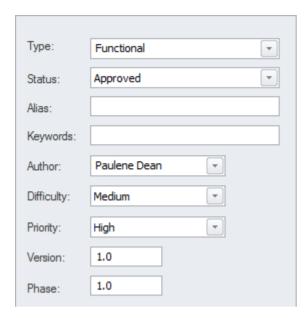


It is typically the role of an administrator or librarian that would manage security There are a number of other facilities that require security to be setup before they can be used including: **Model Mail**, and Resource Allocation.

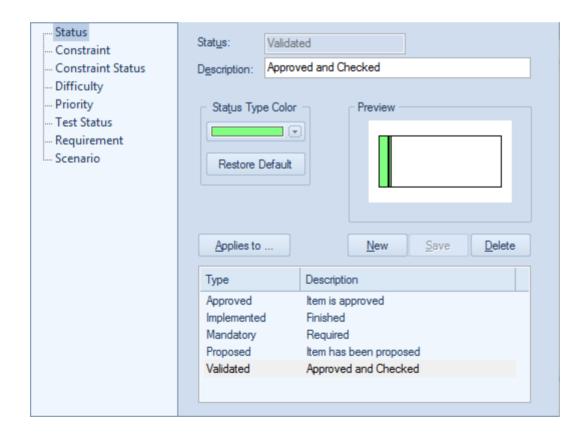
Learn More: Security

#### **Reference Data**

Reference data is used to configure a number of aspects of Enterprise Architect such as drop down lists. The tool comes with a set of reference data that can be used out of the box but it is recommended to review this data and configure it to make it fit for a particular team's purposes. An example is that each element has a Status property which is displayed in a drop down list on the element's property sheet (or in the **Properties window**).



The list of statuses and other reference data can be configured as reference data and any number of statuses can be defined and then assigned to elements in the repository.

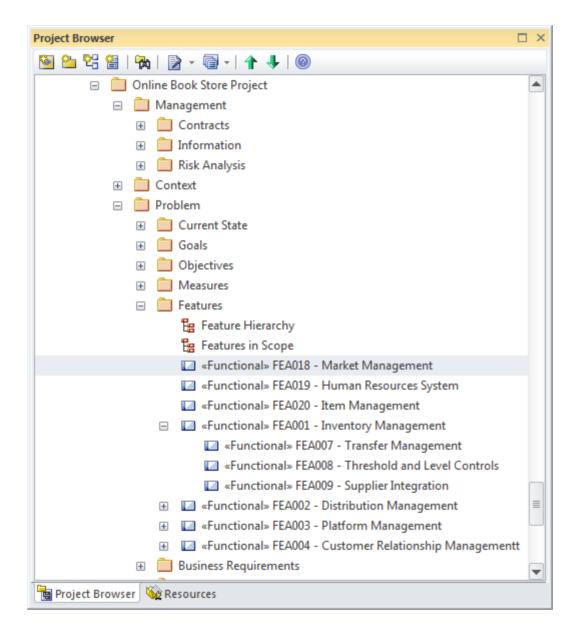


Learn More: Reference Data

# **Package Structure**

The Package Structure defines the anatomy of the repository and defining the layout of this structure will help with navigation and other facilities that work at a package level such as **Baselines**, **Version Control**, Documentation and more. The structure of the packages in the repository can be changed at any time and elements can be freely moved around between packages if needed. It is however good practice to spend some time creating a well structured repository at the time of setup as this will facilitate good modeling behavior and assist newcomers with locating elements and packages in the repository.

It is typically a librarian or administrator who will setup and maintain the package structure and will receive requests to add, delete or merge packages and elements.

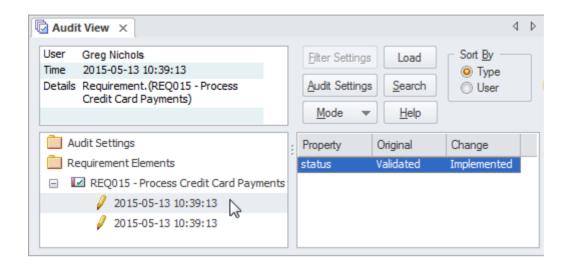


It is quite common to use an existing package structure by importing a model from an XML file that has been exported form another team or organization.

Learn More: Project Browser

# **Auditing**

**Auditing** keeps a log of all the changes that have been made on a repository and once enabled will work silently in the background. It is a useful tool not so much for policing but for tuning the use of the repository. When parts of the repository have been changed incorrectly it is useful to be able to go to the auditor and view when and by whom the change was made. The audit facility can be configured to collect a range of data about a change and a number of different styles of presentation are available. The audit feature is by default disabled so if it is needed it must first be enabled.

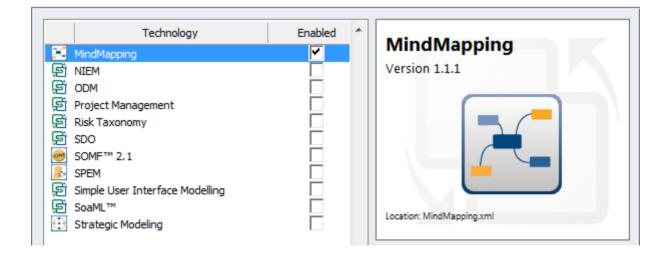


The audit logs are stored in the repository and so it is advised to archive them periodically to keep the repository trim.

Learn More: Auditing

#### **Extensions**

Model Driven Generation Technology Extensions are a way of enabling additional features of the tool and are commonly referred to as Technologies or Extensions. There are a wide range of built-in extensions available ranging from Strategic Modeling which contains facilities such as Balanced Scorecards to Risk Taxonomies, Wire Framing, Mind Mapping and many more. A modeler can also create their own extensions to meet a particular modeling need. It is good practice to make a decision about which of these extensions will be used for a given program or initiative including modeling languages.



By disabling the technology in the MDG Technologies window any diagrams, toolboxes, images, workspace layouts, patterns, templates and more will be hidden rom the user.

Learn More: Extensions

## **Profiles and Technologies**

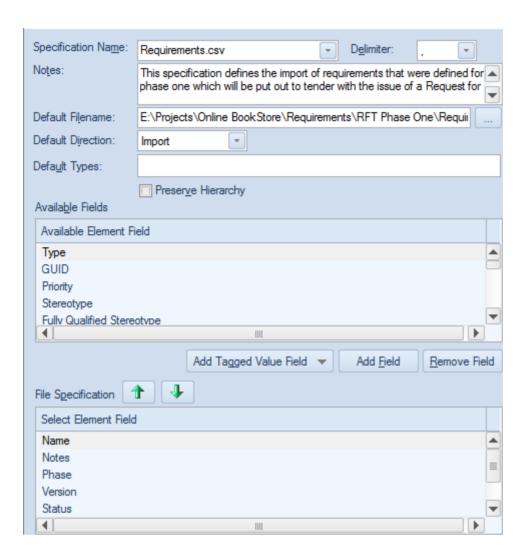
Enterprise Architect has a powerful extension facility that is based on the UML Profile which allows the language to be extended to make it suitable for a variety of modeling domains. A profile can be created in the model and then imported allowing new elements, toolboxes and diagrams to be created. The new elements can be given additional properties in the form of **Tagged Values** and assigned graphical representation based on the domain being modeled. There is also a more elaborate extension mechanism called Model Drive Generation (MDG) Technologies that allow a profile to be bundled with a wide range of other assets such as Patterns, Document Templates, Searches, Scripts, Images, Workspace Layouts and more.

A team needs to make a decision whether it is appropriate to create a profile or MDG Technology at the time the repository is set up.

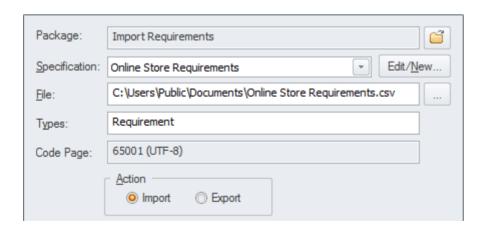
Learn More: Profile

## **Content Import**

A quick way to get a new repository started is by importing content from existing files. It is quite common for a team to have started working before the tool has been setup and much of the content that has been created can be automatically imported into elements in the repository. This may include Principles, Requirements, Capabilities, Applications and Interface lists and more. The easiest way to import these list of things is to use a spreadsheet file where the rosw define the elements to be imported and the columns define properties of the elements e.g. the first columns could be the Name, the second column the Description etc.



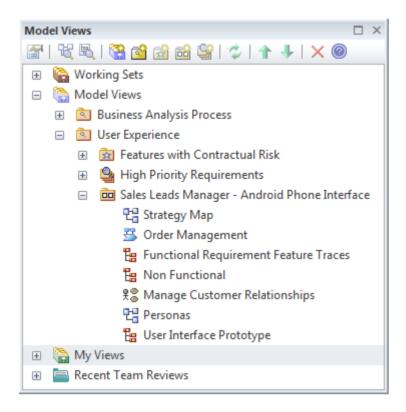
Enterprise Architect defines a mapping that can configured to describe how columns in the spreadsheet (CSV file) map to element properties and extended properties known as **Tagged Values**.



Learn More: Import and Export Spreadsheets

## **Model Views**

**Model Views** is a powerful facility that allow a modeler to create any number of different representation of the packages and elements in the repository. The repository package structure will typically be set up to assist with navigation and ease of content creation and will not provide the views that are important for some stakeholders. The model view facility is a convenient way to create views of the elements in the repository to assist stakeholders working or viewing the model. For example a **Model View** could be set up to list all Applications with a status of proposed and will be decommissioned before the end of the financial year.



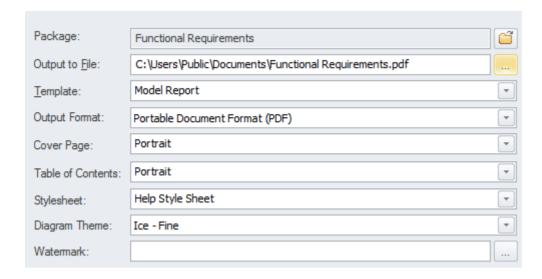
Models views that are based on searches can be set up at the time the repository is created, model views based on slide shows and favorites will need to be added as the elements and diagrams are added to the repository.

Learn More: Model Views

## **Document Templates**

Enterprise Architect has a sophisticated and flexible document and web page generation engine that can be used to create a wide range of content from the model including high fidelity and polished publications and web sites to ad hoc reports. While it is good practice to encourage stakeholders to view content directly in the model it is deliverable that some form of document or web page reports or publications will be required. Apart from being able to configure the content it is also possible to completely tailor the style of the output based on a rich templating system.

It is good practice to get a small group of people to spend some effort at the beginning of an initiative setting up templates for others to use. This allow the model to be seen as an important source of information and stakeholders will return to it when they need information about the initiative.



There are a wide range of options that can be set for each template and these can be stored in the repository and are available from the **Resources Window**.

**Virtual Documents** can also be created once the package structure of the repository has been defined and these can be collected together in a Publications package for each initiative.

Learn More: Documentation

## **Model Navigation**

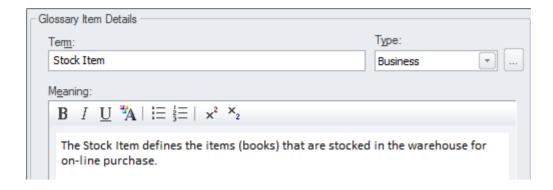
Model Navigation can be setup by creating any number of diagrams with images and hyperlinks to content in the model. A model home page can be created by setting a diagram as the model default diagram. This can link to other navigation pages that are tailored for particular stakeholder groups. The diagram based navigation creates a soft entry point for people not familiar with the structure of the repository and who may not be familiar with using Enterprise Architect. Images from the domain that are familiar to users can be included and these can have hyperlinks added. The pages will be carried through to HTML documentation and the hyperlinks will work on the generated web pages.

It is good practice to set these pages up as early as possible to encourage people to access the repository without fear of being disoriented.

Learn More: Model Navigation

## Glossary

Enterprise Architect has a built-in Glossary where terms, their types and definitions can be entered and stored in the Repository. The terms can be used in element notes and when a modeler rolls over the term the definition will be displayed in a small window. The terms can be also included in publications and reports automatically created by the **Document Generator**.



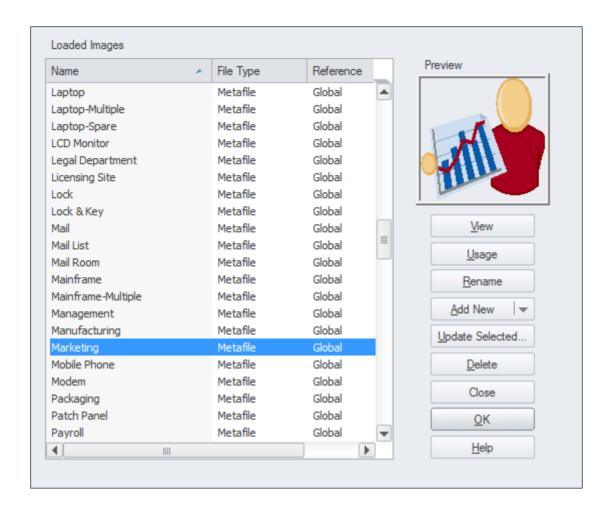
Often an enterprise will have a list of terms that are stored in a document or spreadsheet and these can be imported into the tool. Alternatively a team may make a decision to model the important terms as a class model which allows more detailed information to be stored and relationships to be created between the terms. Either way it is good practice to set up the list of terms in Enterprise Architect at the time the repository is being defined.

Learn More: Glossary

## **Images**

Images provide a welcomed alternative to the modeling language element representations such as rectangles and diamonds. Any element can be assigned an alternate image creating compelling diagrams that are often more acceptable to some stakeholders groups particularly business and senior management.

The images can simply be pasted onto any diagram or they can be imported into the **Image Manager** for reuse within the repository. It is recommended that some effort is spent at setup time collecting and importing images that will soften the diagrams intended for certain stakeholder groups. This will also have the effect of creating consistency between diagrams.



It is best to use a vector based format such as Windows Metafiles (\*.wmf) or Extended Metafiles (\*.emf) as these will allow the images to be scaled in diagrams.

Learn More: Image Manager

#### **Patterns**

Patterns provide a powerful way of providing predefined content for a diagram. Any number of patterns can be defined and saved in the repository relieving novice modelers the onus of devising the structure of a diagram and resulting in model consistency.

It is good practice to define a number of patterns at the time of repository setup giving them appropriate descriptions that define the context, the intent how they can be applied.

Learn More: Patterns

#### **Matrix Profiles**

Matrix Profiles define Relationship Matrices that provide a convenient way of presenting the fact that two elements (one on each axis of the matrix) have some type of relationship. An indicator will be drawn at the intersection of the two elements showing the direction of the relationship. Overlays can be created allowing user defined letters to represent the nature of the relationship.

It is good practice to set up the Matrix Profiles at the time the repository is setup and save them as profiles that can be

accessed from the **Resources Window**. They will not have elements listed but as the repository is fleshed-out the elements will appear in the matrices.

Goals x Evaluation Criteria- CRM Relationship Matrix

Learn More: Relationship Matrices

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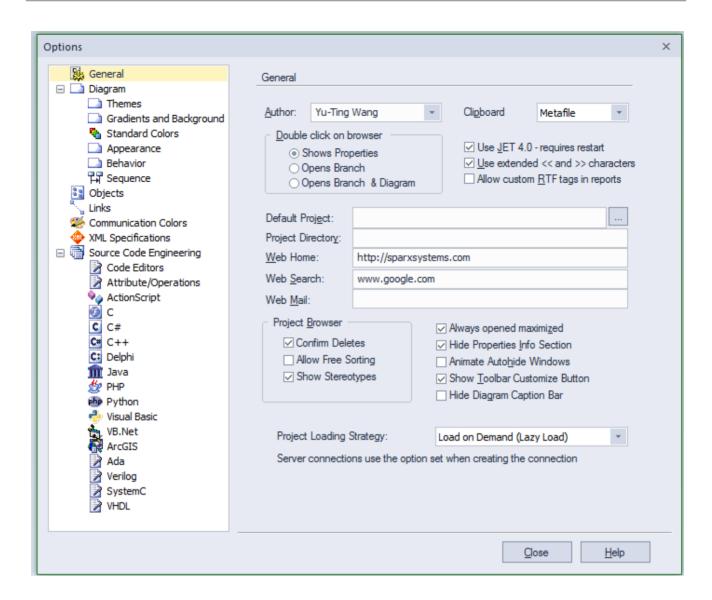
#### Localization

Enterprise Architect is used all over the world and it has a number of places where localization setting s can be defined. It is good practice to define these at the time the repository is setup. They include page setup that can be defined for each diagram, the Dictionary used for Spell checking.

Learn More: Spell Checking Dictionaries

#### **Preferences**

Enterprise Architect is a highly configurable product and allows a user to set up a wide range of preferences to tailor the way the tools works. SOme settings apply to the entire repository and will be stored in the repository itself while others apply to the individual modeler and are typically stored in a user's Application Data.



Learn More: Local Options

#### **Searches**

As modeling progresses a repository will become large quite quickly and finding things in the model will be important. Enterprise Architect has a flexible and powerful search facility that can be used to find any model content. The results are returned to a window where individual items can be found in the **Project Browser** or Diagrams and reports can be generated. Searches are also important because they are used in a variety of places such as **Model Views**.

# **Requirement Report - Details**

### **Fulfill Orders**

Version 1.0 • Proposed

It is good practice to set up a number of common and frequently run searches at the time the repository is created. The will provide useful results for stakeholders but will also test the repository structure and metamodel definitions.

Learn More: Model Search

### **Stereotypes**

Stereotypes are one of the UML's extension mechanisms and are used to create additional types to extend the language to make it more useful in a given domain or context. They can be given an alternate representation either as an image or a Shape Script. Stereotypes should be created by a repository librarian or administrator as they are effectively changing the grammar of the UML.



It is good practice to decide on what stereotypes, if any, are required at the time the repository is setup. They can of course be added as the program or the architecture matures and can also be created as part of a Profile which in turn can be incorporated into a Model Driven Technology extension.

Learn More: Stereotyping

### **Tagged Values**

**Tagged Values** are additional properties that can be added to a variety of items in the repository including Elements, Connectors, Attributes and Operations. There are a large number of built-in properties available for these items but a user is free to create Tagged Values when extra properties are required.

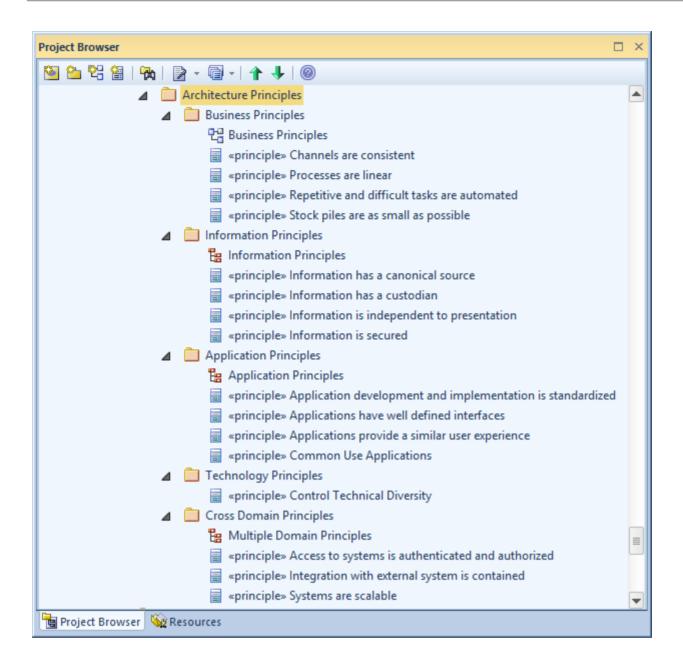
Learn More: Tagged Values

# **Architecture Principles**

Architecture Principles play a critical role in guiding the architecture work which ultimately has the responsibility of defining the Enterprise's future direction and the transitions it needs to reach that future state. The Architecture Principles are typically created at the time the architecture program is set up and are reviewed and ratified by the Architecture Steering Committee. It is important that they are aligned with any existing Enterprise Principles but that they interpret these in a way that makes them meaningful and applicable at the architecture level. It is common to define a set of principles for each of the architecture domains with a common group that span more that one domain. So the following groups of principles typically exist.

Business Principles
Information (Data) Principles
Application Principles
Technology Principles
Security Principles
Cross Domain Principles

The principles need to be applied in the context of the architecture and the implementation initiatives that consume that architecture. It is best practice for the domain architects to work with the implementation teams to carefully define which principles apply to a particular initiative and how they should be interpreted and applied.



#### **Dispensations**

There will be situations where the application of one or more principles would be detrimental to the desired outcomes. In these situations the chief architect can issue a dispensation exempting the implementation team from having to comply with the principle. These dispensations should be recorded in the Governance Register.

# **Managing an Enterprise Architecture**

The management of an Enterprise Architecture is critical to the overall success of the business and unless the architecture is managed through from its inception to its implementation and beyond it will not deliver the value promised to the business

### **Architecture Governance**

The governance of the architectures is critical for the success of the program and the architectures it creates. Regardless of how perfect an architecture is with out the assurance that it has been implemented correctly the vision may fail to be realized and the promise made to the stakeholders will be empty and the business value will never eventuate.

<Company Logo>

# **Governance Register**

Version 1.0

### **Governance Process**

The architectural artifacts are a critical enterprise asset and should be managed accordingly. They are like the plans of a building or the charts that guide a ship on its course. The Governance process can be defined in Enterprise Architect using **UML Activity** diagrams and the various bodies can be defined and the members described. The Governance Register can also be created and maintained inside the Repository. The most important bodies in the process are the following:

- Architecture Steering Committee
- Architecture Review Board
- Chief Architect
- Architecture Team
- Governance Register

### **Architecture Steering Committee**

The Governance Register records the activities, decisions of the Architecture Steering Committee, Architecture Review Board and important milestones. This includes the acceptance of Principles, Dispensations that have been granted and important milestones in the development and application of the architectures.

#### **Architecture Review Board**

The Architecture Review Board performs the primary function of reviewing and assessing architectures, and creating and maintaining standards, and references. Enterprise Architecture can be used during the review process to present and assess the architectures, standards and references and to record the progress and results of the review.

#### **Governance Register**

The Governance Register records the activities, decisions of the Architecture Steering Committee, Architecture Review Board and important milestones. This includes the acceptance of Principles, Standards, References, Architectures, dispensations for the application of principles and more. It is a living register that is vital as a ledger or diary of the architecture program.

# **Architecture Steering Committee**

The Architecture Steering Committee is the legislature that governs the entire Enterprise Architecture program and effort. It will typically report to the Chief Information or Technical Officer or directly to the Board of Directors. The Steering Committee is responsible for managing the program and the enforcement of compliance, the approval of principles and resolving disputes, ambiguities and conflicts. The Steering Committee provides the high level guidance whereas the Architecture Review Board provides expertise to assess the architectures and their compliance and reports this information to the board.

Enterprise Architect has a variety of facilities that can be used to assist with the function of the Steering Committee. The board members may only require read access to the repository and often will rely upon publications or reports created from the repository.

### **Enterprise Architecture Charter**

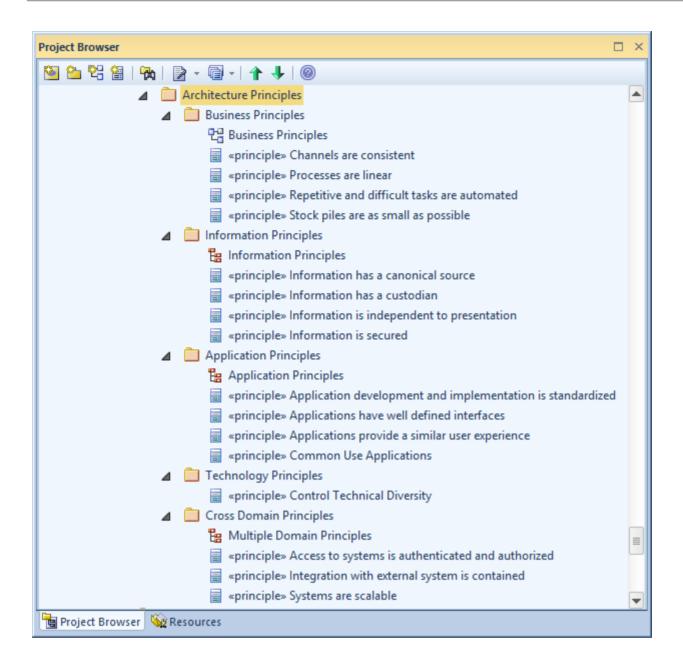
The Enterprise Architecture Charter along with the principles is like the constitution that defines the purpose of the program, its relationship to other organizational bodies such as planning and program and project management offices and implementation teams. It describes how Enterprise Architecture will be conducted to ensure the enterprise's vision has the best chance of success.

The Charter can be stored inside the Repository using a Document Artifact or alternatively if the document needs to reside outside the repository an Artifact can be used that references the external file or Web page using a hyperlink.

### **Principles**

The principles are a set of guides that prescribe the way an enterprise translates business strategy into architectures and the way those architectures are used and implemented. Many organizations define the principles and then fail to ensure that they are complied with and often they are included in documentation but are not actively used to guide and constrain the architectures and implementations. Critical to the benefit that they provide rests in the application of the principles in a context that unambiguously demonstrates how the principle applies to a given architecture. Only a subset of the principles will apply to any given context and it is the architects responsibility to ensure that the principle is explained and exemplified in the context and level of the prescribed architecture.

Enterprise Architect can be used to model principles and their application using the concept of Classifiers and Instances. The principles are defined as UML Classes and Instances of the principles can be used to guide individual architectures and implementation teams describing how the principles are applied in the context. This a powerful technique because any number of Instances of principles can be created and linked back to the parent principle.



### **Governance Register**

The Governance Register records the activities and decisions of the Architecture Steering Committee, Architecture Review Board and important milestones. This includes the acceptance of Principles and the Architecture Process and the dates and minutes of meetings.

### **Architecture Review Board**

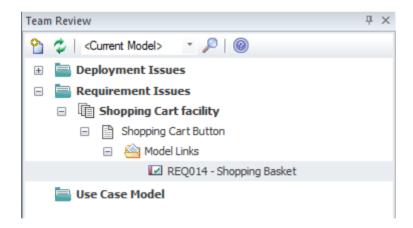
The Architecture Review Board performs the primary function of reviewing and assessing architectures, and creating and maintaining standards, and references. The Board is comprised of individuals who are experts in their field; typically these will be the domain architects and other technical leaders invited to give opinions where required. The Board should meet regularly to assess the architectures and the implementations most commonly one a month or more regularly when required. They have an important role at the time the program is setup to select and create the Standards and References and these are maintained and reviewed on an ongoing basis. Thus the course of Information Technology is set by the Architecture Steering Committee and the Architecture Review Board is there to ensure the IT remains on that chosen course.

Enterprise Architect has a number of useful tools to assist with the setup and operation of the Board. These include: Artifacts and Document Artifacts to maintain the Standards and References and maintain the Governance Register, a **Team Review** Facility for conducting reviews, **Element Discussions** to create commentary on architectures and their constituents and more.

#### **Architecture Reviews**

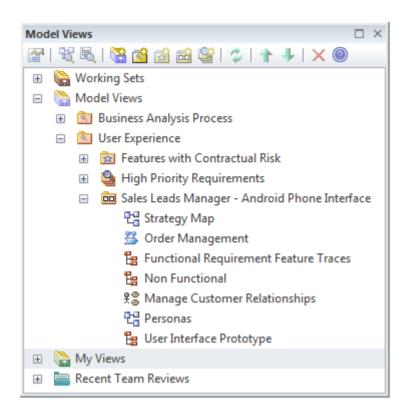
Enterprise Architect has a number of useful tools that can be used for conducting reviews including the **Team Review** facility that can be used for planning and conducting Architecture reviews.

Learn More: Team Review



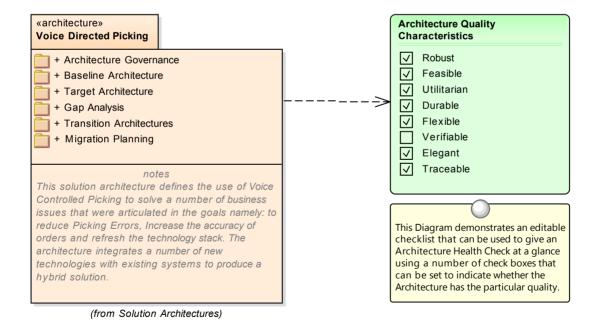
The **Model Views** tool has a slideshow facility that can be used to orchestrate a walk-through of the architectures showing the diagrams that are of interest to the review process. Model Links can be created to any a review that allow a reviewer to link a variety of elements and diagrams to the review.

Learn More: Model Views



Checklists can be used as part of a review process to ensure that an Architecture, Standard or Reference complies with prescribed criteria for quality and best practice. The list of item can be configured to suit an organization and any number o checklist can be created and applied.

Learn More: Checklist



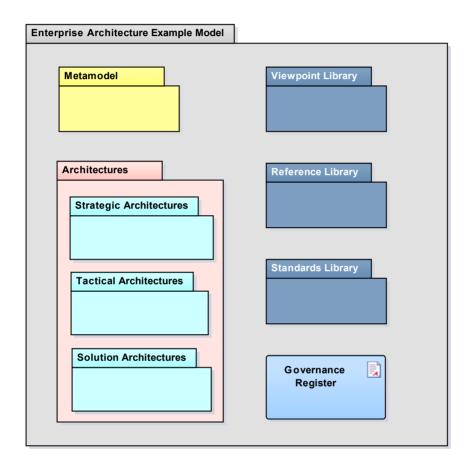
### **Governance Register**

The Governance Register records the activities and decisions of the Architecture Review Board and important milestones. This includes the acceptance of Principles and the Architecture Process and the dates and minutes of

meetings.

### **Standards and References**

Standards and references are typically developed at the time the architecture program is setup but are often added to as work on architecture is undertaken. For example new government or industry geospatial standards may be developed and disseminated after the initial standard library had been created.



### **Governance Register**

The Governance Register records the activities, decisions of the Architecture Steering Committee, Architecture Review Board and important milestones. This includes the acceptance of Principles, Standards, References, Architectures, dispensations for the application of principles and more. It is a living register that is a vital ledger or diary of the architecture program. It will become indispensable when formal or legal investigations are conducted and human, business or technical issues are raised that concern the architectures or the processes by which they were devised and implemented.

Enterprise Architect can be used to store the Governance Register directly inside the repository using a Document Artifact or if some compliance reason it must be stored outside the repository it can be linked to from an Artifact element within the repository.

<Company Logo>
Governance Register
Version 1.0

### **Internal Register**

The register can be setup in Enterprise Architect using a Document Artifact that is like a word processor document inside the repository. This has the advantage of being close to the elements of the Architecture and links can be included to various parts of the Architectures. If security has enabled the element Register can be locked for update by the Chief Enterprise Architect who should have the responsibility of maintaining it. The Document can conveniently be exported to an external file if required.

Learn More: Document Artifact

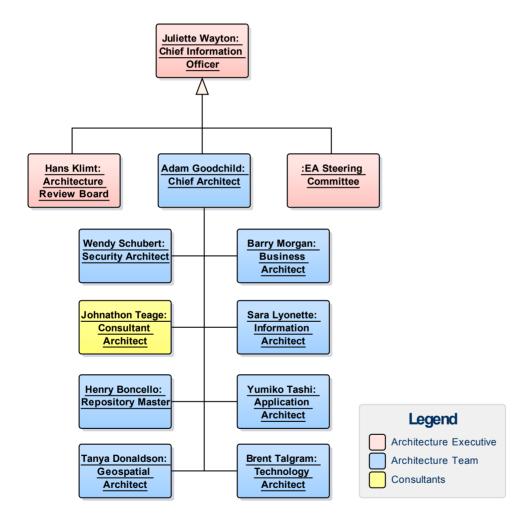
#### **External Register**

There will be occasions when a register already exists or there is a corporate requirement that the register is stored in another tool such as a policy register or Intranet system. In these cases an Artifact element can be used as a placeholder to the external document or Web Page and a reference to it stored as a file or URL reference. This allows the Register to be visible and launched from inside the repository.

Learn More: Artifact

# **Developing an Enterprise Architecture**

The development of an Enterprise Architecture is a complex and time consuming endeavor involving a multi-disciplined team of architects. Ultimately the architectures must deliver value to the business and this can only be achieved with the engagement of the stakeholders. Without a comprehensive stakeholder engagement and communication plan the architectures will inevitably fail to deliver the envisioned business benefit. The Enterprise Architecture should be a cohesive and well organized product that provides meaning for all stakeholders even though it is comprised of a number of interlocking and quite separately authored architectural content. In this way the chief architect needs to act in an editorial role ensuring that the Business, Information, Application, Technology, Security, Geospatial and Social architectures are merged into a coherent whole. The Architecture must act as a guide for the implementation teams, as a source for material for decision making and as a description of a system either before or after it is built. The Architecture Process must be well defined, repeatable and flexible to deal with the great variety of problems and opportunities that will be presented to the program. Fundamental to the execution of the process and the resulting architectures is the Architecture Team.



### **Architectures**

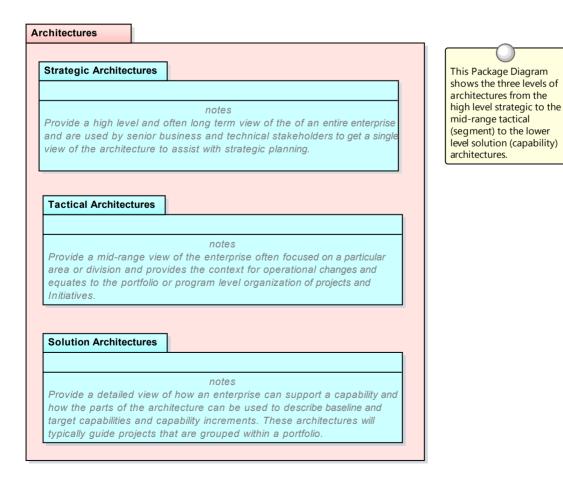
Architectures are the key organizing mechanism for architectural content, they are the design or solution statement to a proposed problem or opportunity or the documentation of an existing system. The architectures can be defined at a number of different levels including the following:

- Strategic Long term in the range of 3 5 years
- Tactical Mid term in the range of 1 2 years
- Solution Short term in the range of 6 12 Months

They also span a number of disciplines which are all incorporated into a single cohesive view of the system design. It is not possible for a single person or a single discipline to understand and to articulate the Architecture at all levels. Thus a Business Architect is required to interpret the Strategic Plan, an Information Architect is needed to categorize the enterprise's data, an Application Architect is needed to articulate the interfaces between Components and a Technology Architect is required to define the Servers and Devices that ultimately do the work. There work results in four core domain architectures as follows:

- Business Architecture
- Information Architecture
- Application Architecture
- Technology Architecture

Most frameworks describe analogous or similar subsets of an Enterprise Architecture as the division is based largely on organizational units performing work in these areas.



### **Business Architecture**

A well articulated business architecture is the cornerstone for a successful outcome of the overall Enterprise Architecture. It defines the business drivers, the business strategy, operational models, goals and objectives that the organisation needs to achieve to transition in a potentially competitive and disruptive business environment. Architects working in the other architecture disciplines need to understand the Business Architecture as the basis for their own architecture descriptions and as a guide to the business outcomes that need to be achieved.

The business architecture will typically consist of a description of the baseline and target architectures with a series of transitions defined that can be executed and which would be described on roadmap diagrams.

Learn More: Business Architecture



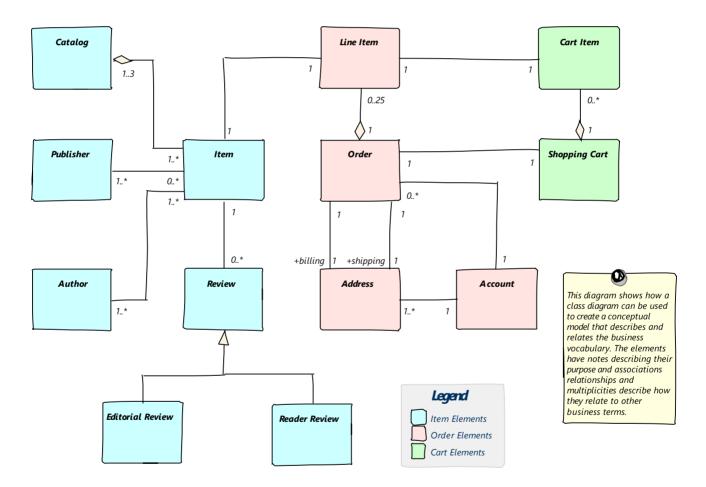
### **Information Architecture**

Information Architecture is key to the success of an Enterprise Architecture Program as information is created consumed and destroyed by the components that make up the other architectures. Understanding which business functions and processes utilize information, which applications serve as the master record, where information is created and destroyed and which technology components store and manipulate the information is critical to achieving the business outcomes.

The information architecture will typically consist of a description of the baseline and target architectures with a series of transitions defined that can be executed and which would be described on roadmap diagrams.

Enterprise Architect is a profoundly useful tool for creating and maintaining information architectures with its sophisticated and extensive support for standards and its wide range of tools to support information models from high level classifications and concepts right dow to the level of schemas and the elements and columns they are composed of. Tools such as the **Schema Composer**, and the **Database Builder** along with the **UML Class** diagram and Glossary and the powerful Model Transformation facility will be invaluable.

Learn More: Information Architecture

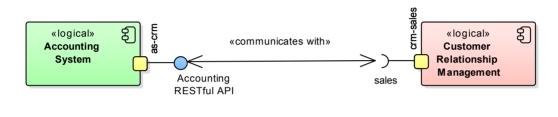


# **Application Architecture**

The application architecture provides an important catalog of the applications in the enterprise describing the work that they do to transform, transmit and store information. The architecture also describes the interfaces that are required or provided by the applications and the way the applications interact to carry out the activities described in the business models such as the business process diagrams. The catalog of applications, interfaces and the diagrams and matrices that describe their interaction only need to be defined once at the enterprise level. An application architect will be able to draw upon this inventory of existing artifacts to create new architectures classifying them as part of the baseline and potentially the future state architecture. Where an architecture introduces new applications these can be added to the description of the target state.

The application architecture will typically consist of a description of the baseline and target architectures with a series of transitions defined that can be executed and which would be described on roadmap diagrams.

Learn More: Application Architecture

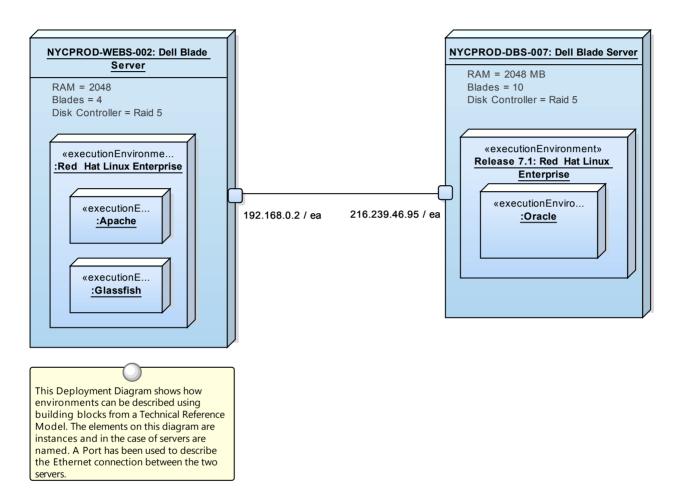


This Component diagrams shows the details of the interface between two Logical Components using Ports and Interfaces.

# **Technology Architecture**

The technology architecture underpins the other architectures providing a description of the logical, physical and virtual infrastructure that supports the execution of application services which in turn support information and business functions and services.

Learn More: Technology Architecture

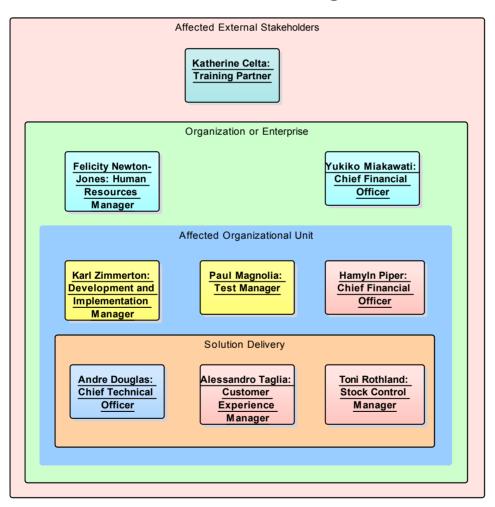


# **Stakeholder Modeling**

Stakeholder Management is critical to successfully initiating and maintaining an architectural program. Architects will need to engage with a wide range of stakeholders from senior executives down to implementation staff. The engagements will often require political sensitivity, diplomacy and flexibility to ensure the stakeholders' needs and concerns are dealt with appropriately. Providing relevant and tailored views of the architectures will be critical to ensuring the stakeholders are kept informed and spend the requisite time needed to understand the impact the architectures will have on their domain. Having a comprehensive communication plan is critical to ensure that the stakeholders receive the information they require and maintain an interest and input into the architectures.

Enterprise Architect has a wide range of facilities and tools that can assist with the stakeholder management. This includes the ability to model the individual and groups of stakeholders and to classify them in a taxonomy and to show the extent of their influence by using a series of nested boundary elements. There are a wide range of diagrams, matrices and lists that will be relevant to certain stakeholders including List presented in the **Specification Manager**, Component diagrams describing Applications, Class diagrams used to present the information architectures, principles and a range of other ideas. The **Calendar** and **Model Mail** are useful tools for keeping stakeholders informed about things of interest and important events in the architecture program.

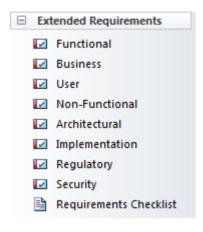
### Stakeholder Onion Diagram



This diagram indicates the level of involvement the stakeholders have with the solution, which stakeholders will interact directly with the solution or participate in a business process, which are part of the whole organization, and which are outside the organization.

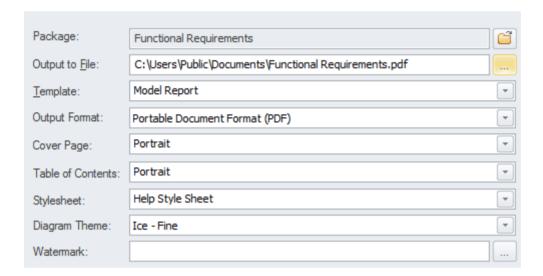
# **Requirements Modeling**

Requirements engineering is one of the most important disciplines in the system lifecycle and when done well it will set the foundation for a successful architecture or program of work, ultimately ensuring that great value is delivered to the users and other stakeholders. Enterprise Architect is a sophisticated and intuitive platform for developing and managing requirements from modeling stakeholders and visions, business cases, business drivers and capabilities to detailed functional and non-functional requirements. Requirements can be prioritized, traced and tracked, and changes can be recorded, baselined, versioned and audited. Analysts can work together in a collaborative platform with role based Security, **Discussions**, Team Reviews, **Model Mail** and a range of other tools to encourage best practice and productivity.



# **Documenting an Enterprise Architecture**

The documentation features can be used to automatically generate a wide range of documentation directly from the models. These can be document based such as PDF and Docx format or html based. Flexible templates can be used to completely tailor the documents that are generated including company logos, tables of content, tables of element information and diagrams. The success of an architecture and ultimately the entire Architecture Program will depend on how well communication with stakeholders is managed. Many stakeholders will be content to view architecture information including lists, diagrams and matrices directly in the repository but others will want electronic or printed documentation delivered to them. The documentation generator can be used to create high quality corporate publications automatically from the repository. This includes a wide range of standard publications such as the Architecture Vision, Compliance Assessment, Communication Plan and more. Ad-hoc reports can also be created from a number of tools such as the Glossary and the Search Window.



# **Architecture Description**

The Architecture Description describes the central aspects of the architecture including the business drivers and goals that led to the architecture being requisitioned, the requirements and constraints, the domain architectures including base and target architectures and any required transition architectures. The document will typically be viewed by a number of quite diverse stakeholders and so should be created with these audiences in mind. Senior management such as executive and board level stakeholders will be keen to get an overview of the architecture and how it will contribute to business success and flexibility.

# **Architecture Requirements Specification**

This document describes the Architecture Requirements of the system and its behavior under defined conditions and the constraints that it must operate under; it will typically be read by a variety of stakeholders. There is a built-in Requirements template that can be used for this purpose and the modeler is free to create a new template which could be based on this or created from a blank template. When the document is comprised of content from a variety of locations in the **Project Browser** it would be most expedient to use the **Virtual Documents** facility. This allows a user to create a model of the document (similar to a Master document in a Word Processor) which is comprised of a number of sections called Model Documents. The Model Documents in turn can contain content cherry picked from anywhere in the Project Browser.

# Software Requirements Specification

Online Bookstore

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### **Architecture Vision**

The Architecture Vision provides an overview and guide and describes how the enterprise will be transformed at all levels by the proposed architecture. It provides a high level view of the problem or opportunity and a description of the way that the architecture will address the requirements to achieve the desired outcome. It will typically describe an overview or outline of the Business, Information, Application, Technology and other relevant architectures describing their base and target states.. It can best be seen a precursor document to the much more complete Architecture Description and should continue to be true throughout the lifecycle of architecture development. The Architecture Vision can be generated automatically from the repository content including model content such as Principles, Constraints, Requirements and high level diagrams that describe the solution.

### **Communication Plan**

A Communication Plan is a critical document that describes the approach that will be taken to ensure that architectural stakeholders are informed about the architectures that are being developed and implemented and how they will affect them. Stakeholders involvement and commitment to the development and implementation of architectures is unquestionably one of the most important factors contributing the success or failure of a specific architecture or more generally the entire architecture program. Enterprise Architect has a significant role to play in this communication allowing access to be given to the stakeholders and views and workspaces and sets of lists, diagrams and matrices can be provided that is relevant for them. The Communication Plan can be created using a Document Artifact which allows a word process like document to be created and edited directly inside the repository This document should list the individual and stakeholder groups needs and articulate the mechanisms that will be used to communicate the architecture to them. The document would typically contain describe how many of the powerful presentation and visualization techniques and tools would be used including: Roadmaps, Heat Maps, Dashboard Charts, Dlagrams, Documentation, Relationship and Gap Analysis Matrices, Visual Filters, Baselines and more.

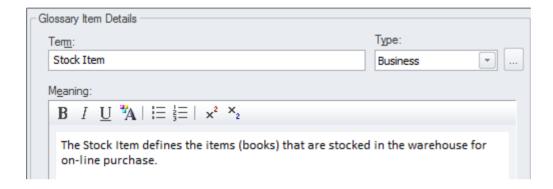
Company Logo>
Architecture Communication
Plan
Version 1.0

# **Compliance Assessment**

A Compliance Assessment is created by the architecture team and is used to monitor the way the architecture is realized by the implementation teams. These teams are typically under pressure to complete their project work and achieve the project's desired outcomes which often means that corners are cut and rules are bent. An architect needs to work with the team and understand these pressure but also needs to have a governance role that can assess whether the fundamental tenets of the Architecture are being implemented. A Compliance Assessment is a useful mechanism for documenting the observations made about the implementations team's compliance with the architecture. It is a way of formally recording the findings of an architectural review of the implementation initiatives to unsure that they are implementing the architecture as it was specified in the architecture vision and the definitions of the architecture in the models describing the Business, Information, Application and Technology Architectures. There are three ways the assessment could be produced in Enterprise Architect; using a Document Artifact, the Team Review Facility or an Artifact.

# **Project Glossary**

A **Project Glossary** lists and defines the terms that are important for a project or program of work. The Project Glossary can be generated as an isolated document or it can be included as a section in one or more other documents. It provides a single point of truth for the important project terms and their meanings and when new documentation is generated the terms will automatically be updated. The Glossary can be generated to a Docx or PDF format or to Html which could be included in a project or organization level web site. The Glossary allows the modeler to categorize the terms into user defined Types and these can have styles applied when they are generated in documentation. An alternative way of using the Glossary is to define the important terms in the domain of the Enterprise in a Business **Object Model** and only list project related terms in the Glossary.



### **Architecture Governance**

Architecture Governance is concerned with the management and control of the architectural practices and the architectures that are created. It needs to be viewed in the context of the wider governance models of the enterprise and the more detailed governance models of business and technical implementations. These governance structures are typically hierarchical and can be distributed across geographies and lines of business. The concept of governance is more about guidance and ensuring the good practice is followed and that the architectural processes are appropriate and repeatable ultimately to ensure value is delivered to the stakeholders.

Enterprise Architect has a number of facilities that can assist with Architectural governance including the governance of implementation projects. These include an Organizational Chart that can be used to model the structure and the relationships of the governance roles. A Document Artifact can be used as the Governance Register and Process Models can be used to model the Governance processes. The Calendar can be used to schedule important events in the governance lifecycle.

The following section lists the main tools available in Enterprise Architect that can be used to perform Architecture Governance. There are also a wide range of additional tools that a modeler may find suitable when applying the technique in a particular context. The complete list of tools is available from the topics: Meet the Enterprise Architecture Tools and Additional Enterprise Architecture Tools.

### **Organizational Chart**

An Organizational Chart is part of the Strategic Modeling extension that can be used to model the structure and the relationships of the governance roles and to make this explicit to the Architecture Team. These roles can be reused when defining the Governance Process by applying them as an Instance Classifier for the Pools and Lanes in a Process Diagram used to describes the Governance Process. Relationships in addition to the structural connections can be added to show important political or historical associations between team members.

Learn More: Organizational Chart

#### **Document Artifact**

A Document Artifact is the perfect tool to hold the Governance Register allowing it to be accessed inside the model and close to the Architectures and elements, diagrams, matrices and list that describe them. The Document Artifact is a word processor file that is stored inside the repository and can be structured with heading, sections and tables to store the details of the important events and decisions that are made by the architecture executive. Links to a variety of model content can be added to the document ensuring that the log is relevant and its application to architectural content is made explicit.

Learn More: **Document Artifact** 

#### **Business Process Diagram**

The **Business Process Diagram** can be used to define and communicate the governance process to members of the Architecture team to ensure they all understand the sequence of activities that make up the process. Roles can be indicated by the use of Pools and Lanes and Data Objects and Data Stores can be used to represent inputs and outputs of the process including when the Governance Register is updated.

Learn More: Business Process Diagram

#### Calendar

Then Calendar is a useful tool for recording important event in the governance lifecycle such as meeting, reviews and

milestones. The calendar is visible to all members of the Architecture team and if the solution architectures are located in the same repository to the solution teams as well. Event types and categories can be defined and recurring events can be set up for events such as the Architecture Steering Committee meetings.

Learn More: Calendar

#### **Model Mail**

**Model Mail** is a mail system that exists entirely inside the model and is available to all users. It can be used to send and receive mail messages to any users or groups of users in the team and has the added advantage of being able to attach links to model content including diagrams, elements, operations attributes, matrices, images and more.

Learn More: Model Mail

#### **Team Reviews**

A critical part of the governance of the Architectural repository is the review process. The **Team Review** facility is a powerful in-model tool from managing all aspects of architectural reviews. The reviews can be held at any stage of the setup of the program or the creation and maintenance of architectures and other ancillary content such as principles, standards and references. It is quite common for organizations to store these separately to the repository but the compelling thing about using the powerful Team Reviews facility is that the reviews are housed inside the repository and there is the ability to relate parts of the repository such as diagrams elements and more as hyperlinks to the review.

Learn More: Team Reviews

# **Architecture Requirements Management**

Architecture Requirements Management is critical to the creation of architectures that are fit for purpose and address the concerns, drivers, constraints, goals and other forces that express the needs of the enterprise or its organizations. These requirements effectively define the design problem that the architecture needs to solve. Each architecture domain will have requirements defined that will be the result of architectural analysis of the high level domains. The requirements will have a variety of sources and requirements need to reference these sources or more primitive elements from which they are derived.

Enterprise Architect is a sophisticated platform that can be used for architectural Requirements development and management. The powerful text based **Specification Manager** allows requirements to be created, viewed and managed in a word processor or spreadsheet like interface which provides a compelling alternative to viewing requirements in the **Project Browser** or in diagrams. Any number of Requirements diagrams can be created and used to visually represent the relationship between requirements and other elements including other requirements. **Baselines** allow a snapshot to be taken of the requirements and then as time goes on to compare the current model to this or any other baseline and to display the differences visually. If a publication such as a Request for Tender or a requirements specification is needed it can be conveniently generated automatically using the Documentation engine.

The following section lists the main tools available in Enterprise Architect that can be used to perform Architecture Requirements Management. There are also a wide range of additional tools that a modeler may find suitable when applying the technique in a particular context. The complete list of tools is available from the topics: Meet the Enterprise Architecture Tools and Additional Enterprise Architecture Tools.

Item

### 1 REQ019 - Manage Inventory

The system MUST include a complete inventory management facility to store and track stock of books for the on-line bookstore.

### 1.1 REQ122 - Inventory Reports

Inventory reports are required that detail the available stock for each item including back orders. Future stock level reports should be able to predict the quantity of stock at a specified future date.

#### 1.2 REQ023 - Store and Manage Books

A book storage and management facility will be required.

#### 1.2.1 REQ022 - Order Books

A book order facility will be required to allow on-line ordering from major stockist's.

#### 1.2.2 REQ021 - List Stock Levels

A facility will exist to list current stock levels and to manually update stock quantities if physical checking reveals inconsistencies.

### **Specification Manager**

The Specification Manager is the central tool for working with requirements and provides a Word Processor or

Spreadsheet like interface for entering, maintaining and viewing Requirements. Architecture requirements can be viewed as a catalog and detailed descriptions and a range of properties can be added directly through the interface. Changing requirements in the Specification Manager will change them in all other places in the repository such as diagrams and windows. The Specification Manager can be used with any set of model elements such as business drivers, applications where viewing the elements in a list is preferred but it is particularly useful for creating and managing Architectural Requirements.

Learn More: Specification Manager

## **Requirements Diagram**

The **Requirements Diagram** can be used to create a visual representation of the relationship between requirements and other elements in the model, including Principles, Business Drivers, Constraints, Business Rules, Use Cases, User Stories, design Components and more. For architects who are accustomed to working with requirements in a text based tool it will provide a powerful and expressive visual representation allowing the requirements to be tied to elements of the business, information, application and technology architectures.

Learn More: Requirements Diagram

#### **Documentation**

Enterprise Architect has a powerful and flexible documentation generator that can produce Docx and RTF Word Processor files, PDF and HTML reports. Architectural Requirements stored in the repository can be conveniently generated and included in documentation. The formatting in an element's Notes and Diagrams can also be carried through to the documentation. A sophisticated template facility exists that provides a range of built-in templates and also allows the user to create their own templates, defining styles, cover pages, tables of contents, images and a wide range of other formatting options.

Learn More: Documentation

## **Requirement Properties**

The requirements properties are meta-data about each requirement and allow a series of aspects of the requirement to be specified which are used for the purpose of managing the requirements as a set. Properties such as Status, Priority, Difficulty, Author, Phase, Version and more can be used to prioritize and group requirements for the purpose of defining work packages, releases and architecture work allocation.

Learn More: Requirement Properties

### **Traceability Window**

The Traceability Window displays a dynamic hierarchical view of a model element's relationships to other elements in the model. An architect will find the tool indispensable for examining how requirements trace to items higher up in the architecture such as Business Drivers and lower level items such as designs and solution options.

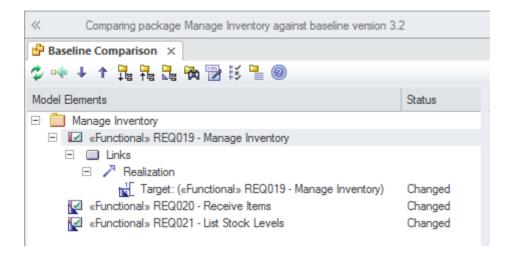
Learn More: Traceability Window

#### **Baselines**

The Baseline Tool can capture a snapshot of the Architectural Requirements at a point in time and a comparison can be

made between this or any other snapshot and the model at a later point in time. The comparison tool will enable an architect to visualize what has changed and if necessary revert back to content contained in the baseline. Any package in the requirements hierarchy can be baselined and any number of baselines can be created.

Learn More: Baseline Tool

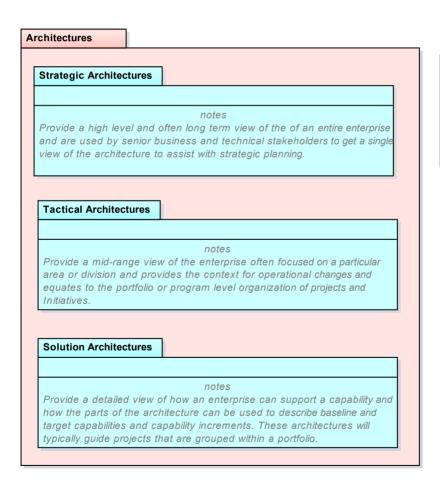


# **Architecture Partitioning**

An enterprise of any appreciable size will typically have a number of architects working at different levels and on different Enterprise, Segment and Solution architectures. The architects will be part of programs of work and projects which may cut across the other architecture levels and groupings. To ensure that the architects work is not duplicated or in conflict Architecture Partitioning is required. This forms part of Architecture Governance that attempts to ensure the architecture resources are working efficiently and effectively and that the architectures can be integrated to create the best result for the Enterprise.

Enterprise Architect allows all architecture work at an enterprise, segment and solution level to be housed in the one repository which facilitates the governance and integration of the architectures. The **Project Browser** can be set up to ensure that enterprise level notions can be modeled and reused across any number of separate architectures which helps to ensure that the architectures can be aligned and integrated. **Model Views** are useful to create views of cross cutting concerns such as reuse or shared architectural representations or stakeholders' views. A roadmap diagram could be used to represent the **duration** and time sequencing of architectures which will help manage the dependencies. Organization Charts can be used to understand the way teams and resources are allocated to architecture work.

The following section lists the main tools available in Enterprise Architect that can be used to perform Architecture Partitioning. There are also a wide range of additional tools that a modeler may find suitable when applying the technique in a particular context. The complete list of tools is available from the topics: Meet the Enterprise Architecture Tools and Additional Enterprise Architecture Tools.



This Package Diagram shows the three levels of architectures from the high level strategic to the mid-range tactical (seg ment) to the lower level solution (capability) architectures.

#### **Model Views**

**Model Views** is a facility that allows a modeler to create lists of elements in alternate views to the way they are organized in the **Project Browser**. This mechanism is particularly useful for Architectural Partitioning where it may be expedient to create to create lists of cross-cutting elements and architectures independent of the structure defined in the

Project Browser. Any number of Favorite folders can be created and these can be grouped into one or more higher level folders. This provides a mechanism for manually defining lists of elements by simply dragging elements from the Project Browser into a Favorites folder and ordering them using the up and down arrow keys in the toolbar. Alternatively elements can be listed using a built-in or user defined search which can be used to select elements from anywhere in the repository based on properties such as Complexity, Version, Phase and user defined properties defined in **Tagged Values**.

Learn More: Model Views

## **Roadmap Diagrams**

The Roadmap is an overlay that can be applied to any diagram and can be conveniently enabled or disabled. The overlay presents a timeline which is used to indicate the starting, **duration** and finishing time of important phases in the lifetime of the elements on the diagram. It can be used to show the duration of each of the architectural initiatives which will assist with understanding the dependencies as part of Architecture Partitioning. Any diagram object can appear on a Roadmap diagram including packages that may be used as the organizing element for an Architecture. The appearance and properties of the timeline can be altered to set the Units, Tick Spacing (Year, Months, etc), Start and Finish time, Colors, Fonts and more. The phases on the elements ca be configured in a diagram legend allowing names and colors to be defined.

Learn More: Roadmap Diagram

### **Organizational Chart**

The organization chart is useful for understanding the architectural teams and reporting lines and the structure of the governance bodies. This will help ensure that the governance side of the architectural Partitioning is being managed and that there is only a single team assigned to an architecture and to get an understanding of the distribution of the work load and the team make-up and the boundaries between architecture work.

Learn More: Organizational Chart

#### **Project Browser**

The **Project Browser** can be used to create a series of packages that can form the structural basis for Architecture Partitioning. The placeholders can be created for Enterprise, Segment and Solution architectures and within these packages the architectures themselves can be placed. The arrangement of the packages will be determined by an individual architecture program.

Learn More: Project Browser

#### **Traceability Window**

The Traceability Window can be used to view the relationships between the architectures and the elements that make up those architectures. This is useful to show the dependencies between parts of the architectures and to show where there are opportunities to reuse a part of one architecture in another or to partition out a separate architecture and all of these relationships are visible through the **Traceability window**.

Learn More: Traceability Window

# **Application Portfolio Management**

Application Portfolio Management will be used to create and Maintain a catalog of Applications and Application Services.

The following section lists the main tools available in Enterprise Architect that can be used to perform Application Portfolio Management. There are also a wide range of additional tools that a modeler may find suitable when applying the technique in a particular context. The complete list of tools is available from the topics: Meet the Enterprise Architecture Tools and Additional Enterprise Architecture Tools.

## **Import and Export Spreadsheets**

It is common for analyst to have started their modeling of Applications including Interfaces in a Spreadsheet or to want to manipulate existing elements in a Spreadsheet. Enterprise Architect has a flexible and configurable tool for importing and exporting elements from a CSV file which can be imported and exported from a Spreadsheet. Any type of element can be imported or exported to the spreadsheet file but it is particularly common to use the facility with Applications including Interfaces. Names, Description, built-in properties and extended properties in the form of **Tagged Values** can be imported or exported. The tool provides a flexible Specification window where the mapping between element properties and the columns in the Spreadsheet and other parameters can be defined and saved. Essentially the columns of the spreadsheet define the properties of the Applications or Interfaces and each Application or Interface is specified in a row.

Learn More: Import and Export Spreadsheets

#### **Model Views**

**Model Views** is a facility that allows a modeler to create lists of elements including Applications and Interfaces in alternate views to the way they are organized in the **Project Browser**. Any number of Favorite folders can be created and these can be grouped into one or more higher level folders. This provides a mechanism for manually defining lists of Applications by simply dragging elements from the Project Browser into a Favorites folder and ordering them using the up and down arrow keys in the toolbar. Alternatively elements can be listed using a built-in or user defined search which can be used to select elements from anywhere in the repository based on properties such as Complexity, Version, Phase and user defined properties defined in **Tagged Values**.

Learn More: Model Views

#### **Component Diagram**

A **Component Diagram** can be used to describe any number of the Applications that make up the Application Portfolio Catalog. Expressive diagrams can be created and viewed that show the relationship between Components including Interfaces and Ports that describe the services the application offers to its environment including other applications. Any number of diagrams can be created showing groups of applications that collaborate to provide a service that is ultimately required to meet a business service or capability. An enterprise of any appreciable size will typically have hundreds if not thousands of applications and their relationships will be complex and varied. It is possible to create a large diagram that shows all these applications in one view but it is more common to divide the portfolio up into a number of groups of applications. Both logical and physical application components can be described.

Learn More: Component Diagram

# **Specification Manager**

The Specification Manager is a powerful tool for working with lists or catalogs of elements including applications and provides a Word Processor or Spreadsheet like interface for entering, maintaining and viewing Applications. Architecture applications can be viewed as a catalog and detailed descriptions and a range of properties can be added directly through the interface. Changing an applications details in the Specification Manager will change them in all other places in the repository such as Component diagrams and windows. The Specification Manager can be used with any element or group of elements and shields a user from needing to know about the underlying representation as they are simply working with a list as they would in their favorite Spreadsheet or Word Processor.

Learn More: Specification Manager

#### **Documentation**

Enterprise Architect has a powerful and flexible documentation generator that can produce Docx and RTF Word Processor files, PDF and HTML reports. An application or application service portfolio stored in the repository can be conveniently generated and included in documentation. The formatting in an element's Notes and Diagrams can also be carried through to the documentation. A sophisticated template facility exists that provides a range of built-in templates and also allows the user to create their own templates, defining styles, cover pages, tables of contents, images and a wide range of other formatting options.

Learn More: **Documentation** 

## **Project Browser**

Applications and Application Services can be created and added to a catalog directly in the **Project Browser** without the need to create the elements on a diagram. Elements created on a diagram will always be visible in the Project Browser and changing them in one location will automatically update them everywhere in the repository. The Applications can be ordered in the Project Browser by using the Up or Down icons in the Project Browser toolbar. They can also be grouped into categories by the use of packages to make the list more manageable.

Learn More: Project Browser

## **Stereotyping**

Stereotypes can be used to create additional types that can further classify Applications by types or category such as 'Logical Application Component'. Stereotyping is a powerful mechanism but it should be used sparingly as each stereotype practically adds to the grammar of the language and makes the model more difficult for outsiders such as implementation partners to understand. Stereotypes can also be created as part of the powerful prototyping facility which allows **Tagged Values** to be added when an element with a stereotype is created.

Learn More: Stereotyping

#### **Balanced Scorecard**

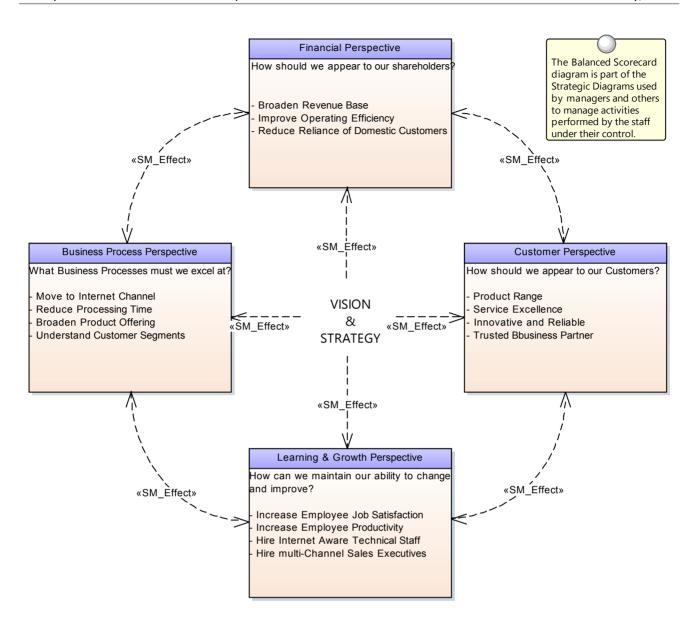
Balanced Scorecard is a strategic planning and monitoring mechanism to ensure that business activity aligns with strategic goals and where it is found not to align to adjust the business activities in an attempt to improve performance. The idea was originally expounded by Robert Kaplan and David Norton as a performance measurement framework that created a more 'balanced' view of organizational performance by adding a number of non-financial performance measures to traditional financial metrics. It was discovered that just focusing on financial measures was not sufficient for modern enterprises in the information age and so three additional measures were added. The balanced scorecard suggests that an organization should be viewed from the following four perspectives:

- The Learning & Growth Perspective
- The Business Process Perspective
- The Customer Perspective
- The Financial Perspective

Metrics should be defined for each perspective and data collected and analysed on a regular and ongoing basis provide the information required by managers to intervene by adjusting business activity in an attempt to increase performance.

Enterprise Architect has support for the Balanced Scorecard with its Strategic Modeling extension which allows a modeler to create a wide range of strategic diagrams including the Balanced Scorecard. The Strategic Modeling extension can be enabled by using the MDG Technologies window.

The following section lists the main tools available in Enterprise Architect that can be used to create and manage a Balanced Scorecard. There are also a wide range of additional tools that a modeler may find suitable when applying the technique in a particular context. The complete list of tools is available from the topics Meet the Enterprise Architecture Tools and Additional Enterprise Architecture Tools.



#### **Balanced Scorecard Diagram**

A **Balanced Scorecard Diagram** can be created at any level from an organization level though to an initiative (project) level and any number of diagrams can be created. The diagrams and the elements they contain can be placed into a package at appropriate levels in the **Project Browser**. The Toolbox page for the diagram comes with a time saving Balanced Scorecard pattern that can be used to create the elements and the diagram ready for the analyst to complete. All four dimensions are supported and Objectives, Measures, Targets and Initiatives can be added as text and formatted as required.

Learn More: Balanced Scorecard Diagram

#### **Documentation**

Enterprise Architect has a powerful and flexible documentation generator that can produce Docx and RTF Word Processor files, PDF and HTML reports. Any Balanced Scorecard stored in the repository can be conveniently generated and included in documentation. The formatting used to describe the Objectives, Measures Targets and Initiatives can also be carried through to the documentation. A sophisticated template facility exists that provides a range of in-built templates and allows the user to create their own templates, defining styles, images and a wide range of other formatting

options.

Learn More: Documentation

### **Baselines**

The Baseline Tool is used as a type of backup and recovery tool and can capture a snapshot of the Balanced Scorecard at a point in time and then at a later time the repository can be compared to this (or another baseline) for the purpose of determining what has changed. It is possible to revert the current model back to a state captured in the baseline at the level of a granular change.

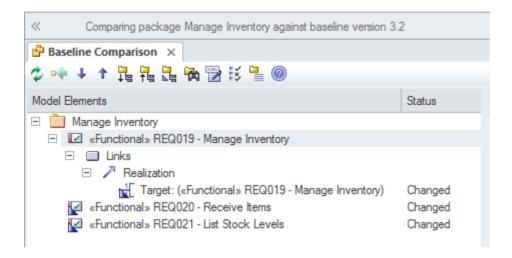
Learn More: Baselines

# **Baselines and Versioning**

**Baselines** and Versioning is an important technique with any model but is particularly important with Enterprise Architecture. A model is used as a representation of reality and attempts to describe the things of the enterprise in a simple, coherent, clear and correct way. The ideas and notions described in the model are likely to change as the enterprise changes and it is important at times to keep a history or memory of these changes. This is particularly important when an idea is explored but subsequently found not to be worth pursuing. With a baseline or version the changes can be rolled back and the model reverted to its previous state.

Enterprise Architect has a number of tools that can assist with Baselines and Versioning including the Baseline tool which can take any number of snapshots of packages at a point in time and the Version Control facility that allows any number of packages to be versioned and keeps a complete atomic change history. There is also a built-in feature to allow any package (including child packages) to be exported to a xml file and re-imported at a later time.

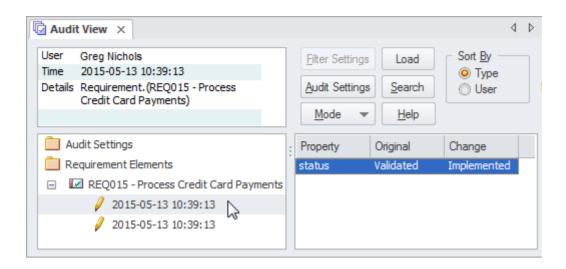
The following section lists the main tools available in Enterprise Architect that can be used to perform Baselines and Versioning. There are also a wide range of additional tools that a modeler may find suitable when applying the technique in a particular context. The complete list of tools is available from the topics: Meet the Enterprise Architecture Tools and Additional Enterprise Architecture Tools.



# **Auditing**

The **Auditing** feature can keep track of the changes to architecture content including what was changed, when it was changed and by whom. Auditing is by default disabled and must be enabled before the changes to architecture elements will be recorded. Once enabled it is a passive tool that silently records the changes to elements. It does not replace **Version Control** or baselines and in contradistinction to these tools it can not be used to return to a previous state of the model. Change management, Architecture Governance and quality control are all aided by the use of Auditing.

Learn More: Auditing



#### **Baselines**

The Baseline Tool is used as a type of backup and recovery tool and can capture a snapshot of the any package containing Architectural content at a point in time. At a later time the repository can be compared to this (or another baseline) for the purpose of determining what has changed. It is possible to revert the current model back to a state captured in the baseline at the level of a granular change. This is a powerful mechanism that can be built into the Architectural Process and conducted at milestones during the creation and management of architectures.

Learn More: Baseline Tool

### **Version Control**

The Version Control facility allows a history of changes to be kept and reverted to if required. The tool requires an external version control server to be setup and Enterprise Architect communicates with this service to allow check-out and check-in of content. The unit of version control is the Package and any number of packages can be versioned including using multiple different configurations and version control servers. The tool does not use optimistic locking and once a package is checked-out by one user it is locked for update by other users until it is checked back in. It is a powerful tool but requires discipline and good practice in model management.

Learn More: Version Control

# **Business Goals and Objectives Modeling**

Business Goals and Objectives Modeling is arguably the most important input to the development of an architecture as it sets the right context for the alignment of architecture with the business strategy.

Enterprise Architect can be used to model the Goals and Objectives and relate them to each other with each Goal being decomposed into a number of Objectives that can be measured. Stereotypes can be used to create Goal and Objective elements and these can be added to any number of diagrams. The **Project Browser** provides a way of structuring the Goals adding the Objectives as child elements placed under the applicable Goal. The **Specification Manager** is a useful tool for creating, viewing or presenting the Goals and Objectives in a workshop. It is a text based tool and allows the Goals and Objectives to be viewed in a word processor or spreadsheet like interface.

The following section lists the main tools available in Enterprise Architect that can be used to perform Business Goals and Objectives Modeling. There are also a wide range of additional tools that a modeler may find suitable when applying the technique in a particular context. The complete list of tools is available from the topics: Meet the Enterprise Architecture Tools and Additional Enterprise Architecture Tools.

## **Specification Manager**

The Specification Manager is a powerful tool for working with lists of elements including Business Goals and Objectives and provides a Word Processor or Spreadsheet like interface for entering, maintaining and viewing these elements. The Goals and Objectives and other elements such as Business Drivers can be viewed as a catalog and detailed descriptions and a range of properties can be added directly through the interface. Changing these elements in the Specification Manager will change them in all other places in the repository such as diagrams and windows. The Specification Manager can be used with any set of model elements such as requirements and applications where viewing the elements in a list is preferred but it is particularly useful for creating and managing content in the Business Architecture where users may not be as familiar with diagrammatic representations.

Learn More: Specification Manager

#### **Project Browser**

Business Goals and Objectives can be created and added to a catalog directly in the **Project Browser** without the need to create the elements on a diagram. Elements created on a diagram will always be visible in the Project Browser and changing them in one location will automatically update them everywhere in the repository. The elements can be ordered in the Project Browser by using the Up or Down icons in the Project Browser toolbar. They can also be grouped into categories by the use of packages to make the list more manageable.

Learn More: Project Browser

#### **Requirements Diagram**

The **Requirements Diagram** can be used to create a visual representation of the relationship between Goals and Objectives and other elements in the model, including Principles, Business Drivers, Constraints, Business Rules, Use Cases, User Stories, design Components and more. For architects who are accustomed to working with lists in a text based tool the Requirements Diagrams will provide a powerful and expressive visual representation allowing the Goals and Objectives to be tied to elements of the business, information, application and technology architectures.

Learn More: Requirements Diagram

## Stereotyping

The Unified Modeling Language does not itself contain elements to represent Goals and Objectives but they can be included by using Stereotypes which is a mechanism for extending the core language. These stereotypes can be applied to a base element such as a Requirement and then the stereotype can be applied to create new Goals and Objectives. The stereotype will be visible in the **Project Browser** and Diagrams if these options have been set. These stereotyped elements may be available if other Technologies or profiles have been enabled.

Learn More: Stereotyping

## **Traceability Window**

The Traceability Window is a useful window that allows a modeler to visualize the connections between elements in the repository. This is useful to show how Goals and Objects relate to each other and how they are connected to other elements in the model and in turn how those elements are connected. Business Goals and Objectives can be related to a wide range of elements including Policies, Requirements, Business Process and more and all of these relationships would be visible through the **Traceability window**.

Learn More: Traceability Window

# **Business Scenarios**

Business Scenarios are a powerful technique that are used to derive an understanding of the significant business needs which can then be used to determine the important requirements and ensure solutions meet the overall business needs. They help to make sure that the architectures are developed in a holistic way and that the problem and concomitantly the solution do not become fragmented and that architects do not lose sight of the overall business problem or opportunity being solved.

There are a wide range of tools available for creating and managing Business Scenarios in Enterprise Architect. Probably the most compelling tool is the Document Artifact that allows a full textual description to be written defining the Business Scenario in detail. A template can be created and stored in the repository and can be reused whenever a new Scenario is created. When a more model based representation is preferred a Requirements diagram can be used to models the Business Scenarios and a Scenario can be related to Principles and Constraints, Actors, Processes and Components. A combination of the text and model based approaches also produces convincing results.

The following section lists the main tools available in Enterprise Architect that can be used to perform Business Scenarios. There are also a wide range of additional tools that a modeler may find suitable when applying the technique in a particular context. The complete list of tools is available from the topics: Meet the Enterprise Architecture Tools and Additional Enterprise Architecture Tools.

### **Specification Manager**

The Specification Manager is the central tool for working with Business Scenarios and provides a Word Processor or Spreadsheet like interface for entering, maintaining and viewing Requirements. Architecture requirements can be viewed as a catalog and detailed descriptions and a range of properties can be added directly through the interface. Changing requirements in the Specification Manager will change them in all other places in the repository such as diagrams and windows. The Specification Manager can be used with any set of model elements such as business drivers, applications where viewing the elements in a list is preferred but it is particularly useful for creating and managing Architectural Requirements.

Learn More: Specification Manager

#### **Deployment Diagram**

A deployment diagram can be used to describe infrastructure elements and services that support the problem that has been identified in the .

Learn More: Deployment Diagram

#### **Document Artifact**

A Document Artifact can be used to document a Business Scenario, conveniently storing the document inside the repository. A template could be specified for the document, which could be reused for other Business Scenarios within this and other initiatives. This provides a convenient way to reference a Business Scenario as the element can be dropped from the **Project Browser** onto a diagram and other elements such as derived requirements and infrastructure servers and devices or applications supporting the current architecture could be related to the Document Artifact.

Learn More: Document Artifact

### **Requirements Diagram**

The **Requirements Diagram** can be used to create a visual representation of the relationship between a Business Scenario and requirements and other business architecture elements in the model, including: Principles, Business Drivers, Constraints, Business Rules, Design Components and more. For architects who are accustomed to working with requirements in a text based tool it will provide a powerful and expressive visual representation allowing the requirements and other elements to be visually related to the Business Scenario.

Learn More: Requirements Diagram

#### **Documentation**

Enterprise Architect has a powerful and flexible documentation generator that can produce Docx and RTF Word Processor files, PDF and HTML reports. Business Scenarios stored in the repository can be conveniently generated and included in documentation. The formatting in an element's Notes and Diagrams can also be carried through to the documentation. A sophisticated template facility exists that provides a range of built-in templates and also allows the user to create their own templates, defining styles, cover pages, tables of contents, images and a wide range of other formatting options.

Learn More: Documentation

### **Traceability Window**

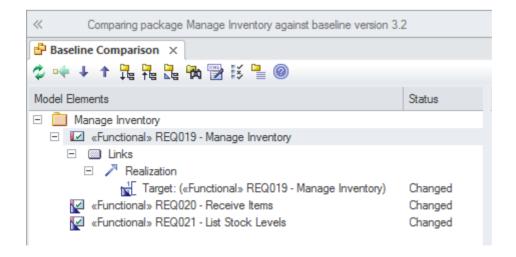
The Traceability Window displays a dynamic hierarchical view of a model element's relationships to other elements in the model. An architect will find the tool indispensable for examining how requirements trace to items higher up in the architecture such as Business Scenarios and lower level items such as designs and solution options.

Learn More: <u>Traceability Window</u>

#### **Baselines**

The Baseline Tool can capture a snapshot of the Business Scenarios at a point in time and a comparison can be made between this or any other snapshot and the model at a later point in time. The comparison tool will enable an architect to visualize what has changed and if necessary revert back to content contained in the baseline. Any package in the Business Scenarios hierarchy can be baselined and any number of baselines can be created.

Learn More: Baseline Tool



## **Component Diagram**

A Component Diagram can be used to describe any number of the Applications, Application Services or Interfaces that make up the Technical Reference Model. Expressive diagrams can be created and viewed that show the relationship between Components including Interfaces and Ports that describe the services the application offers to its environment including other applications. Any number of diagrams can be created showing groups of applications that collaborate to provide a service that is ultimately required to meet a business service or capability. An enterprise of any appreciable size will typically have hundreds if not thousands of applications and their relationships will be complex and varied. It is possible to create a large diagram that shows all these applications in one view but it is more common to divide the portfolio up into a number of groups of applications. Both logical and physical application components can be described.

Learn More: Component Diagram

# **Capability Based Planning**

Capability Based Planning is ideally a business driven and led mechanism for creating value by planning, creating and delivering strategic business capabilities. It has become important as a way of ensuring that an organization focuses its activities on delivering business capabilities that in turn ensure business objectives and goals and ultimately the vision is met.

Capability Based Planning and Enterprise Architecture are well aligned because they both tend to work against the normal line-of-bushiness management and reporting styles that exist in most organisations. Capability Planning is often difficult as a result of the fact that many lines of business and projects can be simultaneously involved in the delivery of the capability. The planning will typically require a capability to be delivered by a series of increments that span vertical organization structures, projects and time frames.

Enterprise Architect is ideally positioned to assist with Capability Based Planning with its ability to create any number of views of the repository including a view that shows the how a capability is implemented at both a business, data, application and technology level. This view will typically cut across other line-of-business views allowing executives and managers to see both a horizontal or vertical view of the capability.

The following section lists the main tools available in Enterprise Architect that can be used to perform Capability Based Planning. There are also a wide range of additional tools that a modeler may find suitable when applying the technique in a particular context. The complete list of tools is available from the topics: Meet the Enterprise Architecture Tools and Additional Enterprise Architecture Tools.

### **Stereotyping**

The Unified Modeling Language does not itself contain an element to represent a Capability or Capability Increment but they can be included by using Stereotypes which is a mechanism for extending the core language. These stereotypes can be applied to a base element such as a Requirement and then the stereotype can be applied to create new Capabilities or Capability Increments. The stereotype will be visible in the **Project Browser** and Diagrams if these options have been set. Capabilities elements may be available if other Technologies or profiles have been enabled.

Learn More: Stereotyping

#### **Traceability Window**

The Traceability Window is a useful window that allows a modeler to visualize the connections between elements in the repository. This is useful to show how Capabilities relate to each other and how they are connected to other elements in the model and in turn how those elements are connected. Capabilities can be related to other business architecture elements such as Goals and Drivers and applications architecture elements such as Application Services and Applications and more and all of these relationships would be visible through the **Traceability window**.

Learn More: Traceability Window

# **Capability Modeling**

Capabilities are an important business concept that describes the abilities, or competencies an organization possesses. They are typically quite stable and while business processes, functions and roles change quite frequently capabilities change less frequently. When they do change it is typically in response to a strategic driver or change. Capabilities can be mapped back to strategic goals and objectives. They provide a useful starting point or stake in the ground for enterprise architects to map lower level elements such as business process and functions, applications and technology assets. They typically require a long time frame to deliver and often will span multiple lines-of-business and involve multiple portfolios and projects. For this reason capabilities are often broken down into Capability Increments which in turn are made up of a number dimensions including:

- Personnel including professional development and training.
- Processes including business processes and rules.
- Information- including information management.
- Facilities including buildings and structures.
- Infrastructure: including components and technology.

Enterprise Architect can be used to model Capabilities including showing their relationship back to strategic concerns such as Drivers, Goals and Objectives. These relationships can be viewed in diagrams, the relationship matrix or list views creating powerful communication mechanisms appropriate for executives, managers and other architects. The capabilities can also be related to tactical concerns such as business processes, logical and physical applications and services and in turn technology devices and services.

The following section lists the main tools available in Enterprise Architect that can be used to perform Capability Modeling. There are also a wide range of additional tools that a modeler may find suitable when applying the technique in a particular context. The complete list of tools is available from the topics: Meet the Enterprise Architecture Tools and Additional Enterprise Architecture Tools.

#### **List View**

The List View is a convenient alternative to viewing the Capabilities (or other elements) in a selected package or diagram. The view presents the Capabilities in a tabular format where each Capability is a row and properties and Tagged Values are displayed in columns. It is a convenient alternative to a diagram or package view and allows new elements to be created and properties to be edited. It is useful as it provides a view of the properties of a set of elements in a single table and is often more appealing to business and executive level stakeholders.

Learn More: List View

#### **Relationship Matrix**

The Relationship Matrix is a useful tool for viewing the relationships between sets of elements and provides a Spreadsheet like interface for entering, maintaining and viewing these relationships. A business or application Architect will typically want to show how Capabilities or Capability Increments are being realized by application level architecture elements such as Business Processes or Application Services or Applications. By placing the Capabilities on one axis and the other elements on the other it is possible to create a matrix which displays the relationships. The tool is often favored for use in workshops and meetings with business stakeholders who are more familiar with Spreadsheet than diagrammatic views.

Learn More: Relationship Matrix

## **Requirements Diagram**

The **Requirements Diagram** can be used to create a visual representation of the relationship between Capabilities and other elements in the model, including Business Drivers, Goals and Business Processes and more. The Capabilities also be created on a diagram by themselves and represented as elements nested inside each other to show a hierarchical relationship. A large format diagram can be used to create a poster of the Capabilities using the documentation engine.

Learn More: Requirements Diagram

## **Stereotyping**

The Unified Modeling Language does not itself contain an element to represent a Capability or Capability Increment but they can be included by using Stereotypes which is a mechanism for extending the core language. These stereotypes can be applied to a base element such as a Requirement and then the stereotype can be applied to create new Capabilities or Capability Increments. The stereotype will be visible in the **Project Browser** and Diagrams if these options have been set. Capabilities elements may be available if other Technologies or profiles have been enabled.

Learn More: Stereotyping

## **Traceability Window**

The Traceability Window is a useful window that allows a modeler to visualize the connections between elements in the repository. This is useful to show how Capabilities relate to each other and how they are connected to other elements in the model and in turn how those elements are connected. Capabilities can be related to other business architecture elements such as Goals and Drivers and applications architecture elements such as Application Services and Applications and more and all of these relationships would be visible through the **Traceability window**.

Learn More: Traceability Window

### **Specification Manager**

The Specification Manager is a powerful tool for working with lists of elements including Capabilities and provides a Word Processor or Spreadsheet like interface for entering, maintaining and viewing these elements. The Capabilities can be created and editing using this interface without the need to access elements in the **Project Browser** or in Diagrams. Changing these elements in the Specification Manager will automatically ensure these changes are visible in all other places in the repository such as diagrams and windows. A Capabilities name and description and its properties can be edited directly through the interface and **Tagged Values** can be viewed.

Learn More: Specification Manager

# **Compliance Assessment**

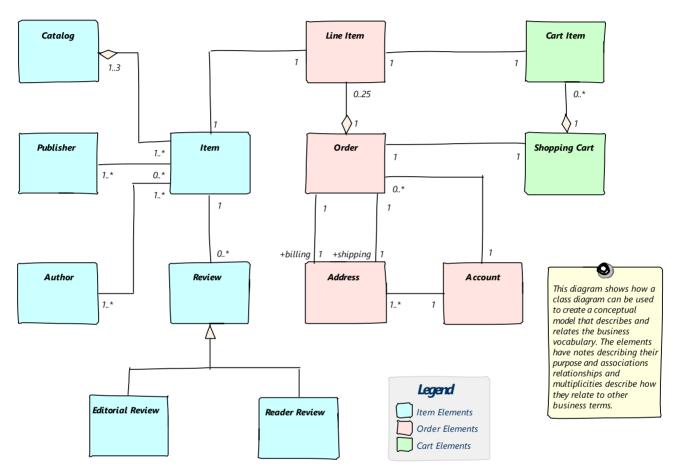
A Compliance Assessment is conducted to ensure that an implementation project is preceding in compliance with the defined architecture. This is an important governance mechanism that is used to ensure the architectural vision is being realized and that the principles and designs are complied with or if not dispensations are issued where necessary. A series of checklists can be applied to ensure there is rigour in the assessment and to indicate if the implementation is compliant.

Enterprise Architect has a series of tools that can be used for the assessment including the powerful **Team Review** facility which can be used to record he results of the assessment. This is a document based facility and can be tailored to suite each organization or project. One or more Checklist can be conveniently applied to give a visual representation to the assessment.

The following section lists the main tools available in Enterprise Architect that can be used to perform a Compliance Assessment. There are also a wide range of additional tools that a modeler may find suitable when applying the technique in a particular context. The complete list of tools is available from the topics: Meet the Enterprise Architecture Tools and Additional Enterprise Architecture Tools.

# **Concept Modeling**

The concept model is an implementation independent representation of the nouns that are important for an organisation, domain or industry. It is a business model and should not be confused with information or data models. Enterprise Architect has tools to create and maintain this model and has the flexibility to present the model graphically in a diagram, textually in a list view or in a published document or web page. The elements in the concept model can be linked to any number of up-process or down process elements such as business goals and capabilities.



The following section lists the main tools available in Enterprise Architect that can be used to perform this business analysis technique. There are also a wide range of additional tools that a modeler may find suitable when applying the technique in a particular context. The complete list of tools is available from the topic 'Business Modeling Tools'.

#### **Class Diagram**

A **Class Diagram** can be used to model important concepts in the domain. The concepts are modeled using UML Classes and Names, Descriptions and other details such as Attributes can be entered for each Class. The concepts can be related to each other using relationships such as the Association and Generalization. These concepts can then be used throughout the model as a type of Glossary, including in element notes where they can be referenced.

Learn More: Class Diagram

# **Project Glossary**

The Glossary is a purpose built tool for managing important concepts and their meanings which can be included in documentation. If words defined in the Glossary are used in element or diagram notes they will automatically appear as

hyperlinks and the meaning will conveniently appear in a pop-up window.

Learn More: Glossary

### **Entity Relationship Diagram**

An Entity Relationship Diagram is a conceptual or abstract model of information for a system often created as a precursor for the development of a database schema. The Entities and their attributes can be modeled and the relationships between one or more Entities can be drawn.

Learn More: Entity Relationship Diagram

## **National Information Exchange Modeling (NIEM)**

Niem is an XML-based information exchange framework that is the result of collaboration between all levels of American government. Enterprise Architect has extensive support for the framework allowing organizations to create subsets of the standard for the purpose of exchanging standards compliant messages. Conceptual models can be transformed into Niem compliant representations.

Learn More: National Information Exchange Modeling (NIEM)

# **Ontology Definition Metamodel**

Ontologies are a useful and formal way of describing the concepts in a domain and include the names and definition of the types, their properties, and their relationships with each other. Enterprise Architect implements the Object Management Group's Ontology Definition Metamodel (ODM) and supports both the Resource Description Framework (RDF) and the Web Ontology Language (OWL).

Learn More: MDG Technology for ODM

#### **Schema Composer**

The **Schema Composer** is a powerful tool that can be used to define a range of formal schemas from a model. The tool allows a Conceptual model such as a Class diagram to be converted to a formal XML schema without the user needing to understand the underlying complexity of the XML machinery.

Learn More: Schema Composer

#### **Documentation**

Enterprise Architect has a powerful and flexible documentation generator that can produce Docx and RTF Word Processor files, PDF and HTML reports. The terms defined in the Glossary or the Classes used to define the concepts can both be conveniently generated and included in documentation. In the case of terms defined in the Glossary, this includes the term Name, Description and Type. In the case of terms defined as Classes it includes the term Name, Description and a variety of other information including Attributes, **Tagged Values** and Connections with other terms. A sophisticated template facility exists that provides a range of in-built templates and allows the user to create their own defining styles, images and a wide range of other formatting options.

Learn More: Documentation

### **Visual Filters**

Visual Filters can be used to hide or dim parts of the diagram so that other parts can be emphasized. This is particularly useful when presenting a **Class Diagram** of the important concepts to a team in a meeting or demonstration. Context Filtering is easy to setup and will emphasize the currently selected diagram element and its directly connected elements.

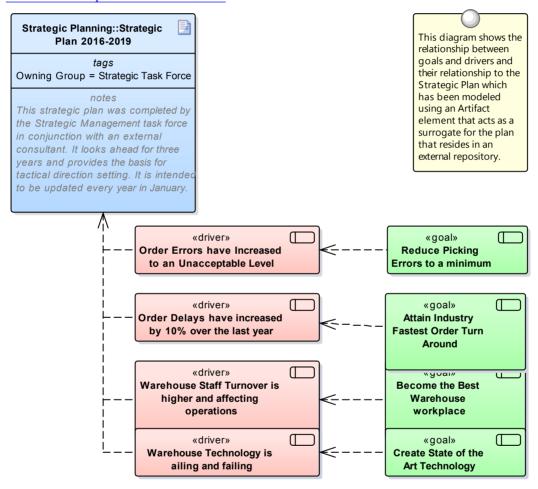
Learn More: Visual Filters

# **Driver Modeling**

Drivers are events or conditions that motivate an enterprise to change some aspect of its goals and consequently its objectives and potentially business activities or technical solutions. The drivers can be top-down in the form of strategic drivers such as regulatory compliance rule changes or bottom-up in the form of tactical drivers such as technology changes or opportunities that have been discovered by audits, performance assessment, surveys or other mechanisms.

Enterprise Architect has support for modeling both strategic and tactical drivers with the use of a stereotyped driver element that can be linked to goals and other organizational elements to show how the organization needs to respond.

The following section lists the main tools available in Enterprise Architect that can be used to perform Driver Modeling. There are also a wide range of additional tools that a modeler may find suitable when applying the technique in a particular context. The complete list of tools is available from the topics: Meet the Enterprise Architecture Tools and Additional Enterprise Architecture Tools.



### Stereotyping

Neither the Unified Modeling Language or Enterprise have a built-in element to represent Business Drivers but they can be included by using Stereotypes which is a mechanism for extending the core language. These stereotypes can be applied to a base element such as a Requirement and then the stereotype can be applied to create new Goals and Objectives. The stereotype will be visible in the **Project Browser** and Diagrams if these options have been set. These stereotyped elements may be available if other Technologies or profiles have been enabled.

Learn More: Stereotyping

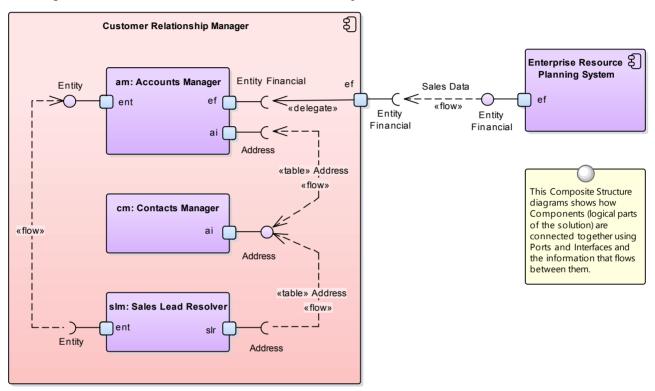
## **Traceability Window**

The Traceability Window is a powerful view that allows a modeler to visualize the connections between elements in the repository, regardless of whether the relationships exist in diagrams. This is useful to show how Drivers relate to each other and how they are connected to other elements in the model and in turn how those elements are connected. Drivers can be related to other business architecture elements such as Goals and Objectives and applications architecture elements such as Application Services and Applications and more and all of these relationships are visible through the **Traceability window**.

Learn More: Traceability Window

# **Functional Decomposition**

Enterprise Architect has been built as a platform for managing models of complex systems including business, information and technology systems. The tool allows business concepts such as outcomes, capabilities and processes to be decomposed. Information models can be broken down from high level concepts to details and technology models of components and devices can also be decomposed. There are a wide range of tools for working with and representing these models starting with the **Project Browser** that displays elements in a hierarchy allowing the user to expand or collapse levels thus revealing or hiding detail. Decomposition can also be represented in diagrams using elements such as the Aggregation connector on a single diagram or the ability to drill down through a whole chain of connected diagrams from a high level element in a value chain down to the low level processes.



### **Component Diagram**

The composition of a system can be shown using a **Component Diagram** where systems are displayed in a hierarchy including drill down to other Component Diagrams. This allows a complex system that is made up of a number of subsystems to be modeled.

Learn More: Component Diagram

#### **Organizational Chart Diagram**

The Organizational Chart Diagram is part of the Strategic Modeling group of diagrams and shows the structure of an organisation including officials, roles responsibilities, business units or departments. The roles or departments can be displayed in a diagram using a tree layout or in a list view. Any number of **Tagged Values** can be added to the elements or connectors to add additional information as required. The diagram can be used to show the decomposition of an organization by roles or business units.

Learn More: Organizational Chart Diagram

## **Project Browser**

Functional Decomposition can be achieved by creating a feature Hierarch using the **Project Browser** without the need to create a diagram. A system Feature is a good way to capture the high level capabilities of a system and these can be created directly in the Project Browser. Additional features can be added under each first level feature creating a second level of features. These second level features can have features nested under them creating a third level. The resulting tree of Features provides a useful way of describing Functional Decomposition that can be presented to and reviewed by stakeholders.

Learn More: Project Browser

### **Requirements Diagram**

Functional Decomposition can be achieved by using a Requirements diagrams to create a hierarchy of system features. A system Feature is a good way to capture the high level capabilities of a system and these can be broken down to a number of levels using a tree structure using an Aggregation or Composition Relationship. This provides a compelling representation of scope that can be reviewed by the stakeholders and used as a guide through the initiative. Gaps and out-of-scope features should be identified as early as possible and the tree amended to reflect these. Out of Scope features could be left as part of the tree but annotated in some way to indicate that they are out of scope such as by using a stereotype or by using color with a diagram legend.

Learn More: Requirements Diagram

### **BPMN Business Process Diagram**

The **BPMN Business Process** Diagram is useful for modeling business processes that form part of a process hierarchy. Enterprise Architect allows the modeler to define a decomposition of processes that can be drilled down to from a higher level. It allows a modeler to document the business process including the way a process starts, what work is performed and how it ends. Gateways and connecting lines determine the sequence of activities. The **Business Process Diagram** is emerging as an important standard for modeling business processes.

Learn More: Business Process Diagram

#### **Specification Manager**

The Specification Manager is the primary tool for working with text based elements such as Features, Requirements and Components. These and other elements can be created directly in the Specification Manager and their name and descriptive text can be added in a compelling Word Processor or Spreadsheet like format. Other built-in properties such as status, version and phase can be managed directly in the columns of the Specification Manager and where property lists are available these can be chosen or changed from drop down lists. Additional properties in the form of Tagged Values can also be managed from within the Specification Manager. The Specification Manager will reflect the hierarchical structure of elements and can use level numbering if this has been turned on.

Learn More: Specification Manager

#### **UML Activity Diagram**

The Activity diagram, which is part of the Unified Modeling Language, is a useful alternative to other diagrams such as Flow Charts and Business Process Diagrams. They allow a modeler to describe the sequence of behaviors including how they start, what work is performed and decisions that change the flow and the way the process ends.

Learn More: Activity Diagram

# **Archimate Business Process Diagram**

Allows the high level description of a business process showing what triggers the process and the order of processes. If detailed representations are required **BPMN Business Process** diagrams or **UML Activity** diagrams can be used. Learn More:

# **Gap Analysis**

Gap analysis is a useful technique that can be used to determine the differences between two states of the architecture. It is typically performed between a baseline architecture and a target architecture or between baseline and any intervening transition architectures. Gap analysis is an important step that should be performed before a roadmap can be created and solution options can be described and migration planning commenced. The gaps can be of three types:

- Unintentionally Omitted
- Intentionally Omitted
- Not yet described

The gaps can occur in any of the architecture domains including: Business, Information, Application, Technology architectures. Typical gaps include things such as missing Business Processes, Redundant Facilities, Data not available at the right place and time, applications that are no longer required, new technology services or devices needed to support an application.

Enterprise Architect has a purpose built **Gap Analysis Matrix** tool that can be used to conduct gap analysis and to present the results to business and technical audiences. Any number of Gap Analysis Matrices can be created for any or all of the architecture domains and these can conveniently be included into high quality publications generated automatically from the model.

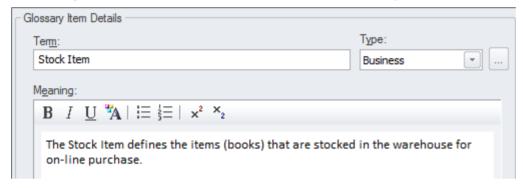
The following section lists the main tools available in Enterprise Architect that can be used to perform Gap Analysis. There are also a wide range of additional tools that a modeler may find suitable when applying the technique in a particular context. The complete list of tools is available from the topics: Meet the Enterprise Architecture Tools and Additional Enterprise Architecture Tools.

Gap Analysis Matrix	C					□ ×
Target Architecture:	Target 1	Filter: ABB	•	Profile:	•	<u>R</u> efresh
Baseline Architecture	Baseline1	Filter: ABB	•	Record Gap As:		Options
Target Baseline	Video Conferencing Services	Enhanced Telephony Services	Mailing List Services	Missing / Eliminated		
Broadcast Services				Retired service : Intentionally eliminated		
Video Conferencing Services	Included					
Enhanced Telephony Services		Potential match				
Shared Screen Services				Address Shared Screen Service : Unintentionally eliminated		
New		Improve Telephony service: To be enhanced	Mailing List : New-To be produced or developed			

# **Glossary**

Enterprise Architect supports two different ways of creating a glossary. The most obvious way is to use the built-in **Project Glossary** which is available from the main menu. This provides a convenient way for modelers to store terms and their associated meanings grouped by user defined categories. An alternative (and perhaps more sophisticated) method is to create a class diagram of the terms, linking the elements to create relationships between the terms.

Enterprise Architect has a convenient Project Glossary that can be used to store a list of terms and their definitions. The terms can be grouped into any number of user defined categories such as business, technical, domain specific grouping such as medical, scientific, or aviation. The power of having the terms defined in the model is realized when modelers write description in model elements as these will be linked automatically to terms defined in the Project Glossary.



## **Project Glossary**

The Glossary is a purpose built tool for managing project terms and their meanings which can be included in documentation. If words defined in the Glossary are used in element or diagram notes they will automatically appear as hyperlinks and the meaning will conveniently appear in a pop-up window.

Learn More: Glossary

### **Class Diagram**

A Class Diagram can be used to model important concepts in the domain. The concepts are modeled using UML Classes and Names, Descriptions and other details such as Attributes can be entered for each Class. The concepts can be related to each other using relationships such as the Association and Generalization. These concepts can then be used throughout the model as a type of Glossary, including in element notes where they can be referenced.

Learn More: Class Diagram

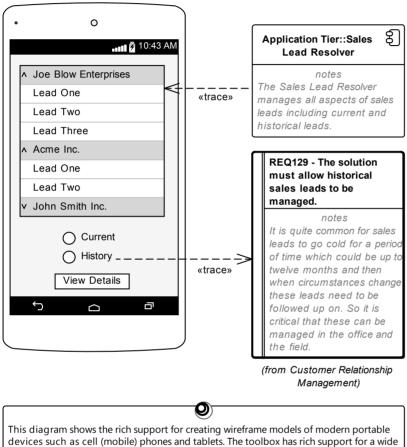
#### **Documentation**

Enterprise Architect has a powerful and flexible documentation generator that can produce Docx and RTF Word Processor files, PDF and HTML reports. The terms defined in the Glossary or the Classes used to define the concepts can both be conveniently generated and included in documentation. In the case of terms defined in the Glossary, this includes the term Name, Description and Type. In the case of terms defined as Classes, it includes the term Name, Description and a variety of other information including Attributes, **Tagged Values** and Connections with other terms. A sophisticated template facility exists that provides a range of in-built templates and allows the user to create their own, defining styles, images and a wide range of other formatting options.

Learn More: Documentation

# **Interface Analysis**

Any complex system will typically have a number of interfaces and these can be of a wide range of types including user interfaces, component interfaces and application programming interfaces and hardware interfaces. Enterprise Architect has built in facilities to model all these types of interfaces and they can be connected into a single articulated model. There is support for a wide range of user interfaces including applications, web pages, and hand held devices such as Tablets and Phones including devices such as iPhones, Android and Windows phones. Business interfaces such as people outside the organization or business processes can also be modeled.



This diagram shows the rich support for creating wireframe models of modern portable devices such as cell (mobile) phones and tablets. The toolbox has rich support for a wide range of pre-built controls applicable to the main types of devices in use including Apple and Android devices. Parts of the interface can be linked to other elements in the repository creating powerful traceability.

### **Component Diagram**

A system is typically composed of a number of subsystems which are often connected to each other through know interfaces. These interfaces are where data or control signals are exchanged between the Components. These can be modeled using the Unified Modeling Language Interface element that allows operations and services to be defined. Components can expose these Interfaces graphically in a diagram as Provided or Required interfaces allowing the Components to be connected.

Learn More: Component Diagram

### **Deployment Diagram**

Hardware Nodes and Devices need to interface to other Nodes and Devices through published Interfaces. These can be described with UML Ports that can be used to describe aspects of the interface such as IP Addresses and Protocols. These describe the physical or virtual connections between the various pieces of hardware that make up the system.

Learn More: Deployment Diagram

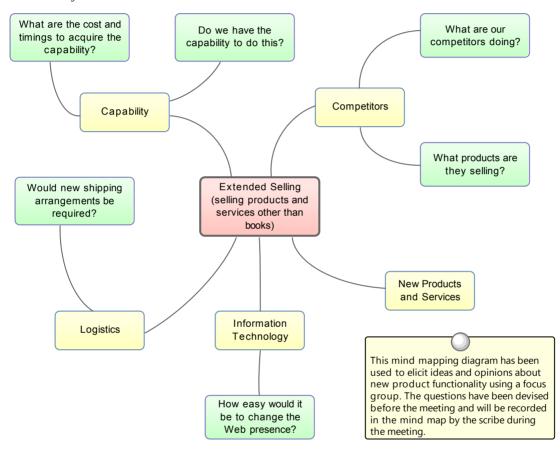
## Wireframe Diagram

Wire Frame diagrams allow a modeler to create powerful and expressive models of the user interface for a variety of hand held devices including Apple, Android and Windows phones and tablets. Screen dialogs and web pages can also be modeled. The physical appearance of the devices themselves can be represented and configured by the use of a number of **Tagged Values**. Patterns can be used to automatically create a base model for a device. A range of controls are available applicable to each type of device including Android Widgets, Apple Controls and Windows Tiles.

Learn More: Wireframe Diagram

# **Mind Mapping**

Enterprise Architect has a flexible and easy to use mind mapping diagram which can be used for structuring thoughts or for note taking in a variety of situations from stakeholder workshops, focus groups, interviews and collaborative games. They can be used to map the thoughts and ideas of an individual or a group of people and provide a non-confronting and appealing way of recording information. The power of Enterprise Architect can be used to create the mind map but then other elements such as a set of Requirements that have been derived from analysis of the mind map can be linked back to elements in the mind map to show how the requirements trace back to ideas expressed in a workshop. This provides a powerful analysis audit trail of the provenance of requirements or other solution precursors such as Capabilities, Goals, Business Objectives and more.



## **Mind Mapping Diagram**

A Mind Mapping diagram can be used to record a wide range of information in a compelling format that mimics the way we think about ideas as a graph of thoughts. It can also be used in Workshops, Focus Groups and other meetings with Stakeholders or team members as a note taking tool. Other elements in the model can be connected to the Topics and Sub Topics in the Mind Mapping diagram to create powerful and expressive relationships between the ideas and their specification or implementation.

Learn More: Mind Mapping Diagram

# **Traceability Window**

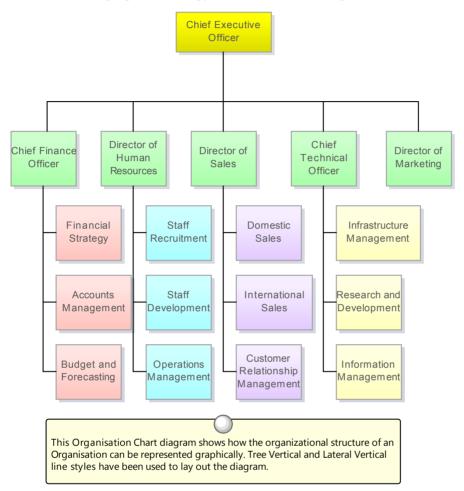
The Traceability Window is a useful window that allows a modeler to visualize the connections between elements in the repository. This is useful when used with elements in a MindMapping diagram to show how the topics are related to each other but also to view how the topics and sub topics are related to other elements in the repository such as Requirements

or System Components.

Learn More: Traceability Window

# **Organizational Modeling**

Enterprise Architect has an Org Chart diagram as part of its strategic modeling diagram set that allows organizational structures to be modeled and the roles in the org chart can be linked to any number of model elements including Vision Statements, Business Goals, Objectives, Processes and Stakeholder Requirements. There is also a useful mechanism to show the different people who occupy the roles over time using Instances of the Classes.



## **Organizational Chart**

The Organizational Chart Diagram is part of the Strategic Modeling group of diagrams and shows the structure of an organisation including officials, roles, responsibilities, business units or departments. The roles or business units can be displayed in a diagram using a tree layout or in a list view. Any number of **Tagged Values** can be added to the elements or connectors to add additional information as required. The elements that make up the organizational chart can then be used in other parts of the model such as assigning business owners to business processes, business rules, systems and more.

Learn More: Organization Chart Diagram

#### **Baselines**

The Baseline Tool is used as a type of backup and recovery tool and can capture a snapshot of the Package that contains the Organizational Chart at a point in time and then at a later time the current Package can be compared to this (or another baseline) for the purpose of determining what has changed. Changes that are not desirable can be overridden by

the values contained in the baseline at a granular level thus restoring the model back to the state that existed at the time the baseline was captured.

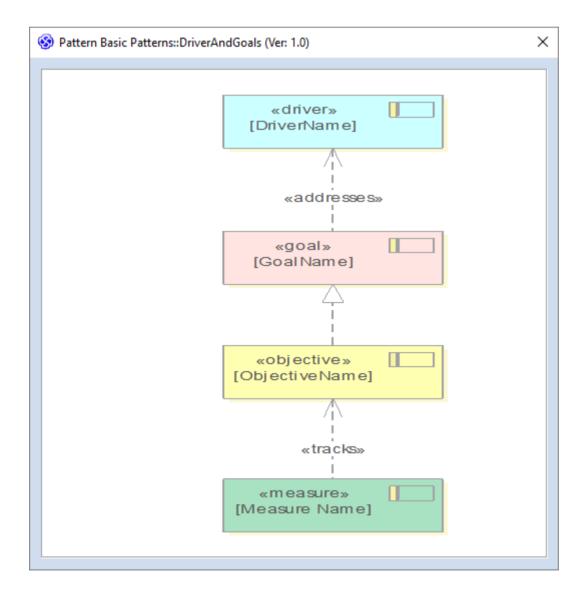
Learn More: Baselines

# **Pattern Analysis**

Patterns are a valuable tool in the architect's toolkit. They allow the architect to reuse a solution or part of a solution that has been proven successful and apply it in the context of their own problem. The use of architecture patterns is in its infancy and has its origins with Christopher Alexander (a building architect) who wrote a seminal book entitled 'A Pattern Language'. Much of the use of patterns in the information technology industry has been at a software engineering level but interest in them in starting to increase at an architecture level. Patterns can be created and used at any level from a team level right up to industry and cross industry foundation architectures and they can be used for any recurring idea from business level diagrams down to technology architecture.

Enterprise Architect supports the mining, identification, creation, and use of patterns at any level. Existing architectures can be viewed and diagrams that an architect identifies as being worthy of pattern status can be saved as a pattern. A description of the pattern can be included to assist others who are using the pattern to understand its purpose and how it should be applied. Patterns developed by other architects, organizations, industries or groups can be imported into the resources window.

The following section lists the main tools available in Enterprise Architect that can be used to perform Pattern Analysis. There are also a wide range of additional tools that a modeler may find suitable when applying the technique in a particular context. The complete list of tools is available from the topics: Meet the Enterprise Architecture Tools and Additional Enterprise Architecture Tools.



#### **Patterns**

Patterns are a productivity and architecture tool for creating reusable fragments of an architecture. Any diagram can be saved a pattern and then stored in the Resources window. This is the perfect mechanism for the reuse of architectures and including problem or opportunity definitions and solutions or parts of solutions. Existing architectures and completed projects can be mined for reusable diagrams and ideas and these can then exported as patterns including annotations that describe the patterns motivation, intent, applicability and more.

Learn More: Patterns

#### **Model Search**

The **Model Search** facility can be used to find a set of elements that meet a particular set of criteria. This is useful when searching for elements in diagrams that could form the basis of a pattern. A modeler can use a built-in search but would more typically devise their own search using the powerful Query Builder or if required the SQL Editor or an Add-in Search. When the search is run a list of elements is returned that meet the conditions and parameters defined in the search. The search can be saved and run again it any time. The elements returned in the search can be located in the **Project Browser** and diagrams and also generated to documentation.

Learn More: Model Search

# **Principles Management**

Principles Management is concerned with the creation and maintenance and governance of architecture principles and their relation to higher level enterprise principles and their application and adherence at an implementation level. A principle is typically a statement that is used to guide the development of architectures and the solutions that implement the architectures. They are typically created at the time an architecture program is initiated and are expected to be unchanging like a pillar that the architectures and their implementation rest upon. They are most commonly developed by an Enterprise Architect in cooperation with leading business and technical stakeholders including the domain architects. They form an important governance device and are typically managed by the Architecture Board or an equivalent body.

Enterprise Architect can be used to model and manage the Architecture Principles and their relation to enterprise level principles effectively creating a principle catalog. The principles can be used in the context of a solution architecture to guide or constrain the design of a solution ensuring that it is complied with or a dispensation is issued. Tagged values provide a way of describing the important aspects of a principle in addition to its name and statement. The Traceability Window can be used to create relationships between the Architecture principles and the higher level Enterprise Principles. Security can be used to ensure the principles are not changed either inadvertently or intentionally. **Baselines** and auditing can be used to track changes that have ben made to the principles.

The following section lists the main tools available in Enterprise Architect that can be used to perform Principles Management. There are also a wide range of additional tools that a modeler may find suitable when applying the technique in a particular context. The complete list of tools is available from the topics: Meet the Enterprise Architecture Tools and Additional Enterprise Architecture Tools.

## **Auditing**

The **Auditing** feature can keep track of the changes to architecture content including what was changed, when it was changed and by whom. Auditing is by default disabled and must be enabled before the changes to architecture elements will be recorded. Once enabled it is a passive tool that silently records the changes to elements. The facility can be particularly useful when managing principles as they are intended to be enduring and are not intended to be changed very often after they have been defined. The audit facility is useful as it will alert a librarian or administrator that a principle has been changed.

Learn More: Auditing

#### **Baselines**

The Baseline Tool can capture a snapshot of the Architectural Principles at a point in time and a comparison can be made between this or any other snapshot and the model at a later point in time. The comparison tool will enable an architect to visualize what has changed and if necessary revert back to content contained in the baseline. Any package in the Principle hierarchy can be baselined and any number of baselines can be created. It is typically the Chief Architect that would manage the baselines and update the principles if required.

Learn More: Baseline Tool

#### **Class Diagram**

The Class diagram can be used to create visual representations of the Principles including how they are related to each other. The Principles or Instances of the Principles can be added to any diagram and will provide important guidance for architects who are required to be constrained by these principles when creating their architectures and also implementers when creating solutions. The Instances of the principles describe how they apply in a particular context.

Learn More: Class Diagram

## Security

The Security System in Enterprise Architect is intended to encourage collaboration but it can be used to lock packages or elements to prevent them from being changed. This is a useful mechanism that can be applied to the packages that contain the Principles ensuring that the are not changed unintentionally or inadvertently. It would typically be the chief architect or someone like the model librarian acting on their behalf who would explicitly lock and unlock the principles for update.

Learn More: Security

## **Tagged Values**

**Tagged Values** are used to manage additional properties of elements and other items in the model. They can be used with principles to add the descriptive properties of the principles including Rationales and Implications. The can be viewed through the Tagged Values window or in the element's property sheet or in the Tagged Values compartment of a diagram object.

Learn More: Tagged Values

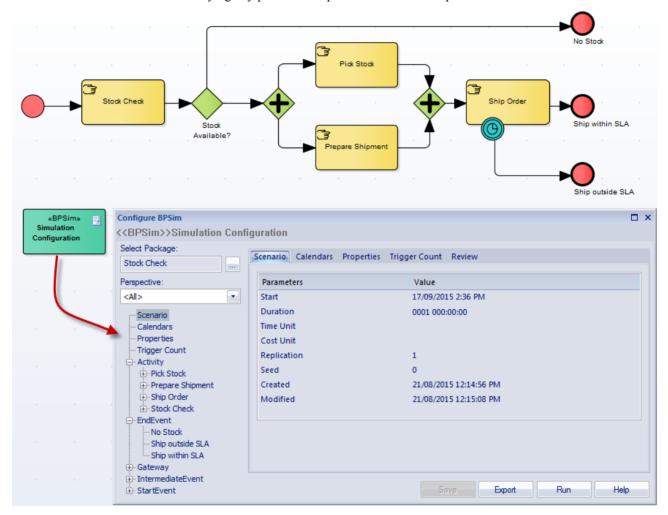
## **Traceability Window**

The Traceability Window is a useful when working with Principles as it allows a modeler to visualize the connections between principles and other elements in the repository. This is useful to show how Principles relate to each other and how they are connected to other elements in the model and in turn how those elements are connected. For Principles to be effective they need to be applied at the level of architectural representations and implementation projects and the Traceability Window can show how the principles have been applied.

Learn More: Traceability Window

# **Process Analysis**

Enterprise Architect allows processes to be modeled and these models can be analyzed to assess them for how effective and efficient they are and to view any opportunities for change or improvement. There is a powerful element discussion facility allowing modelers to discuss processes and analyze the processes collaboratively even when the modelers are geographically dispersed. Enterprise Architect also has a powerful simulation facility to simulate the models and derive information about the models identifying any points in the process that can be improved.



## **Business Process Simulation (BPSim)**

The BPSim facility provides a way of simulating processes written in Business Process Model and Notation (BPMN) providing valuable results that can be used in processes analysis. The BPMN models are augmented with extra data as parameters to the simulation. It allows structural and capacity analysis to be performed providing for pre and post execution optimization. Enterprise Architect allows you to construct the Process models and enter the appropriate data which is then sent to an internal or external BPSim Simulation engine.

Learn More: Business Process Simulation

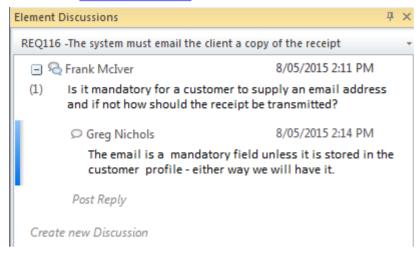
#### **Element Discussions**

The **Element Discussion window** is a convenient facility that allows commentary to be made on processes (or any element) without contaminating the notes with discussions that ultimately don't contribute to the integrity of the model.

The Element Discussion window allows a modeler to initiate a discussion and for others to reply. It is a perfect way for stakeholders and analysts to discuss aspects of a process as its being analysed.

A Discussions summary window conveniently displays the Discussions for all elements in the repository.

Learn More: Element Discussions



#### **Maintenance Items**

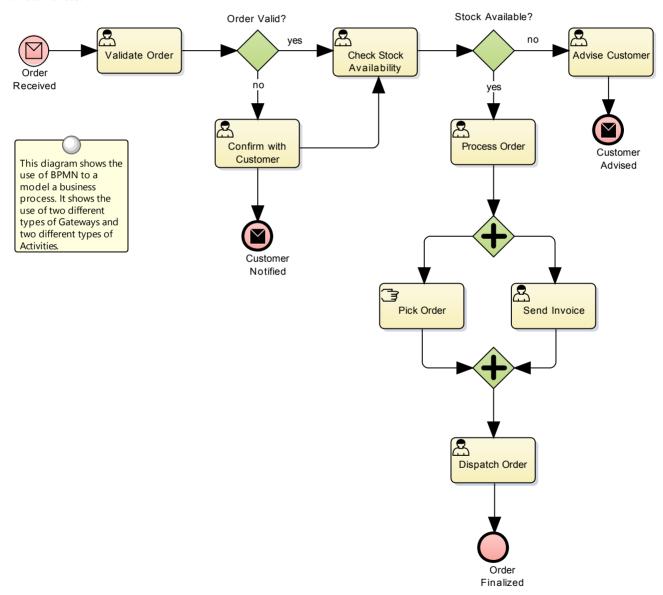
Element Maintenance Items can be used with Business Processes to capture problems, changes, issues, tasks, events and decision that affect an individual Activities or whole Processes.

Learn More: Maintenance Items

# **Process Modeling**

A process model can be used to model a wide range of sequential activities including business processes, system processes or even the flow through an algorithm in a programming module. Enterprise Architect supports a variety of ways to model processes including the Unified Modeling Language (UML) Activity diagrams, Business Process Model and Notation (BPMN) Business Process Diagrams and Flow Charts as part of the Strategic Diagramming set. These can be drawn at any level and drill down functionality is provided allowing a modeler to click through from a high level diagram such as a value chain down to the task level representations. The process elements can be linked to a wide range of other elements including: Business Rules, Polices, Standard Operating Procedures and Use Cases or User Stories.

The tool supports both Current State and Future State modeling and transitions can be modeled showing the time sequence of changes between the current state and the future state. Enterprise Architect also has the ability to run model simulations from these models allowing powerful insights to be gained that will assist with improving efficiency and effectiveness.



Enterprise Architect supports a number of different of languages and techniques for performing Process Modeling. The choice of language will depend on what has been defined as a standard by the organization or pragmatic considerations such as what the customer or subject matter experts will be most comfortable with.

## **BPMN Business Process Diagram**

Business Process Diagrams are part of the Business Process Model and Notation (BPMN) standard and allow a modeler to document a business process including the way the process starts, what work is performed and how it ends. Gateways and connecting lines determine the sequence of activities. Current state and Future state process models can be created and managed in Enterprise Architect. The diagrams can be organized into a process hierarchy allowing drill down from high level to lower level diagrams. BPMN is emerging as an important standard for modeling business processes and has gained much traction with business and technical communities. It can be automatically generated to the Business Process Execution Language (BPEL) which is an XML based language that can be ingested by a number of orchestration engines.

Learn More: Business Process Modeling

## **UML Activity Diagram**

Activity diagrams are one of the Behavioral Unified Modeling Language diagrams and allow a modeler to describe the sequence of behaviors including how they start, what work is performed and decisions that change the flow and the way the process ends. They are a useful alternative to using other diagrams such as flow charts and business process diagrams. The syntax of activity diagrams when Actions and Pins are used can be drawn at the execution level and express detailed system semantics.

Learn More: Activity Diagram

#### **Flowcharts**

A flow chart can be used to represent a process, workflow or algorithm and is a general purpose diagram for representing a sequence of steps and decisions. Connecting lines determine the sequence of the steps in the flow chart. Flow charts are an easy to understand representation of the steps in a process. The syntax of the diagrams are much easier to understand than their more advanced cousins: the **BPMN Business Process** Diagram and the **UML Activity** diagrams.

Learn More: Flow Chart Diagram

## **Archimate Process Diagram**

Allows the high level description of a business process showing what triggers the process and the order of processes. If detailed representations are required **BPMN Business Process** diagrams or **UML Activity** diagrams should be used. Learn More:

#### **Data Flow Diagram**

A **Data Flow Diagram** provides a diagrammatic representation of the way data (information) flows through an information system. It shows where the data originates and where it is consumed and stored. These diagrams typically show the functions (or processes) that operate on the data but do not indicate timing or sequencing.

Learn More: Data Flow Diagrams

### **Business Rules Analysis**

Business Rules are often associated with the Activities described in a process model and best practice suggests they should be managed separately from the Activities but they should be linked to the Activities they apply to.

Learn More: Business Rules Model

## **Organizational Chart Diagram**

The activities (steps) in a business process are typically performed by a role in the organization (or by a system on behalf of a role). Thus an Organizational Chart will provide a useful source for these roles and will help the analyst to express the relationship between the steps in the process and the roles that perform them. It is also common for a business unit or stakeholder to be responsible for a process and these units or roles can be related to the Activities either using diagram relationships or **Tagged Values**.

Learn More: Organizational Chart Diagram

#### **Baselines**

The Baseline Tool is used as a type of comparison and backup and recovery tool. The tool can capture a snapshot of the Process Models at a point in time and then at a later time the repository can be compared to this (or another baseline) for the purpose of determining what has changed. It is possible to revert the current model back to a state captured in the baseline at the level of a granular change. This is a useful tool when working with Processes or any other model that typically has sign off milestones. Baseline are typically done at important milestones and given a memorable name such as 'After Stakeholder Final Workshop'. Baselines can be applied at the package level and can be applied regardless of what type of elements are contained in the package.

Learn More: Baseline Tool

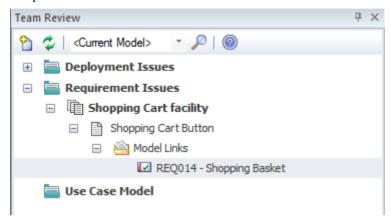
#### **Visual Filters**

Visual Filters can be used to hide or dim parts of the diagram so that other parts can be emphasized. This is particularly useful when presenting a Business Process diagram to a team in a meeting or demonstration. Context Filtering is easy to setup and will emphasize the currently selected diagram element and its directly connected elements.

Learn More: Visual Filters

## **Reviews**

Enterprise Architect has a flexible review facility called a **Team Review** which allows any type of review to be conducted including: inspections, formal and informal walk-throughs, single issue reviews, desk checks and pass-arounds. One of the powerful aspects of the team review facility is that it is right in the model and elements such as the work product being reviewed or related artifacts can be attached to the review and reviewers and others can open them from the review window. Any amount of text can be added in a document editor allowing reviews to be described and published.



#### **Team Review**

The **Team Review** facility is a powerful tool for assisting with a review. Creating and recording a team review directly in the model is useful as it allows a reviewer to include links which reference parts of the repository such as Requirements or Components. There is a word processor document available that can be used to describe aspects of the review and a template can be used to define the structure of the document. Any number of categories can be set up for the reviews and topics and documents can be added to these to form a hierarchy. Resources such as XML files and Images can be added under the Category, Topic or Document. Model Links allow elements and diagrams to be dragged and dropped from the **Project Browser** creating links to these elements from the review.

Learn More: Team Review

#### Calendar

The Calendar provides a way to record and present important temporal information such as events and meetings in calendar format. Reviews can be entered into the Calendar and setup as recurring if needed. Event subtypes can be configured to add Review as a Meeting Type.

Learn More: Calendar

#### **Model Mail**

Model Mail can be used to notify and remind people of a Review and to notify them after the review about outcomes and decisions and required actions. Links to model elements and diagrams, matrices, team reviews and a variety of other items can be added.

Learn More: Model Mail

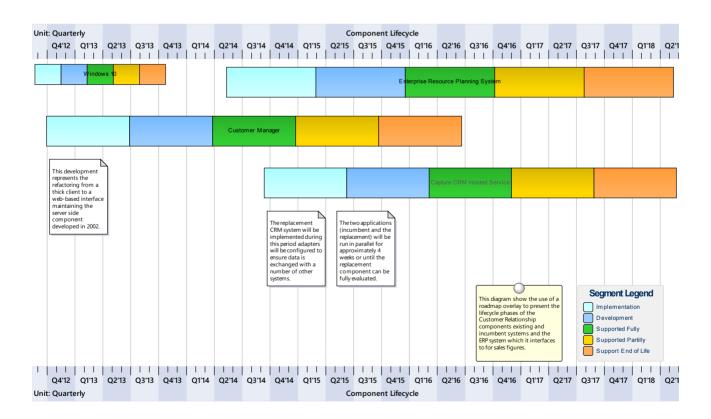
# Roadmaps

Roadmaps present a visual representation of the sequence of changes that need to occur when transitioning between two states of an architecture typically a baseline architecture and a target architecture or an intervening transition architecture. If an enterprise architect is looking for a diagram that will excite executive level stakeholders and senior managers it is the roadmap diagram as it is a tangible deliverable that describes what needs to be done and when.

Each architecture domain will typically have a series of roadmaps that describe the transition between architectures, so there will be Business Roadmaps, Information Roadmaps, Application Roadmaps and Technology Roadmaps. Each one of the domain specific Roadmaps will contain elements pertinent to that domain. So a Business Roadmap might show how Capabilities will be phased out changed or new capabilities established. Similarly an Application Roadmap might show when one or more applications will be retired, replaced, refactored or new applications introduced. A Roadmap could be created that incorporated elements from all or some of the architecture domains to give an enterprise level view of the sequence of changes.

Enterprise Architect has a powerful and flexible roadmap facility that can be applied as an overlay to any diagram to show how elements of the architecture change over time including colored bans that represent the state of an element at a given point in time. The meaning of the colored bands can be assigned and colors for each band can be assigned. The position of the element with respect to the diagrams time scale can be altered and the length of the element and the bands can be changed to express when a particular stage in the element's lifecycle is started and finished. There are a wide range of options available to configure the look of the diagrams including the timeline properties and appearance, including units and tick spacing and more.

The following section lists the main tools available in Enterprise Architect that can be used to create and manage Roadmaps. There are also a wide range of additional tools that a modeler may find suitable when applying the technique in a particular context. The complete list of tools is available from the topics: Meet the Enterprise Architecture Tools and Additional Enterprise Architecture Tools.



## **Roadmap Diagrams**

The Roadmap is an overlay that can be applied to any diagram and can be conveniently enabled or disabled. The overlay

presents a timeline which is used to indicate the starting, **duration** and finishing time of important phases in the lifetime of the elements on the diagram. It is particularly useful for describing transitions between a baseline and a target or transition architecture. Any diagram object can appear on a Roadmap diagram including Business Capabilities and Capability Increments, Applications and Services and Physical or Virtual servers described in a Technology Architecture. The appearance and properties of the timeline can be altered to set the Units, Tick Spacing (Year, Months, etc.), Start and Finish time, Colors, Fonts and more. The phases on the elements ca be configured in a diagram legend allowing names and colors to be defined.

Learn More: Roadmap Diagram

## **Diagram Legends**

Diagram legends can be used with any diagram but they have a particular function with roadmap overlays to define the phases in the lifetime of the diagram objects. Any number of phases can be added and a unique color can be assigned to each phase. The diagram elements will automatically appear with colored bands that can be adjusted in length to indicate the **duration** of the phase with respect to the timeline. The option on the Roadmap dialog Use 'Legend for phase colors' must be set for the legend to function in this way.

#### **Documentation**

Enterprise Architect has a powerful and flexible documentation generator that can produce Docx and RTF Word Processor files, PDF and HTML reports. A Roadmap diagram that is stored in the repository can be conveniently generated and included in documentation. The formatting in element or diagram notes can also be carried through to the documentation. A sophisticated template facility exists that provides a range of built-in templates and also allows the user to create their own templates, defining styles, cover pages, tables of contents, images and a wide range of other formatting options.

Learn More: Documentation

#### **Visual Filters**

Visual Filters can be used to obscure or hide elements on the diagram based on user-defined criteria. This is particularly useful with detailed architectural roadmap diagrams that are used to communicate ideas to a wide range of stakeholders. Any number of filters can be created and used to focus attention on a particular part of the diagram, for example to show only applications or capabilities that are being implemented in a particular phase of the architecture or that have a specified status. The filters can be saved and reapplied to the same or any other diagram.

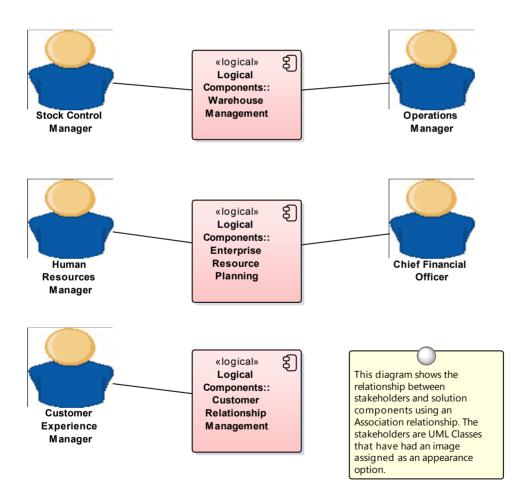
Learn More: Visual Filters

# **Stakeholder Management**

Stakeholder Management is critical to successfully initiating and maintaining an architectural program. Architects will need to engage with a wide range of stakeholders from senior executives down to implementation staff. The engagements will often require political sensitivity, diplomacy and flexibility to ensure the stakeholders' needs and concerns are dealt with appropriately. Providing relevant and tailored views of the architectures will be critical to ensuring the stakeholders are kept informed and spend the requisite time needed to understand the impact the architectures will have on their domain. Having a comprehensive communication plan is critical to ensure that the stakeholders receive the information they require and maintain an interest and input into the architectures.

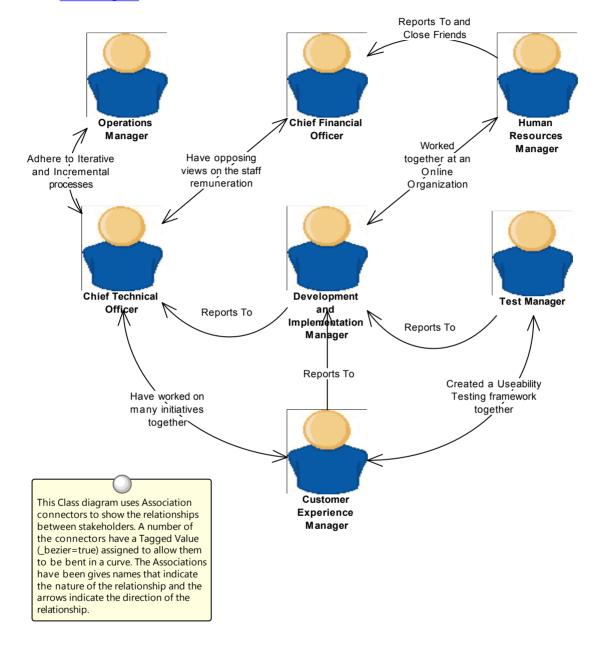
Enterprise Architect has a wide range of facilities and tools that can assist with the stakeholder management. This includes the ability to model the individual and groups of stakeholders and to classify them in a taxonomy and to show the extent of their influence by using a series of nested boundary elements. There are a wide range of diagrams, matrices and lists that will be relevant to certain stakeholders including List presented in the **Specification Manager**, Component diagrams describing Applications, Class diagrams used to present the information architectures, principles and a range of other ideas. The **Calendar** and **Model Mail** are useful tools for keeping stakeholders informed about things of interest and important events in the architecture program.

The following section lists the main tools available in Enterprise Architect that can be used to perform Stakeholder Management. There are also a wide range of additional tools that a modeler may find suitable when applying the technique in a particular context. The complete list of tools is available from the topics: Meet the Enterprise Architecture Tools and Additional Enterprise Architecture Tools.

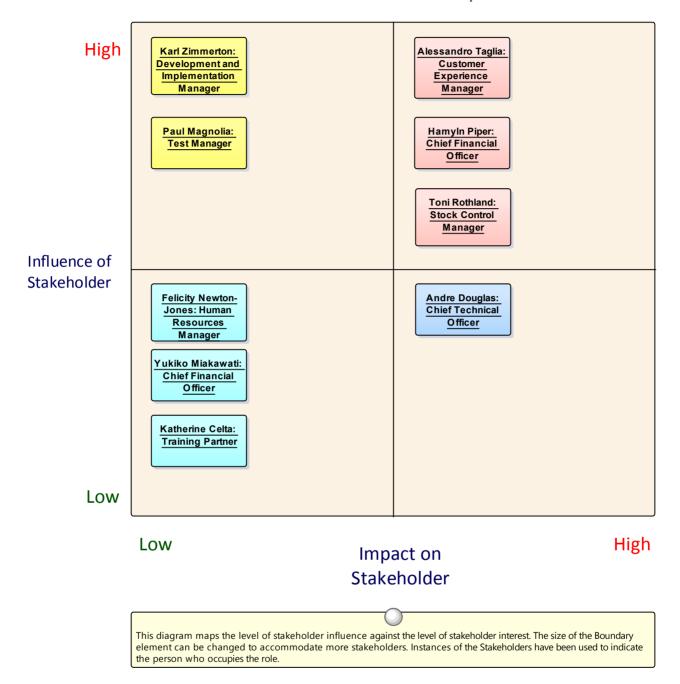


The Class diagram can be used to create visual representations of the stakeholders including how they are related to each other. An alternate image can be used to make the diagrams more appealing and to visually represent stakeholder groups. They are also useful for presenting parts of the information architecture such as conceptual and logical models. Principles can be displayed and communicated using a class diagram and there relationships to other parts of the model can be demonstrated.

See Also: Class Diagram



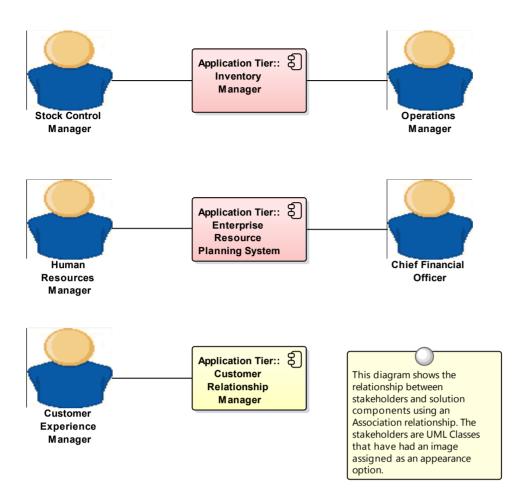
## Stakeholder Influence x Impact Matrix

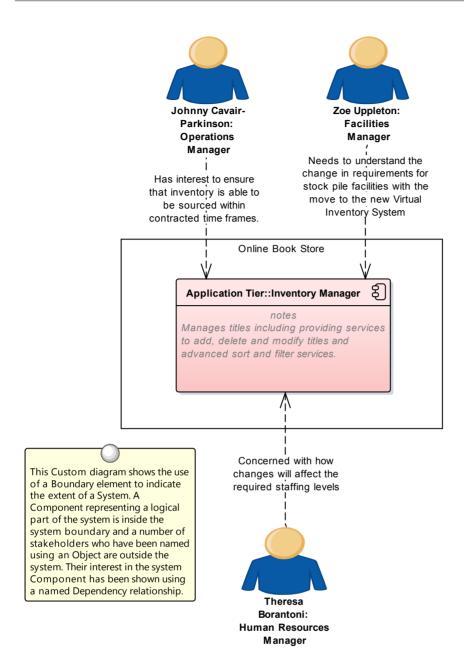


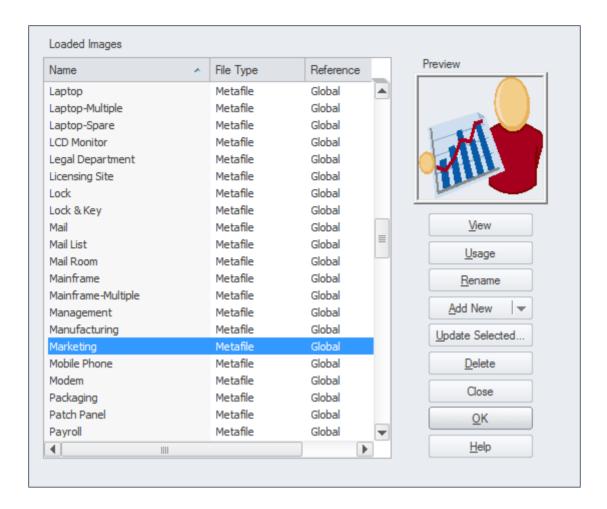
## **Component Diagram**

The **Component Diagram** can be used to show the relationship between stakeholders and parts of the solution that affect them or that they have an interest in or a concern about. The diagram could explain the reason for their interest which helps Analysts and others to notify the stakeholders when important milestones are reached. They can also be useful to show any number of Application or Interfaces in the context of other parts of the architectures.

See Also: Component Diagram



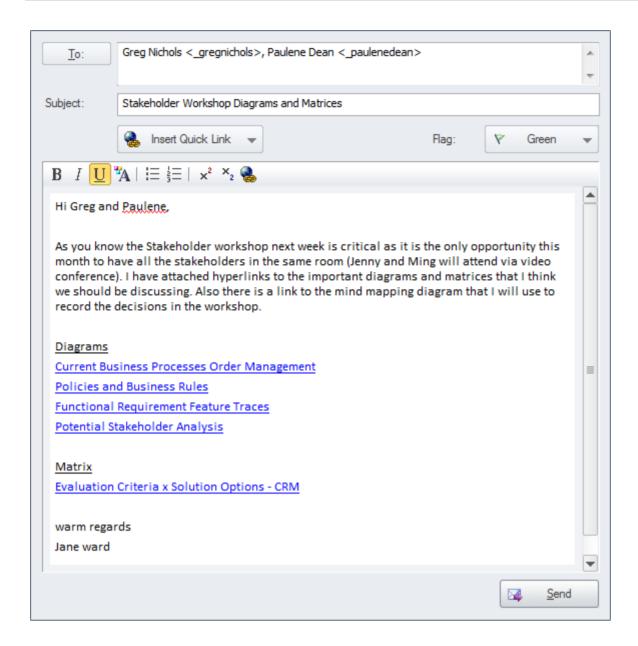




#### **Model Mail**

**Model Mail** can be used to communicate with stakeholders and to alert them about important events that are relevant to them and about outcomes and decisions and required actions. Links to model Elements, Diagrams, Matrices, Team Reviews and a variety of other items can be added to a mail message.

See Also: Model Mail



#### **Organizational Chart Diagram**

An Organization Chart Diagram is a useful tool to show the structural and organizational relationship between stakeholders and to understand reporting lines in an enterprise or department.

See Also: Organizational Chart Diagram

## **Relationship Matrix**

A **Relationship Matrix** can be used to present a number of views of the stakeholders. The matrix is a spreadsheet like view which is often more appealing to many managers and non-technical audiences. Any number of matrices can be created that relate stakeholders to other models elements including other stakeholders.

See Also: Relationship Matrix
Stakeholders x Stakeholders Matrix
Stakeholders x Solutions Matrix

## **Requirements Diagram**

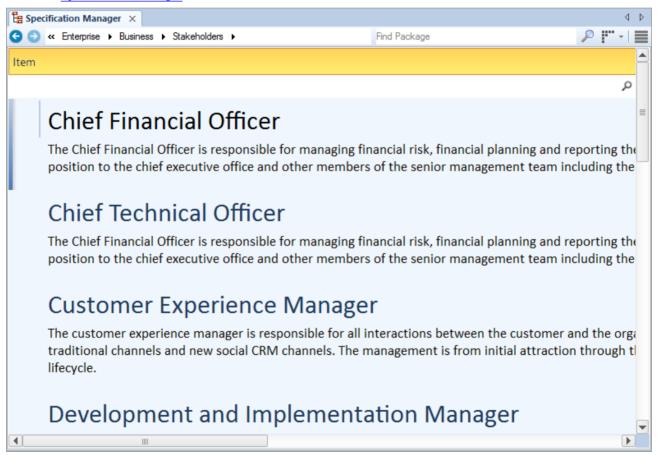
The Requirements diagram is useful for showing the relationship between stakeholders and their Requirements and allowing communication about the way the Requirements are managed. Diagrams that display traces between the Requirement and the solution Components will also be important for ensuring that the stakeholders understand how their problems or opportunities are being solved.

See Also: Requirements Diagram

## **Specification Manager**

The **Specification Manager** is a useful tool for working with lists inside Enterprise Architect which makes it the perfect tool for working with lists of stakeholders and personas.

See Also: Specification Manager



#### Calendar

The Calendar is a useful tool for communicating information about project milestones and events which will facilitate good communication with the stakeholders. This includes providing hyper-linked references to the parts of the model including matrices and diagrams that are of interest to them.

See Also: Calendar

# **Standards Modeling**

Standards are important specification with which architectures should comply. They can be either organizational standards (internal to the organization), Industry standards (governed by Industry bodies) or Regulatory Standards (mandated by international, national or jurisdictional law). All of these standards need to be represented in the Architecture Repository and mapped to applicable parts of the architecture to indicate compliance or dispensation. The standards can be categorized further by architecture domain: Business Standards, Information, Application and Technology standards. The process of standards adoption needs to be managed to shown how the standards move through a lifecycle from selection to adoption and eventual retirement.

Enterprise Architect has a number of tools and mechanisms for modeling standards. The most important of these are the Artifact and Document Artifact that can be used to model External and Internal standards respectively. The Artifact can be used as a surrogate for an external standard inside the model, this has the advantage of being able to create a hyperlink to the external standard but also to be able to relate the artifact to elements that form part of one or more architectures. The document Artifact is a word processing document that can be used to create and manage standards inside the repository. It can be created based on system or user defined templates and can be related to elements that form part of one or more architectures.

The following section lists the main tools available in Enterprise Architect that can be used to perform Standards Modeling. There are also a wide range of additional tools that a modeler may find suitable when applying the technique in a particular context. The complete list of tools is available from the topics: Meet the Enterprise Architecture Tools and Additional Enterprise Architecture Tools.

#### **Artifact**

An Artifact can be used as a placeholder for an external standard such as a regulatory or Industry standard that is governed and stored in a remote location. The Artifact element can be hyper-linked to the external standard regardless of whether if is accessible as a file or a Web Page. This mechanism allows it to be launched from within Enterprise Architect. This provides a convenient way to reference standards as the element can be dropped from the Standards packages onto diagram and related to elements to indicate compliance or that a dispensation has been granted.

Learn More: Artifact

#### **Document Artifact**

A Document Artifact can be used to create a standard, conveniently storing the document inside the repository. A template could be specified for the document, which could be reused for other standards initiatives. This provides a convenient way to reference standards as the element can be dropped from the Standards packages onto diagram and related to elements to indicate compliance or that a dispensation has been granted.

Learn More: Document Artifact

#### **Documentation**

Enterprise Architect has a powerful and flexible documentation generator that can produce Docx and RTF Word Processor files, PDF and HTML reports. A single standard or group of standards could be generated directly from Enterprise Architect incorporating diagrams matrices and other artifacts into the document from the repository. This is useful when the Standards need to be provided to an external body such as an implementation partner.

Learn More: **Documentation** 

## **Technical Reference Model**

Architectures are typically not built from scratch but rather architects make use of existing models as a foundation upon which new architectures are constructed. These models underpin the new architectures and create a consistency and foundation for any type of architecture regardless of the domain or level from Strategic, Segment or Solutions architectures.

There are a number of published Technical Reference Models available and while it would be judicious for an enterprise to adopt one of these it may be necessary to adapt the selected TRM to suit an enterprise's domain and level of maturity. The structure and the content of the TRM can often be derived from existing platforms and services but will typically need to be augmented at various times to meet the demands of new or emerging architectural needs such as new services and interfaces.

Enterprise Architect has a wide range of tools that can be used to create a Technical Reference Model that acts as the foundation for all existing and new architectures. The most compelling of these tools is the Profile tool that can be used to extend the core language constructs and grammar of the Unified Modeling Language. Communication Infrastructure such as Servers can be defined that interface to Application Platforms which in turn provide interfaces for Business and Infrastructure Applications. Once a profile is created it can be either imported into a repository or bundled together with a number of other facilities into a Model Driven Generation (MDG) Technology. The visualization and documentation for the TRM can be created and viewed in the model itself or generated out to Documentation.

The following section lists the main tools available in Enterprise Architect that can be used to create and maintain a Technical Reference Model. There are also a wide range of additional tools that a modeler may find suitable when applying the technique in a particular context. The complete list of tools is available from the topics: Meet the Enterprise Architecture Tools and Additional Enterprise Architecture Tools.

#### **Profile**

The Profile is part of the Unified Modeling Language extension mechanism allowing a modeler to make extensions to the grammar of the language by using Stereotypes and **Tagged Values** to create domain, industry or organizational level elements. This mechanism can be used to create a Technical Reference Model by creating the foundational elements,, services, interfaces and connectors as stereotypes within the profile. These elements can also have Tagged Values added to capture additional properties. Toolbox pages can be created and groups of elements and connectors can be added that users can apply to create new elements.

Learn More: Profile

## **Deployment Diagram**

Communication Infrastructure such as Servers and Network devices can be defined that interface to Application Platforms which in turn provide interfaces for Business and Infrastructure Applications. The Deployment diagram can be used to model all of these elements and can show the relationships between the different levels of elements in the Technical Reference Model from the Communication Infrastructure, Application Platforms to the Application. Hardware Nodes and Network Devices need to interface to other Nodes and Devices through published Interfaces. These can be described with UML Ports that can be used to describe aspects of the interface such as IP Addresses and Protocols. These describe the physical or virtual connections between the various pieces of hardware that make up the system.

Learn More: Deployment Diagram

#### **Specification Manager**

The Specification Manager is a powerful tool for working with lists or catalogs of elements including the elements that make up the Technical Reference Model and provides a Word Processor or Spreadsheet like interface for entering, maintaining and viewing elements. Servers, Network Devices, Operating Systems, Containers, Applications and Infrastructure and Application Services and Interfaces can all be created and viewed as a catalog and detailed

descriptions and a range of properties can be added directly through the interface. Changing an elements details in the Specification Manager will change them in all other places in the repository such as Deployment and Component diagrams and windows. The Specification Manager can be used with group of elements and shields a user from needing to know about the underlying representation as they are simply working with a list as they would in their favorite Spreadsheet or Word Processor.

Learn More: Specification Manager

## **Working Sets**

Working sets are a useful facility for working with Technical Reference Models as they allow a series of views to be collected as a set, given a name, saved and reopened at a later time. They are useful for working with different stakeholders who may be interested in a particular set of views. The set can include Diagrams, Matrix Profiles, Team Reviews and more and any number of working sets can be created.

Learn More: Working Sets

## **Component Diagram**

A Component Diagram can be used to describe any number of the Applications, Application Services or Interfaces that make up the Technical Reference Model. Expressive diagrams can be created and viewed that show the relationship between Components including Interfaces and Ports that describe the services the application offers to its environment including other applications. Any number of diagrams can be created showing groups of applications that collaborate to provide a service that is ultimately required to meet a business service or capability. An enterprise of any appreciable size will typically have hundreds if not thousands of applications and their relationships will be complex and varied. It is possible to create a large diagram that shows all these applications in one view but it is more common to divide the portfolio up into a number of groups of applications. Both logical and physical application components can be described.

Learn More: Component Diagram

#### **Documentation**

Enterprise Architect has a powerful and flexible documentation generator that can produce Docx and RTF Word Processor files, PDF and HTML reports. Any number of views of the repository content can be created by generating documentation and the powerful **Virtual Documents** facility allows content to be cherry picked from anywhere in the repository and grouped into sections presented with common template. The formatting in element or diagram notes can also be carried through to the documentation. A sophisticated template facility exists that provides a range of built-in templates and also allows the user to create their own templates, defining styles, cover pages, tables of contents, images and a wide range of other formatting options.

Learn More: Documentation

#### **Element Appearance**

Many of the elements that make up the Technical Reference Model such as servers and devices are commonly represented by images that help the viewer to visualize the type of device or server that is being represented. Many of the manufactures and cloud providers make a set of images available that can be used as alternative representations of these elements. Images from the standard Image Library could be used, vendor images imported or an organization is free to create their own graphics to represent concepts in the Technical Reference Model or that have particular meaning to individuals or groups of stakeholders.

See Also: Element Appearance

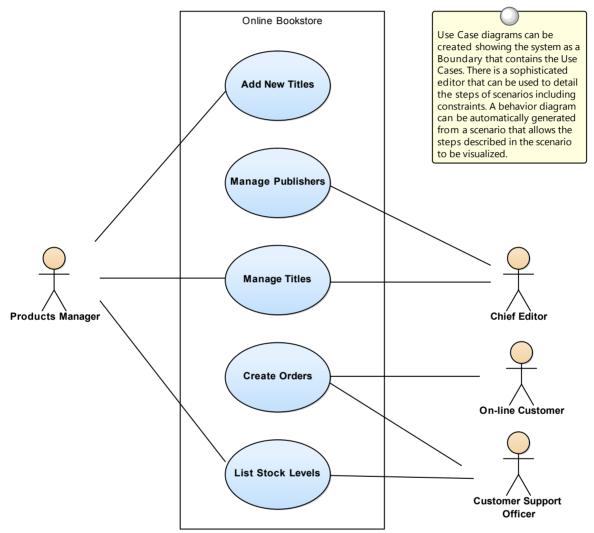
## **Image Manager**

The Image Library is a global store of images in the repository that can be applied to any number of diagram elements. There are built in libraries but for the Technical Reference Model it is common for organizations to import libraries of images that can be used to represent particular vendors or providers products and services. The images can be in a variety of formats and when used to change the appearance of an element they create a compelling diagram that is often more appealing than the geometric shapes of the modeling languages. Where possible it is recommended to store a vector based image so that it can be effectively scaled in a diagram. The images can also be used when defining the metafile for a stereotype.

Learn More: Image Manager

## **Use Cases and Scenarios**

Enterprise Architect has a full and rigorous implementation of Use Cases and Scenarios including being able to create Use Case Diagrams that include Scenarios. The Use Cases and Scenarios can be included on a number of other diagrams to show how business processes are automated or which component realizes the Use Case. There is also an innovative editor where the detailed steps of Use Cases and Scenarios can be created and these can be generated to documentation thus completely dispensing with the need to create Word Processor files to document Use Cases. The steps can also be automatically generated to a number of diagram types including Activity and Sequence diagrams. The generated diagrams can be synchronized with the steps if they change and the diagrams redrawn.



#### **Scenario Builder**

The Scenario Builder is a productive and unique tool and editor that allows the analyst to work with the text of Use Cases and Scenarios directly inside the model. Many analysts will be familiar with creating long and voluminous Word Processor documents describing the details of Use Cases. With the Scenario Builder the descriptions and steps of Scenarios can be entered directly into the repository and linked to other elements. Alternate and Exception paths can be defined including branch and re-entry points. Diagrams representing the steps in a scenario can be generated and automatically sychronized. Constraints including Pre Conditions and Post conditions can be defined and Test Cases automatically generated. Elements that have a relationship to the selected Use Case are listed in a convenient Context Reference list.

Learn More: Scenario Builder

## **Use Case Diagram**

The **Use Case Diagram** is a simple and powerful way of describing the goals the users of a system (or entity) want to achieve. It describes who wants to achieve a particular goal but not how the goal will be delivered. Use Case diagrams can be simple or structured and relationships such as Include, Extend and Generalization can be added to refine the model. A system (or entity) boundary can be added with a descriptive name showing clearly that Use Cases reside inside the system and Actors outside.

Learn More: Use Case Diagram

## **Relationship Matrix**

The **Relationship Matrix** can be used to define and display the relationships that exist between Use Cases and other model elements including up-process and down-process elements. The up-process elements could include: Business Processes, Stakeholder, Functional or Non-Functional Requirements, Business Use Cases and more. The down-process elements could include: Components, Building Blocks, Test Cases and Experience models and more.

Learn More: Relationship Matrix

## **Traceability Window**

The Traceability Window automatically displays the relationships that exist between Use Cases and other model elements including up-process and down-process elements. The traceability tree view can be conveniently expanded to see deeper relationships and elements displayed in the window can be located in all diagrams in which they appear.

Learn More: Traceability Window

### **Specification Manager**

The **Specification Manager** can be used as an alternate tool for working with Actors and Use Cases. The names, descriptions and properties of the Actors, Use Cases and Scenarios can be conveniently created, viewed and edited in a list resembling a Word Processor or Spreadsheet presentation.

Learn More: Specification Manager

#### **Documentation**

Even though the **Scenario Builder** provides a productive way of defining Use Cases and Scenarios there will be situations where formal documentation is required describing the Use Case. The **Document Generator** can be used to create high quality corporate documentation using a built-in Use Case Report template or an analyst can define their own custom template. A html report can also be created allowing click-through and drill-down.

Learn More: Documentation

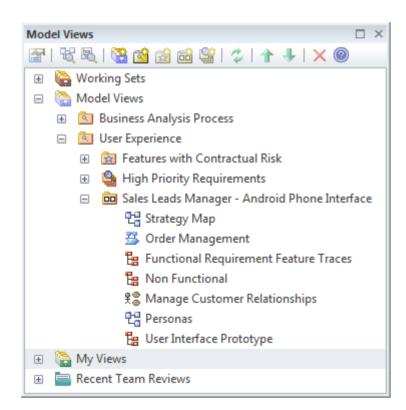
# **Views and Viewpoints**

Views and Viewpoints are closely related to the notion of communicating with stakeholders who commonly have different needs when it comes to understanding the architectures and the way they describe the things of interest to them.

There are theoretically an infinite number of viewpoints and views but in practice it turns out that many groups of stakeholders will benefit from a common set of views and viewpoints. It should be remembered that many stakeholders perform a number of roles and so an individual's needs might be satisfied by a number of different views from different viewpoints. The view is what can be seen from a viewpoint but it can have a different representations depending upon what the stakeholders want to see including: level of detail, fidelity, filtering, stylizations and more. So a Chief Information Officer (CIO) and a Development Manger may want to view the applications that realize a given business capability in the current state architecture, but the CIO will want a simple list or diagram. The development manager on the other hand may want a detailed diagram of the same applications showing interfaces and payload information. A number of methods and languages promote the idea of a Viewpoint Library consisting of a series of useful and commonly used viewpoints.

Enterprise Architect has a wide range of tools to assist with the creation and management of viewpoints, views and representations. There are a number of tools that can be used to create different views of the elements in the repository; these include the **Working Sets** and the **Model Views**. Working sets allow a collection of Diagrams, Matrixes, Team Reviews and other items to be saved and reopened as a set which is useful when working with different groups of stakeholders. Model Views can be used to create views of elements grouped together irrespective of their location in the **Project Browser** There are a number of tools that can hide or obscure parts of a diagram to make it more appealing to a particular audience. The appearance of diagrams can be altered by changing the appearance of elements including using an image and Diagram Filters can obscure or hide elements from view. A powerful Documentation engine can create high quality publications directly from the model.

The following section lists the main tools available in Enterprise Architect that can be used to perform Views and Viewpoints. There are also a wide range of additional tools that a modeler may find suitable when applying the technique in a particular context. The complete list of tools is available from the topics: Meet the Enterprise Architecture Tools and Additional Enterprise Architecture Tools.



## **Relationship Matrix**

The **Relationship Matrix** can be used to present the relationship between two sets of elements in a matrix style of view. The matrix provides a compelling view of the relationships between the elements allowing stakeholders, analysts and architects to quickly locate missing or overlapping relationships. The matrix can be augmented with overlays that can be used to present specific values in the intersecting cells to indicate the nature of the relationship.

Learn More:

## **Specification Manager**

The **Specification Manager** is a powerful tool for creating a view of elements contained in a package or element hierarchy in the repository, it is particularly useful for presenting lists or catalogs of parts of the architecture to non-technical stakeholders. It has the appearance of a simple document editor or spreadsheet and there are a range of options to change the presentation to make it more appealing for different audiences.

Learn More: Specification Manager

## **Working Sets**

Working sets are a useful facility for working with views and viewpoints as they allow a series of views to be collected as a set, given a name, saved and reopened at a later time. They are useful for working with stakeholders who may be interested in a particular set of views. The set can include Diagrams, Matrix Profiles, Team Reviews and more and any number of working sets can be created.

Learn More: Working Sets

#### **Model Views**

Model Views is a facility that allows a modeler to create lists of elements in alternate views to the way they are organized in the **Project Browser**. It is a useful facility for creating views of elements and diagrams that can be saved as a set, viewed as a slide show or dynamically created by using a search. Any number of Favorite folders can be created and these can be grouped into one or more higher level folders. This provides a mechanism for manually defining a view by simply dragging elements or diagrams from the Project Browser into the Favorites folder and ordering them using the up and down arrow keys in the toolbar. Alternatively elements can be listed using a built-in or user defined search which can be used to select elements from anywhere in the repository based on properties such as Complexity, Version, Phase and user defined properties defined in **Tagged Values**. useful Slide Show folder where any number of diagrams can be added to a slide show. This is a useful tool for presenting prototypes particularly when there are a number of diagrams that describe the user interface in different states such as how the interface responds to a button click. Views can be saved as slide shows that can be configured to run automatically with a specified time interval or slide progression can be performed manually.

Learn More: Model Views

### **Roadmap Diagrams**

The Roadmap is an overlay that can be applied to any diagram and can be conveniently enabled or disabled. The overlay presents a timeline which is used to indicate the starting, **duration** and finishing time of important phases in the lifetime of the elements on the diagram. It is particularly useful for describing transitions between a baseline and a target or transition architecture. Any diagram object can appear on a Roadmap diagram including Business Capabilities and Capability Increments, Applications and Services and Physical or Virtual servers described in a Technology Architecture. The appearance and properties of the timeline can be altered to set the Units, Tick Spacing (Year, Months, etc.), Start and Finish time, Colors, Fonts and more. The phases on the elements ca be configured in a diagram legend allowing names and colors to be defined.

Learn More: Roadmap Diagram

#### **Documentation**

Enterprise Architect has a powerful and flexible documentation generator that can produce Docx and RTF Word Processor files, PDF and HTML reports. Any number of views of the repository content can be created by generating documentation and the powerful **Virtual Documents** facility allows content to be cherry picked from anywhere in the repository and grouped into sections presented with common template. The formatting in element or diagram notes can also be carried through to the documentation. A sophisticated template facility exists that provides a range of built-in templates and also allows the user to create their own templates, defining styles, cover pages, tables of contents, images and a wide range of other formatting options.

Learn More: Documentation

## **Element Appearance**

Many of the stakeholders will be managers or non technical staff who will benefit from viewing diagrams with graphics. Images from the standard Image Library could be used or an organization is free to create their own graphics to represent concepts in the domain of the architecture or that have particular meaning to individuals or groups of stakeholders.

See Also: Element Appearance

#### **Visual Filters**

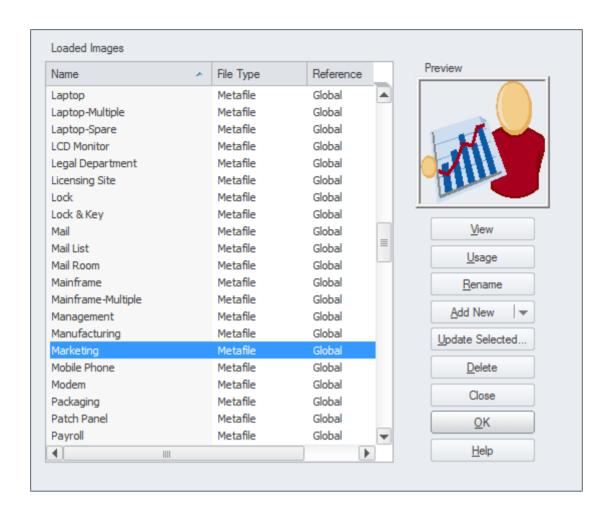
Visual Filters can be used to obscure or hide elements on the diagram based on user-defined criteria. This is particularly useful as the same diagram can be presented in different views and used to communicate ideas to a wide range of stakeholders. Any number of filters can be created and used to focus attention on a particular part of the diagram, for example to show only applications or capabilities that are being implemented in a particular phase of the architecture or that have a specified status or both. The filters can be saved and reapplied to the same or any other diagram in the repository.

Learn More: Visual Filters

### **Image Manager**

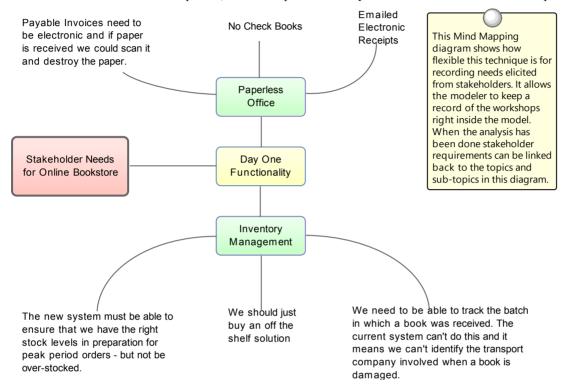
The Image Library is a global store of images in the repository that can be applied to any number of diagram elements. The images can be in a variety of formats and when used to change the appearance of an element they create a compelling diagram that is often more appealing to managers or non-technical audiences. Where possible it is recommended to store a vector based image so that it can be effectively scaled in a diagram. The images can also be used when defining the metafile for a stereotype.

Learn More: Image Manager



# Workshops

Enterprise Architect has a range of tools that can assist with planning, scheduling and conducting workshops. Depending how formal a workshop is a plan may be required and an Agenda and Minutes may also be needed this can be achieved using a Document Artifact. A Calendar could be used to record the date, time and location of the meeting. Model mail could be used to invite people to the workshop and to let them know when the minutes have been completed. Links to important information in the model can also be added to a mail message. During the workshop Mind Maps could be drawn and Element Discussions posted, new concepts or Glossary terms recorded and Slide Shows presented.



## **Mind Mapping Diagram**

A Mind Mapping diagram can be used to record the stakeholder's statements during an elicitation workshop. The statements are not categorized but simply recorded and later during the analysis phase of Requirement's development they can be converted to the appropriate elements or retained and the Requirements can be traced back to the topics effectively creating a record of how the Requirement was derived. This is a powerful technique that shields the stakeholders from needing to know the modeling languages and allows them to concentrate on articulating their needs, it also frees the analyst up from concerns about which element to use to model the statements. The derivation of requirements from mind mapping topics is usually performed in the analysis phase of the Requirement's Development process.

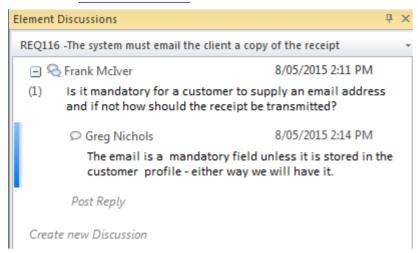
Learn More: Mind Mapping Diagram

#### **Element Discussions**

The Element Discussion window is a convenient facility that allows commentary to be made on elements without contaminating the notes with discussions that ultimately don't contribute to the integrity of the model. Modelers often place notes on diagrams or write questions in the element notes fields and these are distracting and must be removed when formal documentation is generated from the model. The Element Discussion window allows a modeler to initiate a discussion and for others to reply. It is a perfect way for discussing requirements.

A Discussions summary window conveniently displays the Discussions for all elements in the repository.

Learn More: Element Discussions



#### **Document Artifact**

A Business Analyst will typically plan a workshop and define the approach and if it is a structured interview a list of questions will be defined in advance of the workshop. A Document Artifact can be used as a place to store this information directly inside the model. A template could be specified for the document and the answers to structured or unstructured question recorded into the Document. Other model elements that exemplify some aspect of the workshop, such as topics of discussion can be dragged into the document as links.

Learn More: Document Artifact

#### **Model Views**

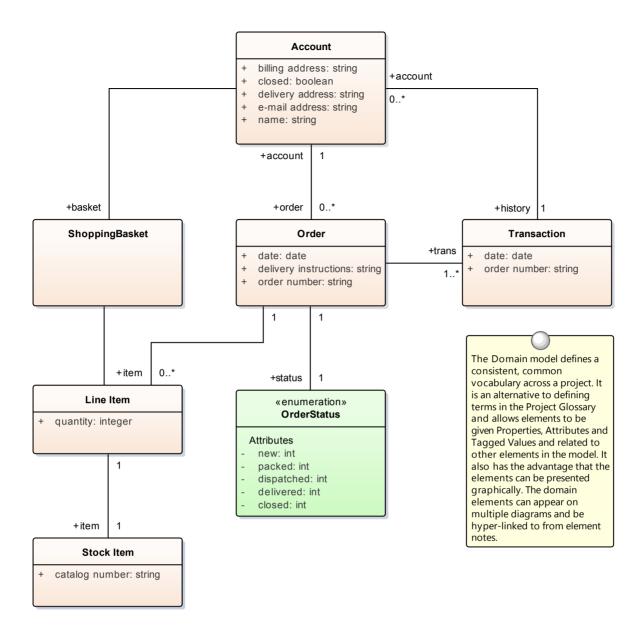
**Model Views** provide alternate views of the elements and diagrams stored in the **Project Browser**. The Slide show is particularly useful for presenting a sequence of diagrams during a workshop and solves the problem of needing to remember the location of the diagrams in the Project Browser. Any number of slide shows can be created and diagrams can be added regardless of their type or location in the Project Browser. The progression from slide to slide can be automated or triggered manually.

Learn More: Model Views

#### **Concept Model**

A Concept Model will act as a guiding model for discussions with many stakeholders and ideally a skeleton model should be created prior to the commencement of any workshop. The Concept Model should be kept simple and domain elements should be given a name and a description or a responsibility and initially only important connections should be made between elements. As the workshop progresses new elements will be uncovered and can be added directly to the model giving the stakeholders confidence that their needs and concerns are being addressed and managed well. Enterprise Architect allows domain models to be created using the **UML Class** diagram.

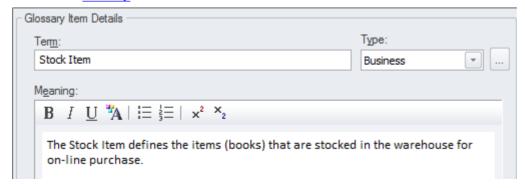
Learn More: Class Diagram



## **Glossary**

Prior to a workshop an analyst can populate the **Project Glossary** with the existing terms and their meanings that have been gleaned from reading project documentation such as a Business Case or Vision Document. During the workshops, as new terms are uncovered they can be added to the Glossary and their definitions can be discussed and entered or deferred till later in the analysis phase.

Learn More: Glossary



#### Calendar

The Calendar provides a way to record and present important temporal information such as events and meetings in calendar format. Workshops can be entered into the Calendar and setup as recurring if needed. Event subtypes can be configured to add Workshop as a Meeting Type.

Learn More: Calendar

#### **Model Mail**

**Model Mail** can be used to notify and remind people of a workshop and to notify them after the workshop about outcomes and decisions and required actions. Links to model Elements, Diagrams, Matrices, Team Reviews and a variety of other items can be added.

Learn More: Model Mail

## **Additional Enterprise Architecture Tools**

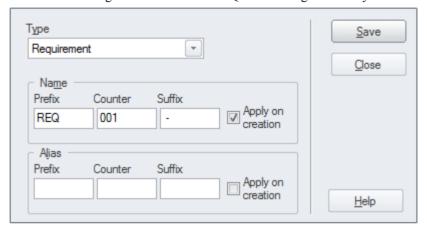
In addition to the tools listed in the Meet the Architecture Tools topic there are a wide range of additional tools that can be used when working with Enterprise Architectures. These include a number of tools for managing the model itself such as Security Model Mail and Model Views and a range of tools for working with elements such as the List View, Package Browser and the Model Search facility and more.

## **Auto Names and Counters**

### **Getting to know Auto Names and Counters**

# **Introducing Auto Names** and Counters

To aid, regulate and enforce a naming standard, Enterprise Architect includes some capabilities to configure the default names assigned to new elements of a specific type. This is a useful feature when dealing with complex and large sets of requirements, but is also relevant when dealing with smaller data sets. **Auto Names and Counters** can be used to assign a sequential number to any element type including Requirements. It includes a prefix definition, a counter and a suffix definition allowing numbers such as: 'REQ007 - Manage Inventory' to be created.



Where to find Auto Names and Counters

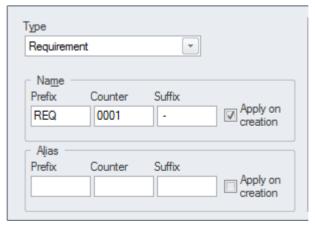
Main Menu: Project | Settings | Auto Names and Counters

Usage of Auto Names and Counters

Analysts and others can use the sequential number for communicating unambiguously about the requirements without having to use the often long requirement name. The 'Apply on Creation' option must be checked to start using the auto numbering feature, this can also be used to temporarily suspend auto naming for example if other types of requirements are being entered that don't need to have sequential numbers assigned.

Options for Auto Names and Counters

There are options to define the prefix, counter and suffix for a requirement.



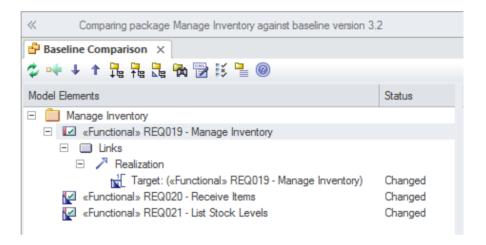
Learn more about Auto Names and Counters Apply Auto Naming to Existing Elements

## **Baseline Tool**

### **Getting to Know the Baseline Tool**

## **Introducing the Baseline Tool**

The Baseline Tool can capture a snapshot of the Requirements at a point in time and then at a later time the repository can be compared to this (or another baseline) for the purpose of determining what has changed. Any number of baselines can be created and labeled and there is a baseline comparison tool which displays the differences between the baseline and the model and allows the modeler to revert a change in the model to a baseline at a granular level.



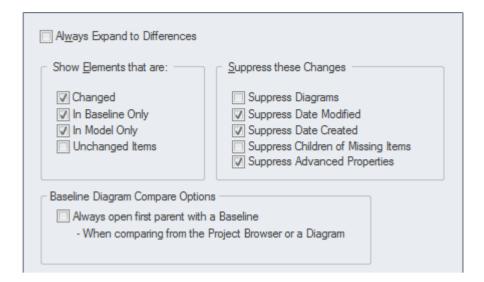
Where to find the Baseline Tool Main Menu: Package | Baselines...

Project Browser Context Menu: Package Control | Package Baselines...

Usage of the Baseline Tool

Baselines are also useful when a formal requirements process is being followed or the Requirements form part of a contact, as the baseline can keep a snapshot of the requirements at important milestones such as contract signing or requirement phase sign off. This is also applicable to iterative and incremental processes such as Agile methods, as the requirements can be baselined before or even after a Sprint. When Requirements are still volatile and the Requirements' owners are still formulating their needs, a baseline can be created to take a snapshot at important points in the analysis phase, such as after an elicitation workshop.

Options for the Baseline Tool There are several options that can be applied to configure the way the Baseline Compare tool presents information; these are available from the **Options button** on the **Baselines** window.



Learn more about the Baseline Tool

Package Baselines

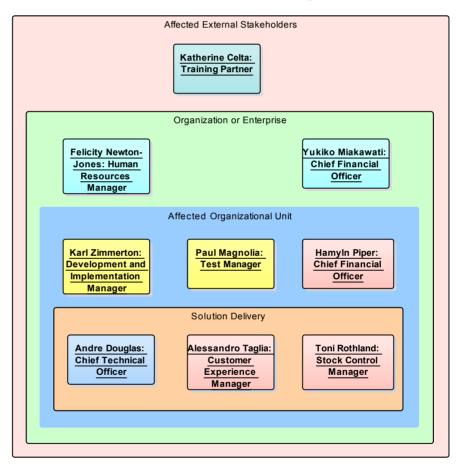
# **Boundary**

## **Getting to know the Boundary**

#### **Introducing the Boundary**

The Boundary element is derived from the Use Case system boundary but can be used extensively in other contexts as a way of describing a separation between a system or part of a system and its external environment. Any number of Boundaries can be added to a diagram and other elements such as Use Cases, Features, Requirements, Components and more can be placed inside the boundary. The properties of the Boundary can be altered to show a number of compartments organized into vertical and horizontal swimlanes. The border style and opacity of the Boundary can also be set.

### Stakeholder Onion Diagram



This diagram indicates the level of involvement the stakeholders have with the solution, which stakeholders will interact directly with the solution or participate in a business process, which are part of the whole organization, and which are outside the organization.

Where to find the Boundary

UML Elements Toolbar | Boundary Common Toolbox Page | Boundary

**Usage of the Boundary** 

The Boundary element is particularly useful for defining what is inside a system (or part of a system) and what is outside. It can be used to show the Use Cases of a

system or subsystem, the in-scope Features or Requirements. Diagrams created for management and non-technical audiences will benefit from the use of Boundaries which can be colored and nested to have visual appeal and business meaning. It is essentially a diagrammatic device and does not appear in the **Project Browser**. If a formal and structural grouping of elements is needed the modeler could consider the use of a Package.

#### **Options for the Boundary**

The Boundary can be configured to have a number of vertical and horizontal swimlanes, which are useful for grouping elements into different sections of the boundary, creating a matrix effect. The Border Style can also be configured to allow different line styles which can then be colored using the standard element appearance settings. Also choosing the 'Solid' options allows the Boundary's fill color to be set.



Learn more about the Boundary

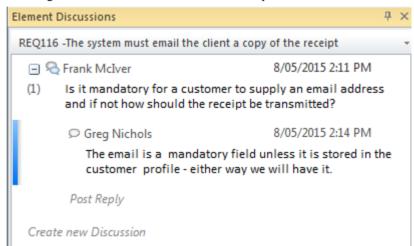
Boundary

## **Element Discussions**

### **Getting to know Element Discussions**

# **Introducing the Element Discussions**

The Element Discussions facility allows modelers to have conversations about elements posting discussions and replying to exiting posts. The discussions for all elements in the model are conveniently listed in the Discussions Review window allowing a modeler to see all the elements with posts.



# Where to find Element Discussions

To post or view an element's discussion

Main Menu: Element | Discussions

To view all discussions in the repository Main Menu: Project | Discussions

### Usage of Element Discussions

**Element Discussions** allow modelers to have conversations about elements without 'polluting' the element's notes with questions and modeling level comments such as 'Properties need to be added before the first release'. This features brings the collaborative modeling platform alive where modelers can add informal discussions about elements emulating being in a workshop.

#### Options for the Element Discussions

The **Discussion Review** window has a number of options to tailor the discussions that are listed including defining the timeframe allowing older and perhaps less relevant discussions to be hidden.



Learn more about Element Discussions

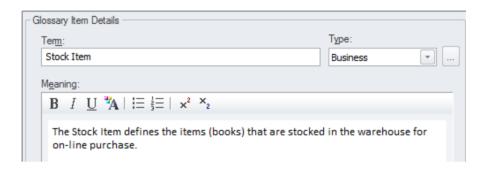
**Element Discussions** 

## **Glossary**

### **Getting to know the Glossary**

**Introducing the Glossary** 

The Glossary is a project level lexicon of the important terms and their meanings categorized by type. Any number of terms, their types and meanings can be defined and these can be referenced from the notes of model elements. The terms can be included in documentation or generated as a stand-alone report. When working with domain specific requirement specifications, architectures and other models it is essential that new terms and over-ridden meanings for common words or phrases are kept in a suitable dictionary format to ensure proper understanding of documentation and specifications.



Where to find the Glossary

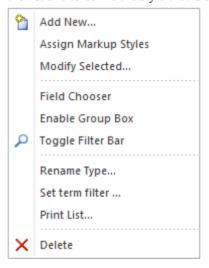
Main Menu: Project | Glossary

Usage of the Glossary

The project Glossary can be used to record the important terms of a project or domain grouped by the type of term, allowing business, technical and domain specific types to be defined. A glossary report can be generated as a stand alone report or the glossary can be included as a section of another document.

**Options for the Glossary** 

The Glossary has a number of options to determine the terms that are displayed in the list and to define the style that is used for types of terms in documentation.



Learn more about the Glossary

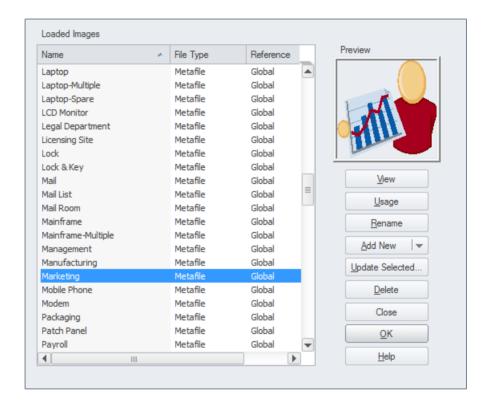
**Project Glossary** 

## **Image Manager**

### **Getting to know the Image Manager**

### Introducing the Image Manager

The **Image Manager** is used to manage pictures in the Repository allowing them to be maintained and reused across diagrams. Images can be inserted in a variety of formats including Bitmaps and Extended Windows Metafiles and then used to change the conventional appearance of elements to create more appealing and compelling diagrams.



# Where to find the Image Manager

**Defining Images** 

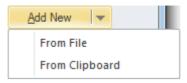
Main Menu: Project | Settings | Images

Using Images

Element Context Menu: Appearance | Select Alternate Image

Usage of the Image Manager The **Image Manager**'s main use is to define pictures that can be used as alternate representation for elements in diagrams. For many business and networking diagrams the default appearance of an element such as a **UML Class** or Component can be replaced with an image from the Image Manager making the diagram more appealing to its audience. The Image Manger will also store images that are defined in included technologies.

Options for the Image Manager The **Image Manager** allows Images to be imported in a variety of formats including Bitmaps and Extended Windows Metafiles. Images can be imported from the file system or conveniently from the Clipboard.



There is also an option to display the diagrams where the image has been used.

Learn more about the Image Manager Image Manager

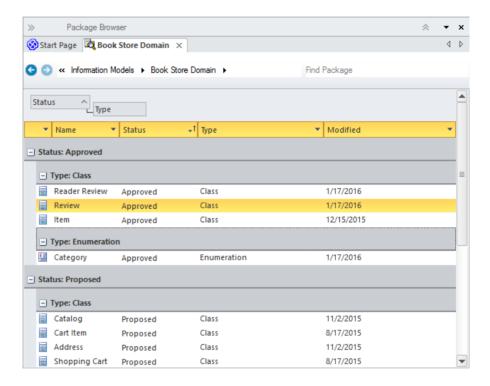
## **List View**

### **Getting to know the List View**

#### **Introducing the List View**

The List View is a powerful tool for viewing the contents of a package or a diagram as a list of elements; allowing the elements' properties to be viewed and edited in a convenient spreadsheet like view. Many analysts will prefer to view elements in a list and when details are changed the changes will be effective in every other view of the element including diagrams and the **Project Browser**.

There are a wide range of options for filtering, sorting and grouping elements in the list based on a wide range of properties and tagged values.



Where to find the List View Main Menu: Project | List View Diagram Context Menu: | List View

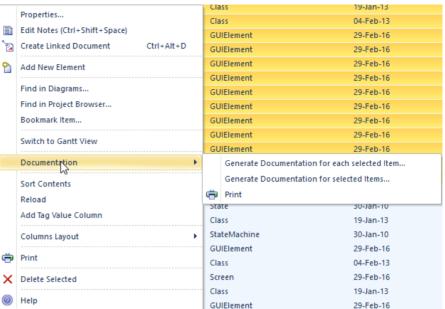
Project Browser Context Menu: View as List

Usage of the List View

The List View can be used to get a different view of the elements contained in the **Project Browser** or a diagram and to visualize their properties in a single spreadsheet like view. It is particularly useful when dealing with non technical audiences or when the elements need to be sorted, filtered or grouped based on criteria such as Name, Status, Phase Version and more. Project Managers and others working with sets of elements will be able to anlalyze in a given package or diagram. There is also a related **Gantt View** where resource allocations, work completion and timings can be visualized.

Options for the List View

Additional properties can be added by using the Field Chooser and **Tagged Value** columns can also be added allowing a modeler to view the elements' native properties and tagged values side-by-side. The elements in the list can also be exported to a document report using any number of built-in or user defined



### templates and generating to a variety of formats including Docx, PDF and RTF.

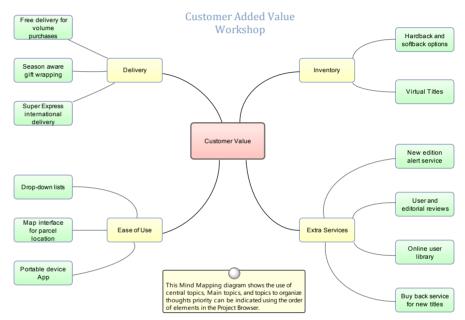
Learn more about the List View List View

## **Mind Mapping Diagram**

### **Getting to know the Mind Mapping Diagram**

# Introducing the Mind Mapping Diagram

The Mind Mapping Diagram is a useful tool for recording ideas, thoughts and information in a simple and understandable format. The diagram is a type of spider (or radial) diagram where a Central Topic or idea is typically located at the centre of the diagram and Main Topic, Topic and Sub-Topics radiate out as the ideas are explored and recorded.



An analyst will often be required to take notes or record ideas (including their own) and information in the context of meetings, workshops and focus groups. The Mind Mapping diagram is a useful tool and its simple and appealing layout makes it accessible to everyone. Regardless of what formal languages or frameworks are being used to articulate requirements and processes and other artifacts the Mind Mapping diagram provides a diagram that requires little or no explanation.

### Where to find the Mind Mapping Diagram

Main Menu: Diagram | New... | Mind Mapping **MindMapping Diagram Project Browser** context menu: Add Diagram... | Mind Mapping MindMapping Diagram

# Usage of the Mind Mapping Diagram

A **MindMapping Diagram** can be used to record ideas and information in the context of a workshop, focus group, meeting or even to get your own thoughts down. It becomes a compelling visual record of the communication and discussions and often acts as a precursor to more formal techniques such as requirements articulation, Architecture modeling database design and more. Requirements and other elements such as Capabilities, Acceptance Criteria, design Components, User Stories and more can all be traced back to Topics and Sub-Topics in a MindMapping Diagram.

#### **Options for the Mind**

A MindMapping Diagram can be made more expressive with the use of images

### **Mapping Diagram**

and colors. The appearance of the Central Topic and Main topics could use an Image that visually communicates the central idea. Colors can be applied to communicate concepts such as the importance or the owner of an idea or any other concept. Dependency relationships can be added to show how ideas relate to each other for example which stakeholders have specific interactions or which services depend on other services.

The MindMapping Diagram (like any diagram) can be viewed as an element list which makes working with the element's properties easier.

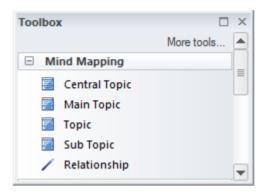


Diagram Filters can also be used when presenting the diagrams to draw attention to parts of the diagrams and the diagrams can be presented as hand drawn or in a whiteboard style by changing the properties of the diagram.

Learn more about the Mind Mapping Diagram

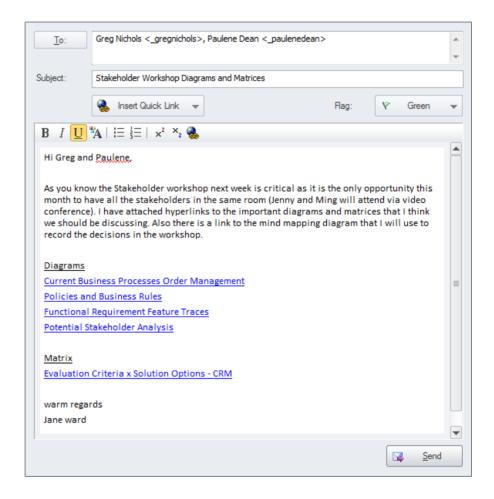
Mind Mapping Diagram

## **Model Mail**

### Getting to know the Model Mail

## Introducing the Model Mail

**Model Mail** is a mail system internal to the Enterprise Architect repository that allows users to send and receive mail messages. One of the important advantages that Model Mail has over other mail systems is that it is possible to embed hyperlinks to parts of the repository allowing the recipient to click through to the diagrams, matrices, elements, packages, reviews and more.



Most initiatives are carried out by a team of people and critical to their success is good communication. With a fully featured tool like Enterprise Architect it is typical for team members to perform a lot of their work inside the tool and having mail internal to the repository provides a lot of advantages The Model Mail facility allows team members and others using Enterprise Architect to send and receive mail messages including hyperlinks to repository content.

Where to find the Model
Mail

Main Menu: Project | Model Mail

**Usage of the Model Mail** 

**Model Mail** can be used to send and receive mail messages internal to the model allowing team members and other stakeholders to communicate effectively about the model and its content. A typical scenario might be a team member sending a message with a link to a set of Requirements to a number of people asking for

their comments.

### Options for the Model Mail

**Model Mail** has the option to insert links to a variety of repository items including: Diagrams, Matrices, Images, Searches, Help Topics, Attributes, Operations, Team Reviews and More.



Learn more about the Model Mail

Model Mail

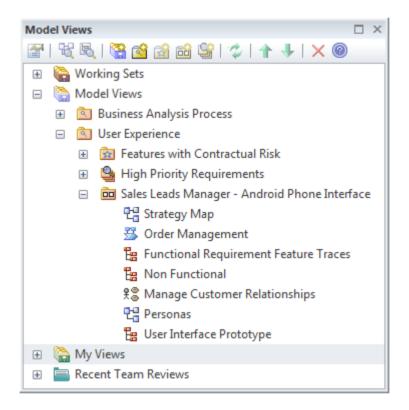
## **Model Views**

### **Getting to know Model Views**

#### **Introducing Model Views**

**Model Views** provide an alternative view of the elements in the Repository. Whereas the **Project Browser** is designed to organize the packages and elements structurally the Model Views facility allows the modeler to create a number of views that can group elements and diagrams differently.

The Project Browser has been designed to organize the elements structurally grouping elements and diagrams together into packages based on factors such as namespaces, type of element and the part of the process. Model Views allow a user to create a structure based on a wide range of criteria including Favorites folders and folders based on a search such as all elements I created last week that have a status of proposed.



Where to find Model Views Main Menu: View | Model Views

**Usage of Model Views** 

Model views can be created for a variety of purposes and an experienced modeler will often use the **Model Views** facility as the access point to the Repository. The Favorites folder is useful to keep track of hand picked elements and diagrams of interest. The Slide show folder is useful to create a diagram slide show for the purposes of demonstrating diagrams to a group of people in a workshop or meeting. The Search folder is useful to keep track of elements that meet specified criteria and to be notified when new elements are added to the Repository that

meet the criteria.

### **Options for Model Views**

The Model Views root folder defines views that every user can see whereas the My Views root folder are only visible to the current user. Both these root folders can contain any number of user defined folders down to two level. User defined folders under the Model Views folder can contain three types of views: Favorites, Diagram Slide Shows and views based on a Search. User defined folders under the My View folders can contain only views based on a Search.



There is a convenient toolbar for working with the folders and elements in the Model Views window.

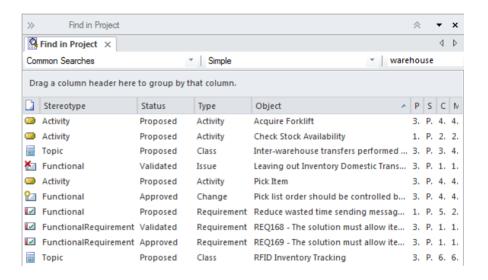
Learn more about Model Views Model Views

## **Model Search**

### **Getting to know Model Search**

#### **Introducing Model Search**

The **Model Search** facility is a powerful and flexible tool for finding anything in the modeling repository. An object can be located regardless of what a user is looking for whether its: the name of an element, text in element notes, a tagged value or properties such as when an element was created, who created it, what its status is and more. The facility includes a wide range of built-in searches that can be used or a user can define their own searches using the Query Builder, SQL Builder or by defining an Add-in Search.



With a number of analysts and others working on creating or importing content into the repository the number of elements will increase rapidly and before long even with a well organized model it will not be possible to remember where all the elements are located. The search facility can be used to locate information easily no matter where it is in the model.

#### Where to find Model Search

Main Menu: Edit | Search in Model

#### **Usage of Model Search**

The Model Search facility can be used to find anything that exists in the repository. It can be used to return a set of elements that meet specified criteria for example in preparation for an iteration to get the list of all Requirements that were created in the last two weeks that have a Status of Validated and that have a Difficulty value of Low and a Priority of High. The result set can be sorted, documentation can be generated and individual elements can be Book Marked, or located in the **Project Browser** or in all the diagrams in which they appear.

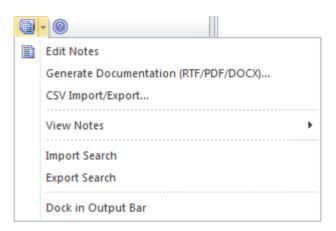
Searches can be used as the basis of a number of other tools such as **Model Views**, the Documentation Generator and more.

### **Options for Model Search**

A user can choose to use predefined searches or create their own user defined searches. Searches can be defined using three different tools: the Query Builder which is screen driven and easy for most non-technical analysts to understand or using the SQL Builder which uses SQL or by creating an Add-in Search which requires some programming.

The Query Builder is the most intuitive of the tools and allows a user to build up their own query adding one or more filters to restrict the set of elements that will be returned.

The Search Facility can be configured to query a single package (and its sub-Packages if required) or to search the entire Repository.



Elements returned in the search results list can also be exported to a Word Processor or Spreadsheet Document.

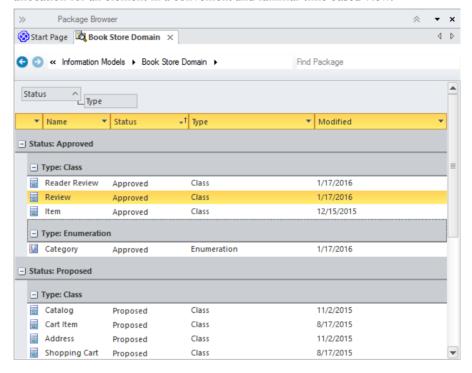
Learn more about Model Search Model Search

## **Package Browser**

### **Getting to know the Package Browser**

#### Introducing the Package Browser

The **Package Browser** is a powerful tool that provides a convenient list of the elements in a package displayed in a List or a Gantt view. The list view allows a modeler to work on the elements in the package in a spreadsheet like view, editing properties and notes inline and grouping and sorting the elements. The Gantt chart view allows analysts, architects, project managers and others to view the resource allocation for an element in a convenient and familiar time based view.



Where to find the Package Browser Select the package in a diagram or the Project Browser

Main Menul View as List

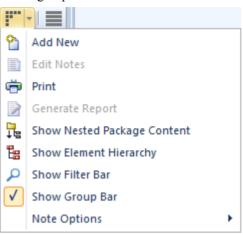
Diagram Context Menu | View as List

Project Browser Context Menu | View as List

Usage of the Package Browser The Package Browser provides a convenient and alternate view of the elements in a package. The list view can be used as a workbench for viewing the elements in user defined order, changing the elements properties and adding and deleting elements. The ability to display the elements grouped by various properties and Tagged Values allows analysis to be performed on groups of elements. The Gantt chart view provides a project management view of the elements showing how resources are allocated to individual elements. Reports for all, or a selected group of elements can be generated.

Options for the Package Browser The **Package Browser** has two different formats or display options: a User Defined view and a Hierarchy view. The User Defined view displays all the elements in the package regardless of hierarchy. The Hierarchy view arranges the elements in accordance with the way they are grouped in the **Project Browser**.

In the User Defined view the items can be sorted in ascending or descending order by clicking in the column headers. The order of columns can be changed by dragging column headers left or right. A modeler can drag column headers onto the View Header (above the column headers) this will group the items in the list by that property; column headers can be nested in a hierarchy to specify groups within groups.



Learn more about the Package Browser

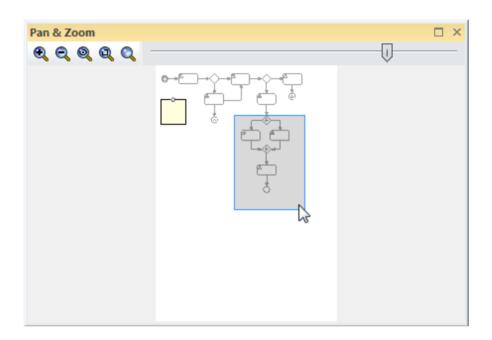
Package Browser

## Pan and Zoom

### **Getting to know Pan and Zoom**

## Introducing Pan and

The **Pan and Zoom** window is one of the tools that can be used to navigate around a large diagram. Often the resolution of a diagram must be reduced to ensure it is wholly visible but by using the Pan and Zoom window you can leave the diagram at a readable resolution and pan around to areas of interest zooming in when necessary.



Many initiatives will be best described by a number of large diagrams, ranging from A3 - A0. Even when you are fortunate enough to be using a large monitor you will want to change the scale at which you are viewing the diagram and then pan around to find the section or element of interest in the diagram and then zoom into that section. The Pan and Zoom window will allow you to do this for any size diagram with tools for panning and zooming which are particularly useful during workshops or focus groups.

# Where to find Pan and Zoom

Main Menu: Diagram | Pan and Zoom (Ctrl+Shift+N)

#### Usage of Pan and Zoom

The Pan and Zoom window can be used for moving around and zooming into large diagrams. A typical scenario could be that an Analyst has created a diagram showing traceability from Solution Components back through detailed Requirements and User Stories and Processes up to the level of Business Goals. This diagram would typically be too large to view at the right resolution even on a large monitor. The Pan and Zoom window could be used to set the diagram resolution to a scale that could be easily read and then to pan around the diagram to elements and areas of interest, zooming in and out as required.

# Options for the Pan and Zoom

The Pan and Zoom window has a number of Options:

Panning can be achieved by using your mouse pointer to drag the colored rectangle around to pan to different sections of the diagram.

Zooming can be achieved by using the Slider control which will change the scale of the diagram or by using the tool icons to:

- Zoom In
- Zoom Out
- Zoom to fit diagram
- Zoom to fit page
- Zoom to 100%



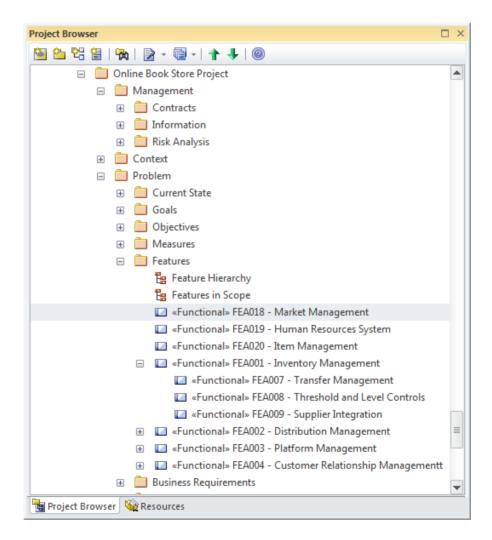
Learn more about Pan and Zoom

Pan and Zoom

## **Project Browser**

### **Getting to know the Project Browser**

Introducing the Project Browser The **Project Browser** is the primary tool for structuring and navigating through the repository using expanding and collapsing tree nodes. The key structural element is the Package, which is a folder like element that can contain other elements and diagrams including other Packages. The elements in turn can contain other elements, features and diagrams. Root nodes are the highest nodes in the tree and these root packages can contain views which in turn can contain any level of packages and elements. Tree nodes including Packages, Elements, Features and Diagrams can be copied and pasted between locations or dragged and dropped to new locations. Many important tools, functions and windows are applied at the level of the Package such as Import or Export of model content, Documentation and **Package Control** including **Baselines**.



Where to find the Project Browser Main Menu: View | Project Browser

Usage of the Project Browser The **Project Browser** can be used to create and manage the structure of the repository by adding and deleting, moving and copying Packages, Elements, Features and Diagrams. It is often the primary tool for exploring and browsing

through the elements in the repository and finding things of interest. A modeler working with an open diagram will often want to locate a diagram object in the Project Browser as a way of finding out what package it belongs to and discovering its peers.

#### Options for the Project Browser

The **Project Browser** has a context menu that contains the import functions that apply to each of the selected element types. Many of the functions are also available in the Project Browser Toolbar positioned at the top of the window. This includes the ability to create Packages, Diagrams, Elements and Documentation. The Project Browser itself can be moved around the workspace as desired.



There also a number of important ways the Project Browser can be configured by using the Options page. These include the ability to show or Hide stereotypes in the name of a tree node, the ability to freely sort the tree nodes within a Package or Element and whether to warn about deletions from the tree. There is also the ability to configure the action that occurs when a node in the tree is double clicked.

Learn more about the **Project Browser** 

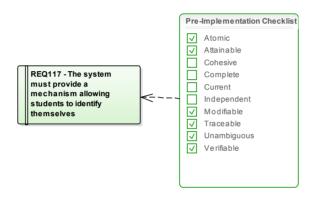
**Project Browser** 

## **Requirements Checklist**

### **Getting to know the Requirements Checklist**

# Introducing the Requirements Checklist

The Requirements Checklist is a convenient element that acts as a tally to indicate whether a Requirement complies with a set of predefined measures such as whether the Requirement is Atomic, Cohesive, Traceable and Verifiable. It can be assigned to any Requirement and the measures can be updated directly in the diagram. When working with requirements it is sometimes very useful to refer to a common set of 'best practices' and qualities that help define the nature of a well formed specification. The Requirement Checklist element is designed to meet this need.



This diagram shows the use of a Requirements Checklist that acts as an indicator (check) to ensure the requirement is compliant with best practice. The check items are editable and a general checklist element is available that can be used with any element.

Where to find the Requirements Checklist

Toolbox | More Tools... | Requirements | Extended Requirements Page | Requirements Checklist

Usage of the Requirements Checklist Analysts and Requirements Managers can use the checklist to annotate whether one or more requirements meet a set of predefined checks.

Options for the Requirements Checklist

The list of measures is completely configurable and items can be added or removed from the list for each individual checklist by using the Checklist **Tagged Value** notes.

Learn more about the Requirements Checklist

Requirement Checklist

## **Requirement Properties**

### **Getting to Know the Requirement Properties**

# **Introducing Requirement Properties**

Requirement Properties are used to define metadata about the requirement that is useful for the management of requirements for the purpose of prioritization and defining work packages for the implementation teams. All Enterprise Architect elements have standard properties such as Status, Author and Phase but the Requirement element has additional properties such as Difficulty and Priority. User defined properties can also be defined using Tagged Values.



# Where to find Requirement Properties

Main Menu: Element | Properties...

Main Menu: Element | Properties Page | General, Requirements, Constraints,

Scenarios, Files, Links, Tagged Values

Main Menu: View | Properties

or

Element Context Menu: Properties

01

Project Browser Context Menu | Properties...

Project Browser Context Menu | Properties Page | General, Requirements, Constraints, Scenarios, Files, Links, Tagged Values

# Usage of the Requirement Properties

To define the important meta information about a requirement for the purposes of providing data to manage the requirements for prioritization, understanding which are the difficult requirements, and managing the lifecycle by using Status to determine requirements for implementation Packages.

### Options for Requirement Properties

Enterprise Architect has a wide range of built in properties for all elements but it has a number of additional properties for requirements. If there are other properties that are needed by a modeler or team such as the volatility (stability) of a requirement these can be added using the general purpose UML extension mechanism of **Tagged Values**.

REQ021 - List Stock Levels

tags

Volatility = Medium

notes

A facility will exist to list current stock levels and to manually update stock quantities if physical checking reveals inconsistencies.

Learn more about Requirement Properties

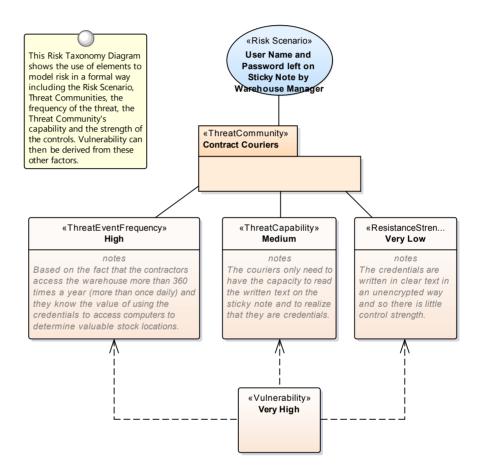
**Properties Dialog** 

## **Risk Taxonomy**

### **Getting to know the Risk Taxonomy**

### Introducing the Risk Taxonomy

The Risk Taxonomy is a facility to define a comprehensive, stable and reusable set of risk categories that can be applied universally across the system. This includes definitions of Threats, Loss type, Contact Frequency, Loss Magnitude, Risks and more. It is based on the Open Group Standard for Risk Taxonomy (OR-T) and provides a toolbox and diagrams for defining the Taxonomy.



Where to find the Risk Taxonomy Main Menu: Extensions | MDG Technologies... (Ensure 'Risk Taxonomy' is enabled)

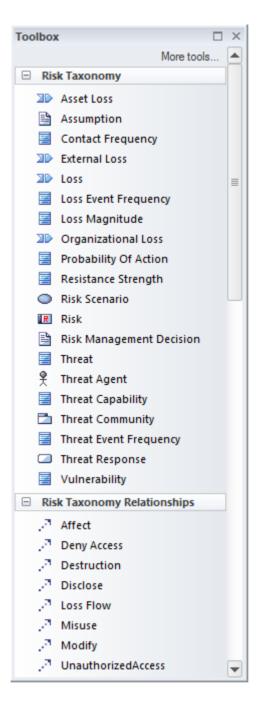
Main Menu: Diagram | New... | Risk Taxonomy | Risk Taxonomy

**Project Browser** Context Menu: Add Diagram... | Risk Taxonomy | Risk Taxonomy

Usage of the Risk Taxonomy The Risk Taxonomy provides a common language and references for security and business analysts who need to understand and analyze risk in a formal way. It allows analysts to estimate the probable frequency and magnitude of future loss.

Options for the Risk Taxonomy The Risk Taxonomy can be used at varying levels of formality depending on the initiatives, processes and requirements for risk assessment. The **Relationship**Matrix could also be used to record the relationship between the discrete values, Threat Capability and Resistance (Control) Strength to determine the derived

Vulnerability. A Toolbox of elements and relationships is available for the Risk Taxonomy diagram allowing sophisticated models of risk to be created.



Learn more about the Risk Taxonomy Risk Taxonomy

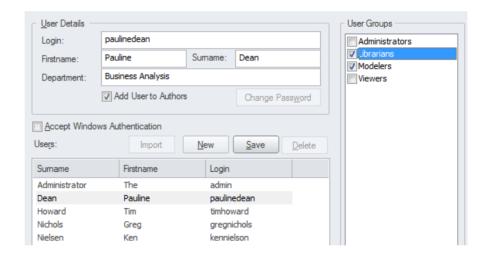
## Security

### **Getting to know Security**

#### **Introducing Security**

The Security system in Enterprise Architect is designed to facilitate collaboration and not as a barrier to incursion.

The information contained in the Repository is a valuable organizational asset and needs to be maintained and secured as such. The asset needs to be protected from both intentional and inadvertent compromises of content. The security system allows update functions to be restricted to a set of users or groups with the defined permission. Packages, Elements and Diagrams can be locked by users preventing others from updating them.



Where to find Security

Main Menu: Project | Security

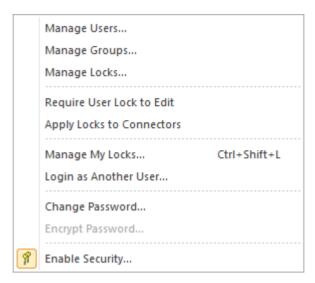
**Usage of Security** 

Security has been designed to control access to update functions to groups and users who have been granted the access to perform these functions. Packages, Elements and Diagrams can also be locked for change by a Group or User preventing others from changing them. The security system has been designed primarily to facilitate collaboration and cannot be used to restrict users from viewing parts of the model.

**Options for Security** 

Security itself is optional in Enterprise Architect and by default is not enabled. If it is required, security can be enabled and a security policy can be set. There are two policies that can be set which dictate the way security functions:

- Require User Lock to Edit (More Rigorous Policy) the whole project is locked against editing and the user must deliberately lock an element to be able to edit it.
- 2. User/group locking (Less Rigorous Policy) the whole repository is unlocked. When a modeler edits an element or diagram the element or set of elements is automatically locked preventing others from editing them.



Any number of users and groups can be defined and users can be given individual permissions and also placed into one or more groups which have permissions defined. The set of permissions for a user is the sum of their individual permissions plus those of any groups they are assigned to. Users can be defined manually or imported from Active Directory allowing single sign-on using Windows Authentication.

Learn more about Security

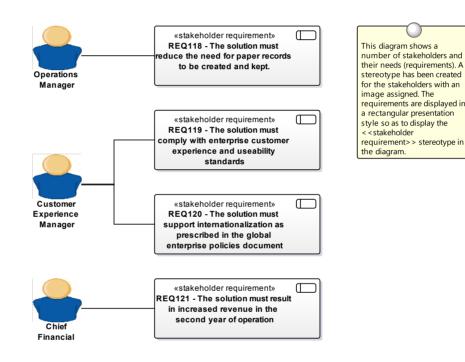
Security

## **Stereotyping**

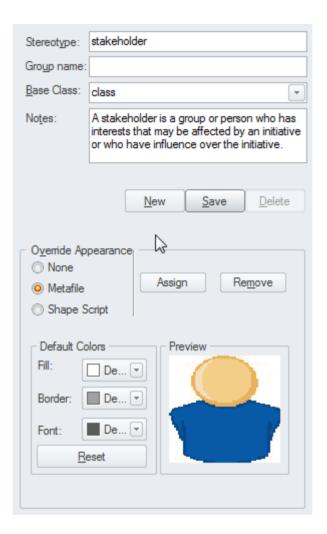
## **Getting to know Stereotyping**

### **Introducing Stereotyping**

Stereotypes are one of the Unified Modeling Language Extension Mechanism that can be used to create a new type of element based on an existing UML element type. There are many cases where things of interest in a particular industry or domain would benefit from being defined as a type. The stereotyped elements often add clarity to a model and are meaningful to a model audience who is familiar with their domain. Examples include a 'contract' stereotype in the legal profession, a 'policy' stereotype in the compliance profession or a 'meter' stereotype in the energy distribution industry.



such as a metafile so that when it is resized the image doesn't become pixilated. A shape script can be defined which uses a user defined script to draw the element effectively allowing any style of element to be drawn and conditionally adding graphic features based on properties and tagged values.



Learn more about Stereotyping

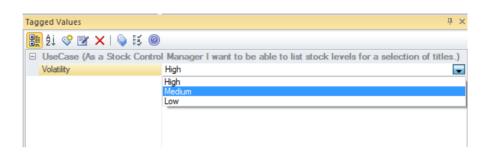
Stereotypes Settings

## **Tagged Values**

### **Getting to know the Tagged Values**

# Introducing the Tagged Values

**Tagged Values** are one of the Unified Modeling Language's built-in extension mechanisms. They provide a useful and productive way of adding extra properties to elements, attributes, operations or connectors; just as you would add an additional column in your favorite spreadsheet. They have a Tag name and a Value and additional Notes. You can utilize a wide range of user interface controls to assist users when entering a value for the tag such as: drop downs, spin controls, date and color pickers and more.



There are a variety of properties available for elements in the Repository including name, notes, status, author, version and more. Even with these properties available, it is likely that an analyst will need to add additional properties in some situations and the Tagged Values facility is an easy to use and productive mechanism for working with these properties.

#### Where to find Tagged Values

**Defining Tagged Values** 

Main Menu: Project | Settings | UML Types... > Tagged Value Types

Using Tagged Values

Main Menu: View | Tagged Values

Main Menu: Element | Properties Page | Tagged Values

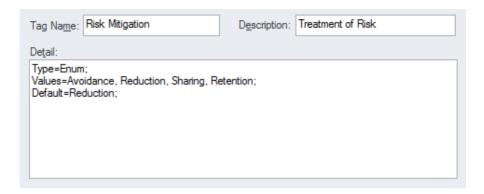
#### Usage of the Tagged Values

**Tagged Values** are additional properties (and their values) that can be set for any UML element, attribute, operation or connector. For example a Requirement element does not have a built in property for volatility and so a **Tagged Value** could be added providing the user with a drop down list of available values: such as High, Low, Medium.

Tagged Values are used extensively in profiles and technologies. For example you will use them when working in the BPMN Technology to set properties of Activities or in the Wire Framing Technology to show or hide phone menu buttons and notification bars.

### Options for the Tagged Values

There are built in Structured **Tagged Value Types** that help the user when entering the value for a tag. The values can be restricted using user interface controls such as drop down lists, spin controls, date selectors and many more.



For example a date picker can be applied to allow a user to select the date a Change was authorized.

Learn more about the Tagged Values

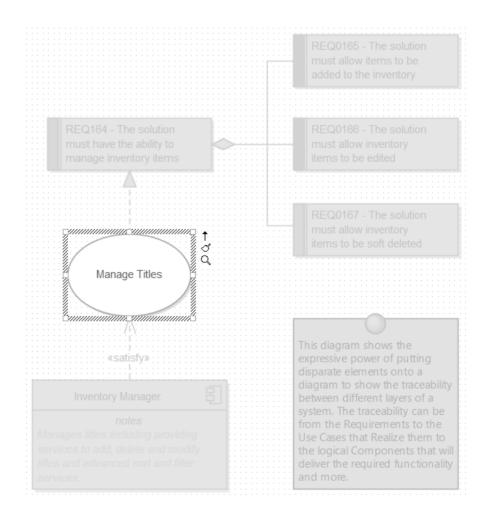
Tagged Values

## **Visual Filters**

## **Getting to know Visual Filters**

#### Introducing the Visual Filters

Visual Filters provide a mechanism for filtering out parts of a diagram or list of elements that are not of interest leaving just the elements and connectors that are relevant to the view. The filters can be defined for elements or connectors and there are a wide range of criteria that can be set such as filter out all elements that don't have a status of 'Validated' and were created since a milestone date.



Model stakeholders typically have different interests and often only part of a diagram or element list will be relevant to them. Visual filters can assist by allowing you to filter out parts of a diagram or list of elements leaving just the elements and connectors that they want to see. This is a powerful tool in workshops, focus groups and meetings allowing a modeler to present a single diagram in many different ways.

Where to find the Visual Filters

Main Menu: Diagram | Visual Filters

Usage of the Visual Filters

Visual Filters can be defined at a Repository level making them available to all users. The application of the filter is however specific to the current user, so two analysts could apply different filters to the same diagram or list simultaneously.

# Options for the Visual Filters

There are a number of options available from the Visual Filters Toolbar including being able to change the way the element obfuscation is presented from Fade, Gray Scale, Hide and Select.



Context filtering can be applied so that only the element selected in the diagram and its directly connected elements will be enabled, this can be enabled from the Visual Filters window Context Menu. The filtering effect can be to hide, fade or gray scale the irrelevant elements; the Select option will conversely select the elements of interest in the diagram or list.

Learn more about the Visual Filters

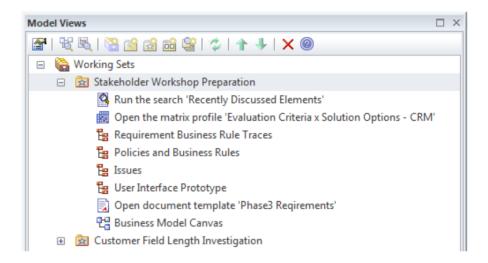
Visual Filters

## **Working Sets**

### **Getting to know Working Sets**

#### **Introducing Working Sets**

**Working Sets** are a powerful way of saving a group of Workspace items such as diagrams and matrices so they can be re-opened as a set at a later time. This allows a modeller to switch between multiple tasks without loosing the context of the items they are working on.



A Business Analyst will often work on a number of tasks simultaneously and each task will typically require the application of a number of techniques and tools including diagrams, matrices, documents and more. Working Sets allow a user to save groups of windows and diagrams they are working on as a set giving the group a name so it can be easily recalled and the items opened as a set at a later time.

## Where to find Working

Main Menu: View | Working Sets...

#### **Usage of Working Sets**

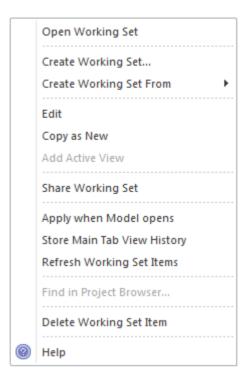
Working Sets can be used to store a group of items open in an Enterprise Architect workspace as a set that can be reopened at a later time. A typical scenario is that a Business Analyst is working on a particular task and has a number of relevant diagrams and matrices and documents open that define parts of a problem or solution for a particular initiative. Suddenly they receive an urgent request to complete an unrelated task. They could save the open items as a Working Set so that once the urgent matter had been attended to the group of items could be easily reopened.

#### **Options for Working Sets**

Working Sets allow a number of different items to be added to a set including:

- Diagrams
- Matrix Profiles
- Searches
- Team Reviews
- Document Templates
- Resource Documents

Any number of each type of item can be added to a Working Set and the contents of the set can be edited and diagrams can be located in the **Project Browser**.



There are a range of options available from the Working Set name context menu including being able to make the working set available to other model users by choosing the Share option..

Learn more about Working Sets Working Sets